

2022 Business Plan Presentation

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Gwinnett



2020 – 2021 YTD Recap

Accomplishments

1. One-Stop Customer Approach
2. Community Engagement
3. Professional Growth and Collaboration

Challenges

1. Project Complexity
2. Market Supply and Demand
3. Aging Buildings and Property

Department Snapshot



External Dependencies

- Economic Activity
- Regional Demographics
- Building Supply Chains
- State and Federal Codes and Regulations

Notable Metrics/Trends



Substantial Growth in:

- Commercial and Residential Building Permits
- Proactive and Total Code Enforcement Inspections
- Zoning Activity



Identified Constraints and Opportunities

- Construction Dynamics
- Housing Availability
- Growth Management
 - Infrastructure to Support Growth
 - Redevelopment
- Technology Utilization

Operational Decisions

- Expanding Pre-Application Meetings
- Increasing Succession Planning Efforts
- Enhancing the Customer Experience



2022 Operational Budget Changes

Base Budget Changes

- Increase in Training
- Increase in Cloud Subscriptions
- Consolidation into Administration



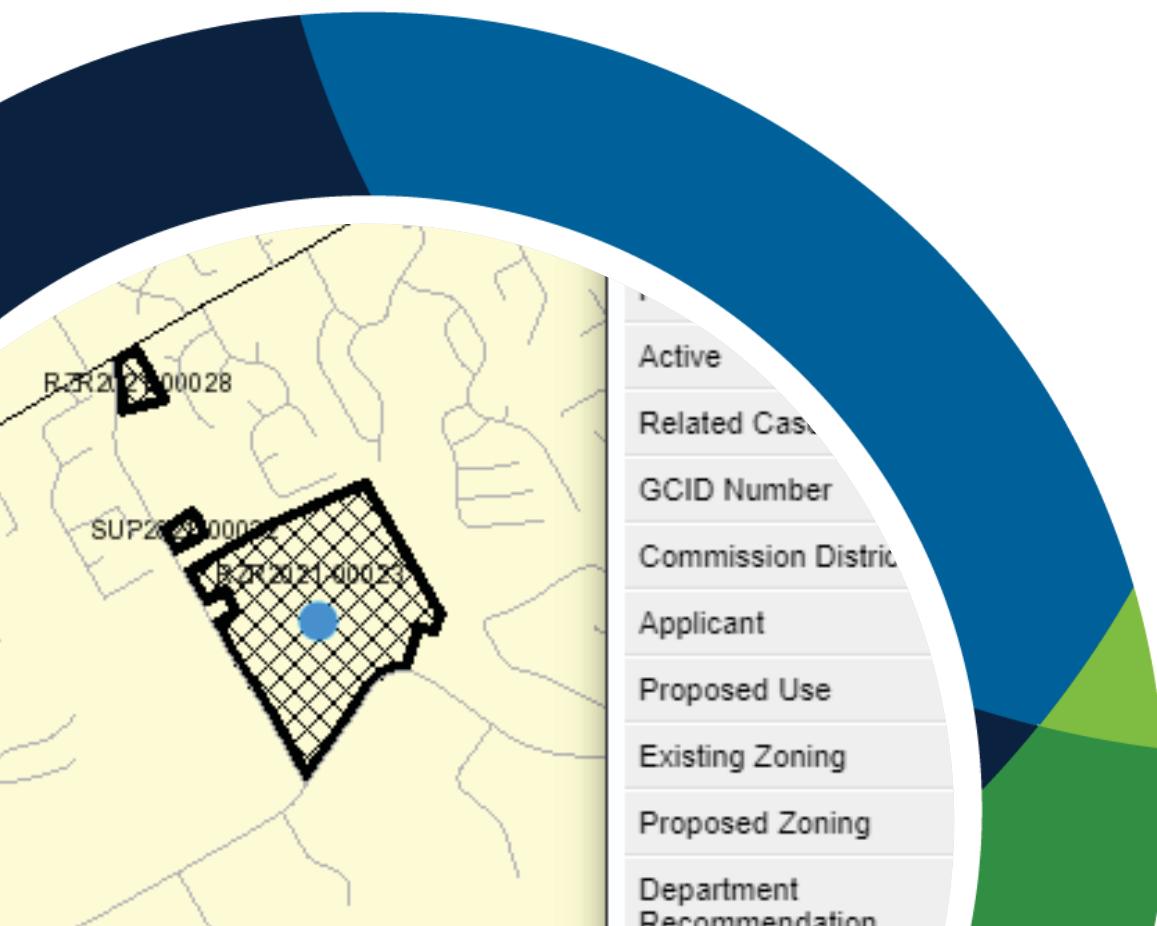
Operational Decision Packages

- Administrative Support
Associates II and III
 - Code Enforcement: \$93,854
- Customer Service Supervisor
 - Administration: \$61,182
- Convert a Part-Time Financial
Support Associate to Full-Time
 - Permits and Inspections: \$19,777



Internal Strategic Decisions

- Account Validation
- GIS Data Browser – Active Zoning Cases Layer
- Adapting with Technology to Meet Needs and Promote Sustainability



County Initiatives

- Housing Study
- Residential Zoning District Review
- Multifamily Property Risk Reduction Plan
- Amend the Unified Development Ordinance to Support Redevelopment



Total Budget

2021 Budget \$18,807,073

Changes To Base \$578,175

2022 Base \$19,385,248

Decision Packages \$174,813

Total 2022 Budget \$19,560,061