



"From Collaboration to Integration"

**CJIS Integration Project  
Balanced Scorecard**

**Release 1.0  
7/2006**

	<b>Objectives and Goals</b>	<b>Measurement</b>
<b>General Public</b>	Improve the accountability of the justice system to the General Public.	Crime statistics.
	Increase the amount of information made available to the public without increasing manpower to satisfy information requests.	Time to available information.
	Reduce possibility of wait time for citizens on the public emergency and non-emergency numbers.	Reduce number of times data is entered.
	Increase the percentage of the public that is satisfied that local law enforcement is effectively and efficiently controlling and reducing crime.	Crime statistics.
	Decrease the amount of time it takes to serve a warrant.	Time to warrant data availability.
	Reduce the fear of crime in target neighborhoods.	Crime statistics.
<b>Staff Efficiency</b>	Reduce the number of hours that staffs spend entering data manually	Time to data transfer.
	Increasing the number of law enforcement personnel performing community policing tasks instead of administrative tasks.	Reduce number of times data is entered.
	Increase the number of electronic data transfers between justice agencies.	Time to data exchanges.
<b>Financial</b>	Reduce the number of continuances per case that result from scheduling conflicts between the courts, law enforcement, and prosecution.	Time to notification.
	Reduce the average number of days or hours from arrest to arraignment.	Time to data transfer.
	Reduce the average time a defendant is held while waiting for a bond decision.	Time to bond decision.
	Reduce the time in takes for correctional facility intake.	Time to inmate transfer.
	Reduce recidivism.	Time to defendant re-arrest.
<b>Quality of Decision Making</b>	Reduce possibility of false arrests because of inaccurate information.	Reduce number of times data is entered.
	Reduce possibility of missing information in criminal justice databases.	Validate data entered

	Reduce the number of hours or days it takes for a court disposition to be entered into the state criminal history repository.	Time to data transfer.
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