



OFFICE OF THE CHIEF INFORMATION OFFICER

John A. Matelski

Gwinnett County Chief Information Officer

I am pleased to present the Gwinnett County Information Technology Strategic Plan (ITSP). The goal of the Information Technology Strategic Plan (ITSP) is to provide a County-wide information technology vision, mission and strategy. The ITSP will align Gwinnett County's information technology services and support with County Departments' information technology needs as defined by their business plans. These business plans are developed annually, and evolve as part of the County's annual business planning process. As such, the ITSP will be re-visited to ensure on-going alignment with the County's business plans as strategies and priorities change. This plan provides the vision and strategies to leverage technology to enhance government services for Gwinnett County's citizens and constituents.

In conjunction with Gwinnett County's 2030 Unified Plan, it is imperative that we build upon our strong foundation by making strategic investments to meet growing public expectations for access to services and information 24 hours a day, seven days a week. This requires a continued commitment to build and renew our technology infrastructure.

I would like to acknowledge all of the hardworking county government IT professionals and business leaders who contributed to this plan. The outcome is a guiding document that truly reflects the insight and values of the county's business and IT leaders.

As Gwinnett County's Chief Information Officer, I am excited to work closely with my partners throughout county government to ensure that technology enables the county to deliver vital services to everyone.

Sincerely,

John A. Matelski