



Gwinnett
Community Services

2020 **Business Plan**

Tina Fleming, Department Director



Community Services

Mission

The Department of Community Services provides high-quality recreational, educational, electoral, human services, and other services in partnership with the Gwinnett community.

Vision

We envision a diverse, vibrant, and safe Gwinnett community where residents are healthy and successful. We will partner with others to enhance the quality of life of families and individuals residing in Gwinnett County.



Who are we?





**Who do we
serve?**



How do we get the job done?





Gwinnett
Community Services

Services to Priorities



Gwinnett
Community Services

Priorities | to Services |



**Smart & Sustainable
Government**



ELISHA WINN HOUSE

This house was built by Elisha Winn around 1812. In 1818, the Georgia General Assembly created Gwinnett County from Cherokee and Creek cessions and part of Jackson County. The first Gwinnett elections and sessions of the Inferior Court were held in this house. The Superior Court met in Mr. Winn's barn. Restoration of the house was completed by the Gwinnett Historical Society in 1986.

Elisha Winn was born in Lunenburg County, Virginia in 1777. He moved to South Carolina then to Jackson County, Georgia where he served as a justice of the Inferior Court. He also served as Justice of the Inferior Court in Gwinnett and as state representative (1830, 1833, 1837) and as state senator in 1826. Winn died on March 4, 1842 and is buried in the old Lawrenceville cemetery.

197-1
GEORGIA HISTORIC MARKERS
1987







**Safe & Healthy
Community**



Be Active Gwinnett





Communication & Engagement



Did we
Just become
Best Friends?



**Strong & Vibrant
Local Economy**

GWINNETT COUNTY PARKS & RECREATION

2019 – 2020 SCHOOL YEAR

AFTERSCHOOL ENRICHMENT PROGRAM
at Taylor, Rock Springs, & Walnut Grove Elementary Schools

Snack Provided • Safe Fun Activities
Homework Time/Tutoring • Academic Enrichment/STEM

Enroll Today!
Only in-person or by phone at the park Community Recreation Center:

Taylor Afterschool
Rhodes Jordan Park
100 East Crogan Street
Lawrenceville • 678.277.0890

Rock Springs Afterschool
Bogan Park
2723 North Bogan Road
Buford • 678.277.0850

Walnut Grove Afterschool
George Pierce Park
55 Buford Highway
Suwanee • 678.277.0910

Payment Options: **\$60/week or \$180/month** Save \$360 for the year
\$25 non-refundable enrollment fee
Enrollment is for the school year; 2 week written notice required to withdraw.

In partnership with Collins Hill Education Foundation

Gwinnett

GWINNETT COUNTY PARKS & RECREATION

K – 5th Grade
School dismissal until 6:00pm

August 5 to May 20

RSCHOOL ENRICHMENT PROGRAM
& Walnut Grove Elementary Schools

ed • Safe Fun Activities
ng • Academic Enrichment/STEM

oll Today!
t the park Community Recreation Center:

Rings Afterschool
Bogan Park
North Bogan Road
• 678.277.0850

Walnut Grove Afterschool
George Pierce Park
55 Buford Highway
Suwanee • 678.277.0910

\$60/week or \$180/month Save \$360 for the year
ndable enrollment fee
2 week written notice required to withdraw.

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Gwinnett

GWINNETT COUNTY PARKS & RECREATION

Medication Dispensing Form

in the receipt or hand-delivered to the school nurse to administer
es during school hours for the school nurse to administer
s medication during the Afterschool Program • Print clearly and legibly
or • Supply only the dosage needed during program hours
inal, up-to-date container clearly labeled with your child's name

Birth Date: _____ Grade: _____

Information
nt Enrollment Form may be contacted in an emergency
ed below are unavailable.

Primary Phone: _____
Primary Phone: _____

Inhaler Information
instances when your child may require use of their inhaler

ur child know when they need their inhaler?
Yes No Possibly

your child will need assistance assembling or
ing their inhaler?
Yes No Possibly

I hereby grant Gwinnett County Parks & Recreation
(my child)

EpiPen Inhaler

ers, employees, agents, and volunteers, from and
medication denoted above. Such indemnification
ents, costs, and attorneys' fees associated with
e all risks and hazards incidental to my child's
am.

and all rights and claims for damages against
s suffered by the above named student during
Date _____

Gwinnett





Livability & Comfort





Mobility & Access



July

Closed July 4 for Independence Day.

OneStop Norcross

Gamblers Anonymous | Free (Drop In)
Mondays, July 1 to August 26 from 6:30pm to 8:30pm. There is hope. Join the 12-step program that nurtures spiritual and emotional growth and recovery. New participants welcome. For more information, call the Program Leader at 678.234.5648.

SUMMER CAMP - LAST CHANCE
Kidsplosion Camp | \$95/Week
Mondays to Fridays from 7:30am to 6:00pm
Belgium: July 1 to July 5
South Africa: July 8 to July 12
Discover, develop, and display your talents while engaging in fun interactive educational activities that explore international cultures and daily living. Breakfast, lunch, and snacks included. A non-refundable \$25 fee (per child) made payable to Kidsplosion due on the first day. Ages 5 to 6

Citizenship & Literacy | Free (Drop In)
Monday, July 8 at 5:00pm
Receive help with the citizenship test by preparing for the interview process, the types of questions asked, and the vocabulary used while also improving your English. To take the placement test, Drop In (first come, first served). The three-month class occurs two days per week for three hours (placement required and limited availability). For more information, call 770.270.0663 or email education@arc-atlanta.org. Instructed by the Asian American Resource Center.

English Literacy | Free (Drop In)
Monday, July 8 at 5:00pm
Learn or refine your English reading, writing, and speaking. To take the placement test, Drop In (first come, first served). The three-month class occurs two days per week for three hours (placement required and limited availability). For more information, call 770.270.0663 or email education@arc-atlanta.org. Instructed by the Asian American Resource Center.

Microsoft PowerPoint | \$1
Thursday, July 11 from 6:30pm
Whether you're a student, employee, or just want to dazzle your audience with your presentation skills, learn how to create, customize, save, and insert and edit pictures; use

Wild Imagination | \$9
Saturday, July 13 from 10:00am to 12:00pm
Get crafty this summer! Create, customize, and build an ice cream monster. Materials included.

Imaginación Salvaje | \$9
sábado, 13 de julio de 10:00 a 12:00 pm
¡Sea un artesano este verano! Construir una cometa monstruo de papel. Materiales incluidos.

課後提供完成證明書 (可以向你的汽車保險公司查詢折扣)

OneStop Norcross • 5030 Georgia Belle Ct. • Norcross, GA 30093
678.225.5400 | onestopnorcross@gwinnettcounty.org

Registration required when drop in.
Availability and details may change.

Gwinnett LIFE.
September - December 2019

Your guide to play, live, learn

GWINNETT COUNTY HEALTH AND HUMAN SERVICES

Find the bus for route to your parks!

Wednesday, July 19 from 3:00pm to 6:00pm
Join millions of users and net new users every day. Establish and improve your professional network to search and apply for jobs.

Microsoft PowerPoint | \$1
Thursday, July 11 from 6:30pm
Whether you're a student, employee, or just want to dazzle your audience with your presentation skills, learn how to create, customize, save, and insert and edit pictures; use

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OneStop Norcross • 5030 Georgia Belle Ct. • Norcross, GA 30093
678.225.5400 | onestopnorcross@gwinnettcounty.org

精明司機
由AARP合資格導師 Huishi Deng中文指導

8月3日上午9時至下午3時半

需付\$20 (AARP會員\$15) 支票或郵政匯票 (抬頭請寫AARP)

登記請電678.242.9886或電郵dhs3512@hotmail.com
(提供你的名字和電話號碼)

課後提供完成證明書 (可以向你的汽車保險公司查詢折扣)

OneStop Norcross • 5030 Georgia Belle Ct.
20號路牌-376/377號車站 • 附近實時巴士, 下載myStop App 或瀏覽MyGOTransit.com

UGA Extension Gwinnett

Code	Age	Day	Date	Time	Fee	Instructor
ANX44500	18+	MO	09/16	12:00pm-1:00pm	Free	Tim Daly
EXT44500	18+	TU	09/17	6:30pm-7:30pm	Free	Tim Daly
EXT44501	18+	TU	10/01	12:00pm-1:00pm	Free	Tim Daly
EXT44502	18+	TU	10/15	6:30pm-7:30pm	Free	Tim Daly
EXT44503	18+	TU	10/22	6:30pm-7:30pm	Free	Tim Daly

ENIRONMENTAL

Fall Lawn Care | \$6 Route 40-Stop 51 7/5/39
Many homeowners mistakenly ignore their yards once summer ends. Ensure lush green grass this spring by giving it some necessary care this fall.

Fall Planting
Take advantage of the cooler climate to create a healthy and attractive landscape. Learn the proper techniques of planting and maintaining trees, shrubs, and perennials. Taught at Gwinnett County Public Library Dulcina Branch.

Soil Health
Plants depend on soil for health and vitality. Turn your soil into productive ground for growing by understanding basic principles, including organic matter, fertility, drainage, pH levels, and more. Taught at OneStop Centerville.

Termite Control Route 40-Stop 537/539
Don't let these wood-eating insects chew through your home and finances! Apply prevention and control knowledge and methods to help keep these silent destroyers out.

Tree Tips
From increasing property values to providing shade during the summer, trees can offer several benefits. Gain insight into proper tree health, including when to contact a professional tree management service. Taught at Gwinnett County Public Library Five Forks Branch.

Spring Flowering Bulbs
Plant now to add a pop of color to your landscape this spring. Explore how, when, and where to grow a wide variety of bulbs that flourish in this area.

Trees for Small Spaces Route 40-Stop 537/539
No space, no problem! Discover how to grow trees in small spaces.

Growing Roses
Stop and smell the roses...right! Learn techniques for planting, pruning, and caring for roses.

Native Plant Gardening Route 40-Stop 537/539
Thanks to Georgia's large and diverse native plant life, it's easier than ever to grow and maintain a healthy, sustainable landscape.

SELF-HELP

All About Soy
Become informed about the many benefits of soy and how to easily grow and use soy products.

Senior Center Route 42601
EXT42601 50+
EXT42601 50+

RHODES JORDAN PARK
Community Recreation Center
100 E Crogan Street
Lawrenceville
678.277.0890

KIDS GET OUT

Let's get OUT with some friends, OUT of the house and into the parks this summer

Register Today!
GwinnettParks.com

Rhodes Jordan Park
Community Recreation Center
100 E Crogan Street
Lawrenceville
678.277.0890

Route 40 Stop 836 & 337

Culinary Kids Edition
Friday, June 14
RJP31402

Wacky Water Edition
Friday, July 19
RJP31403

6:00pm - 8:30pm • \$8/person*
*non-Gwinnett resident fees apply.

For real-time bus tracking; MyStop Mobile app or mygctransit.com.

OneSTOP

E-subscribe

Sign up online to receive e-notifications when a new edition becomes available!

Gwinnett County

Holiday Closings
Gwinnett County will close September 2 for Labor Day, November 28-29 for Thanksgiving, and December 24-25 for Christmas.

Board of Commissioners
Charlotte J. Nash, Chairman
Jace W. Brooks, District 1 | Ben Ku, District 2
Tommy Hunter, District 3 | Marlene M. Fosque, District 4
Glenn Stephens, County Administrator
Phil Hoskins, Deputy County Administrator

Apply for Senior Services
Call In Empowerng: 404.463.3333 or Information and Assistance: 678.377.4150

Register for Activities

Click In GwinnettHumanServices.com

OneStop Buford 678.225.5360
OneStop Centerville 678.277.0228
OneStop Norcross 678.225.5400

Come In
OneStop Buford: 2755 Sawnee Avenue
OneStop Centerville: 3025 Bethany Church Road
OneStop Norcross: 5030 Georgia Belle Court

Health and Human Services

Mission
Health and Human Services partners with the community to provide and connect service opportunities that help improve the health and well-being of a growing and diverse Gwinnett County.

Administration
Blake Hawkins, Deputy Department Director
770.822.8845 | blake.hawkins@gwinnettcounty.com
Regina Miller, Division Director
770.822.8880 | regina.miller@gwinnettcounty.com
Ava Camejo-Douglas, Programs Manager
678.377.3016 | ava.camejo-douglas@gwinnettcounty.com
Vivian Gauthier, Centers Manager
678.277.0264 | vivian.gauthier@gwinnettcounty.com

Make a Difference

Volunteer Gwinnett
Participate in one-time or ongoing individual or group opportunities. For current events and projects, search and apply at VolunteerGwinnett.net.

Activity Registration

Fee Policy
Non-Gwinnett resident fee double for all activities (\$20 additional maximum).

Refund Policy
No refunds for activities/dates missed by participants.

Withdrawal Policy
Gwinnett County will only refund/credit cancelled activities before the start date or will reschedule after the start date. Gwinnett County will refund withdrawal requests submitted in writing at least eight days prior to the start date. Requests submitted in seven days or less may incur a \$25 fee or Gwinnett County reserves the right to photograph and videotape activities and facilities for promotional purposes.





Gwinnett
Community Services

Communitywide Initiatives



Communitywide Initiatives

- Dacula Park Hybrid Senior Center



Communication &
Engagement



Smart & Sustainable
Government



Exceptional
Livability & Comfort



Communitywide Initiatives

- Citizen Science Program
- Master Naturalist Certification



Communication & Engagement



Smart & Sustainable Government



Exceptional Livability & Comfort

Presenting the Numbers



FUND	2019 Adopted	2020 Requested	% Change
General	\$13,235,548	\$14,688,058	10.97%
Subsidy Agencies	\$4,792,801	\$4,902,301	2.28%
Library	\$19,401,643	\$20,261,114	4.43%
Elections	\$4,687,116	\$14,585,228	211.18%
Recreation	<u>\$42,497,783</u>	<u>\$43,864,535</u>	3.22%
Total Base Requests	\$84,614,891	\$98,301,236	
Total Decision Package Requests		\$3,410,612	
TOTAL 2020 BUDGET REQUEST		\$101,711,848	



Gwinnett
Community Services

General Fund

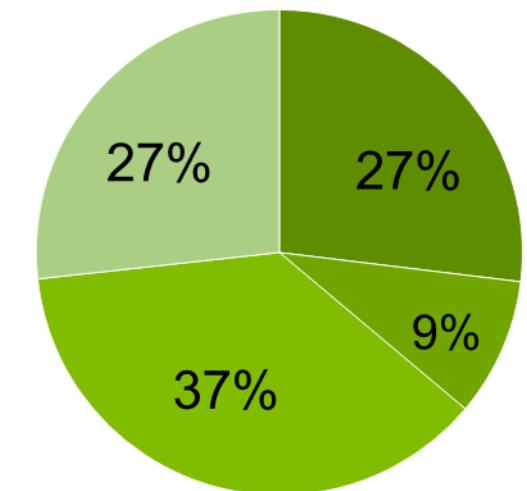
2020 Proposed Budget

General Fund

2020 Proposed Budget



■ DoCS General Fund (without Elections)	\$14,688,058
■ DoCS Subsidies	4,902,301
■ Public Library	20,261,114
■ Voter Registrations and Elections	<u>14,585,228</u>
2020 Proposed Budget	\$54,436,701



General Fund Revenues \$ 705,312



Subsidy Agencies

	<u>2019 Adopted</u>	<u>2020 Proposed</u>
Health & Human Services		
Board of Health	\$1,574,641	\$1,574,641
ViewPoint (GRN)	793,341	793,341
DFCS	660,638	660,638
Medical Indigent	225,000	225,000
HHS Coalition	235,088	235,088
Mosaic Georgia, Inc.	200,000	200,000
Atlanta Regional Commission	1,095,395	1,204,895*
Georgia Forestry Commission	8,698	8,698
Total Budget	\$4,792,801	\$4,902,301

*Estimate Only



Decision Package 011

- P** Priority  Smart & Sustainable Government
- S** Strategy  Establish and Maintain the Gwinnett County Standard
- T** Tactic  Establish a Tenured and Highly Qualified Staff
- P/I** Project or Initiative  Responsive Services to Mosaic Georgia – \$120,000

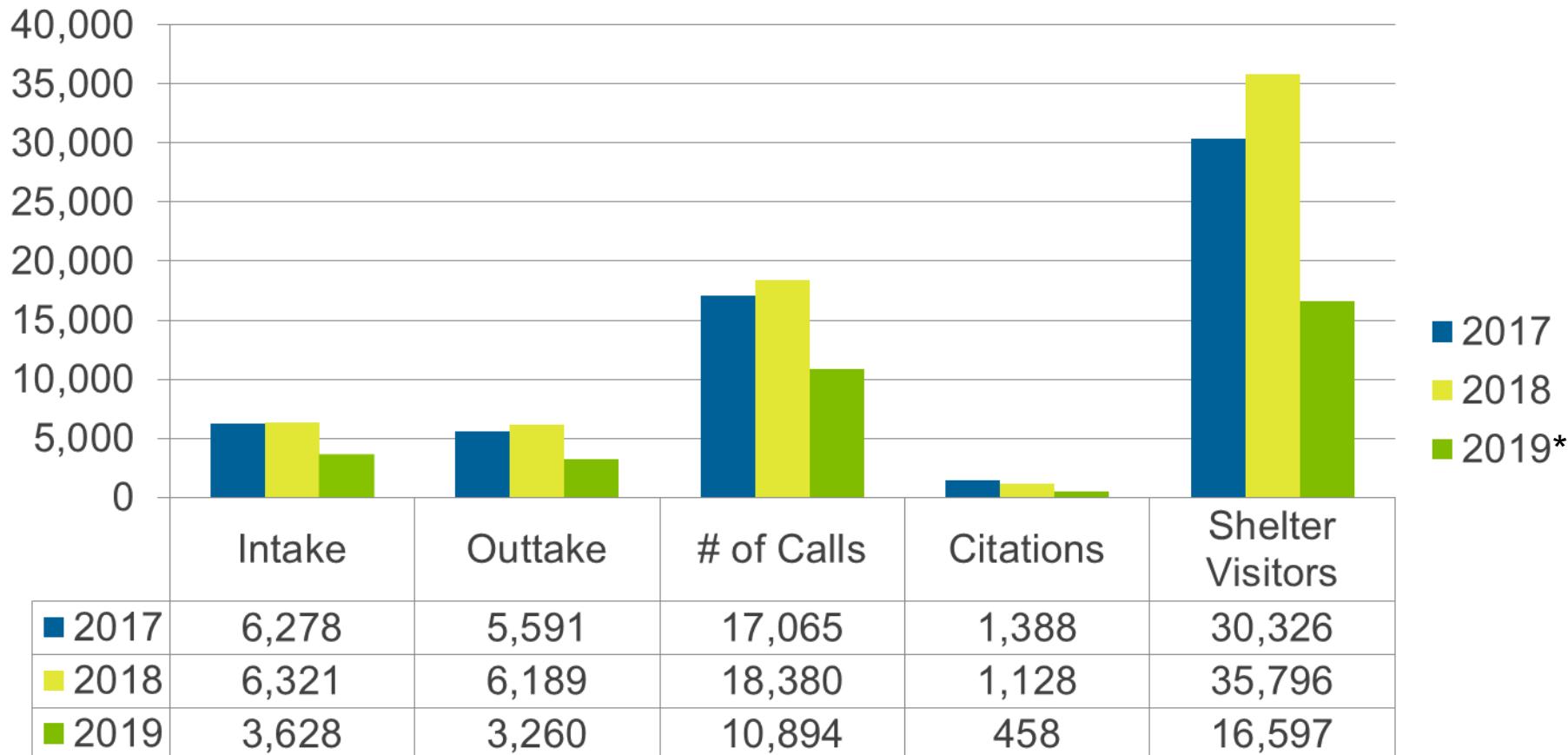


General Fund

2020 Initiatives & Future
Needs



Animal Welfare & Enforcement



*Year to date



Decision Package 005

- P** Priority  Smart & Sustainable Government
- S** Strategy  Lead through Innovation
- T** Tactic  Improve Access and Utilization of Data
- P/I** Project or Initiative  Animal Welfare Data Management – \$81,000

Decision Package 005



Animal Welfare Data Management System \$81,000

Outcome:

- Improved shelter animal management
- Cloud-based for shelter and field use
- Improved responsiveness
- Extensive analysis features for behavior, medical, and overall one central record per animal



Safe & Healthy Community



Exceptional Livability & Comfort



Decision Package 006

- P** Priority  Smart & Sustainable Government

- S** Strategy Establish and Maintain the Gwinnett County Standard

- T** Tactic Establish a Tenured and Highly Qualified Staff

- P/I** Project or Initiative Animal Welfare Shelter Staff – \$74,093

Decision Package 006

Staff for Shelter Redesign \$74,093

1 FT Kennel Manager

6 FT Animal Control Officer I

4 Customer Service Representatives

Outcome:

- Improved community access and animal management
- Facility stewardship and sustainability



Smart & Sustainable
Government



Safe & Healthy
Community



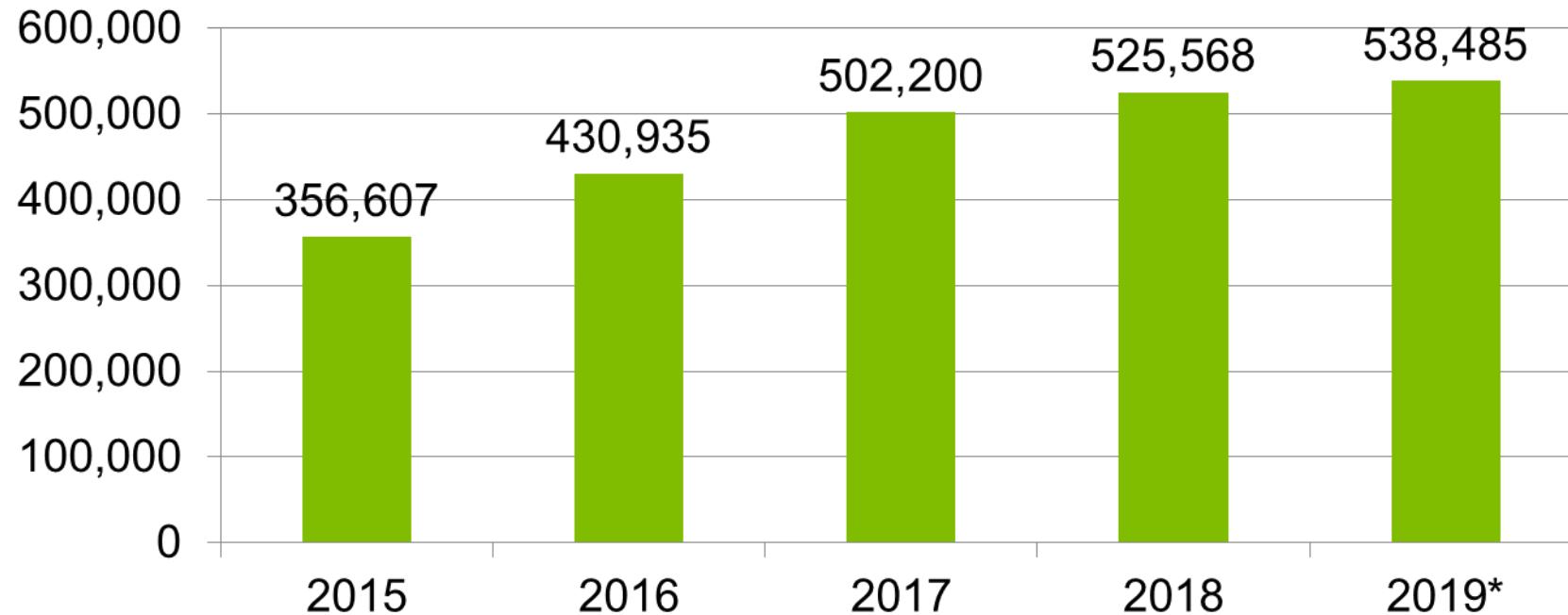
Exceptional
Livability & Comfort





Voter Registrations & Elections

Active Registered Voters



*Year to date

Voter Registrations & Elections



2020 Initiatives:

Evolve into a model of excellence in the state developing strategic work plan for shared vision and success

Benefits:

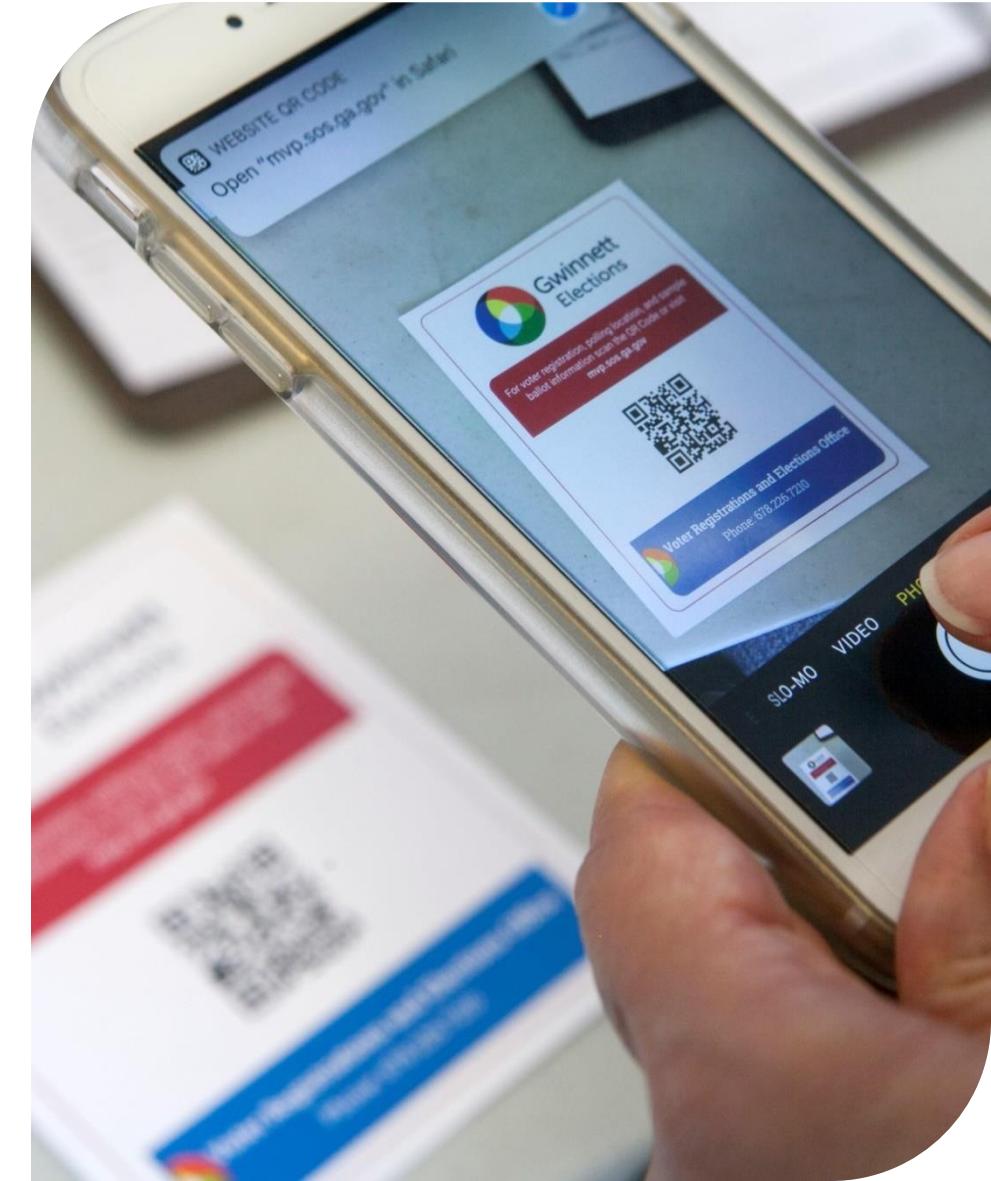
- Increase voter engagement
- Highly trained staff
- Maximization of facility use



Smart & Sustainable
Government



Exceptional
Livability & Comfort





Decision Package 007

P Priority



Smart & Sustainable Government

s Strategy



Establish and Maintain the Gwinnett County Standard

T Tactic



Establish a Tenured and Highly Qualified Staff

P/I Project or Initiative



Improve Employee Retention – \$293,885

Decision Package 007



Poll Official Pay Increase \$293,885

Outcome:

- Improved recruitment/retention
- Remain competitive
- Improved customer service



Smart & Sustainable
Government



Decision Package 008

P Priority



Smart & Sustainable Government

s Strategy



Establish & Maintain the Gwinnett County Standard

T Tactic



Establish a Tenured and Highly Qualified Staff

P/I Project or Initiative



Election Positions – (\$59,124)

Decision Package 008



Elections Positions (\$59,124)

7 FT Elections Associate I

Outcome:

- Enhance customer service
- Increased accountability
- Improved efficiencies



Smart & Sustainable
Government





Decision Package 009

P	Priority	 Smart & Sustainable Government
S	Strategy	Establish and Maintain the Gwinnett County Standard
T	Tactic	Deliver High Quality Responsive and Cost-Effective Services
P/I	Project or Initiative	Satellite Voting Increase – \$1,794,334

Decision Package 009



Satellite Voting Increase **\$1,794,334**

- Extended hours
- 3 Weeks of Advanced Voting
- 2 Weeks of Runoff Election voting

Outcome:

- Improved community access



Smart & Sustainable
Government



Communication &
Engagement



Gwinnett
Community Services

Recreation Fund

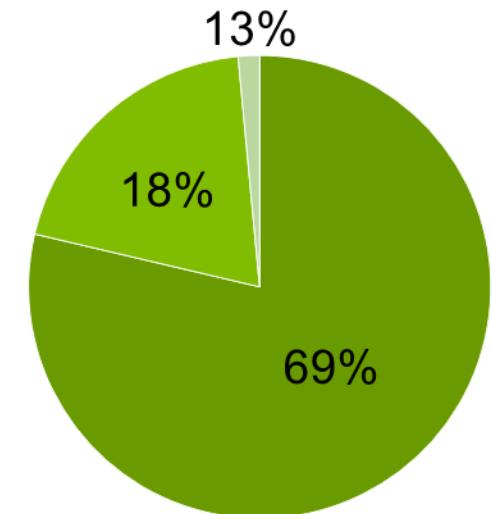
2020 Proposed Budget

Recreation Fund 2020 Proposed Budget



Revenues

■ Recreation tax levy	\$31,585,995
■ Charges/other revenues	\$ 8,118,791
■ Fund balance	<u>\$ 5,898,342</u>
Total	\$45,603,016

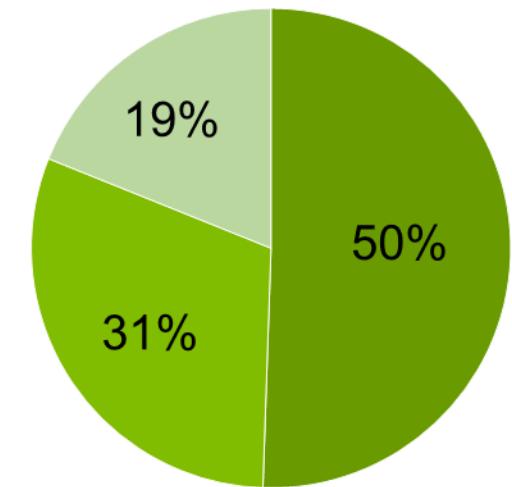


Recreation Fund 2020 Proposed Budget



Expenses

■ Personal Services	\$22,174,239
■ General Operating	\$13,393,961
■ Contributions/Reserves	<u>\$ 8,296,335</u>
Total	\$43,864,535





Gwinnett
Community Services

Recreation Fund

2020 Initiatives & Future Needs



Decision Package 002

P Priority



Safe & Healthy Community



s Strategy

Ensure access to basic human needs



T Tactic

Develop programs to address food insecurities



P/I Project or Initiative

Harvest Gwinnett Expansion – \$114,558

Decision Package 002



Expand Harvest Gwinnett \$114,558

1 FT Program Supervisor
Vehicle

Outcome:

- Improve resident access to fresh foods
- Community partner engagement
- Expand ability to seek grants
- Maximize greenspace to host gardens



Safe & Healthy
Community



Exceptional
Livability & Comfort



Decision Package 003

P Priority



Mobility & Access



S Strategy

Facilitate Mobility through Land Use Management



T Tactic

Implement the Countywide Trails Master Plan



P/I Project or Initiative

Greenways Management – \$356,140

Decision Package 003



Greenways Management \$356,140
5 FT G&M Associate II positions
10 PT G&M Associates

Outcome:

- Maintenance and sustainability of greenways and trails
- Engage partner organizations
- Promote healthy ecosystems



Exceptional
Livability & Comfort



Mobility & Access



Safe & Healthy
Community



Reviewing the Numbers

2019 Adopted	Changes to Base	Decision Packages	2020 Proposed
\$84,614,891	\$13,686,345	\$3,410,612	\$101,711,848



Gwinnett
Community Services

Questions? |