



**Gwinnett**  
Community Services

# **2020 Business Plan**

Tina Fleming, Department Director



# Community Services

## **Mission**

The Department of Community Services provides high-quality recreational, educational, electoral, human services, and other services in partnership with the Gwinnett community.

## **Vision**

We envision a diverse, vibrant, and safe Gwinnett community where residents are healthy and successful. We will partner with others to enhance the quality of life of families and individuals residing in Gwinnett County.

# Who are we?





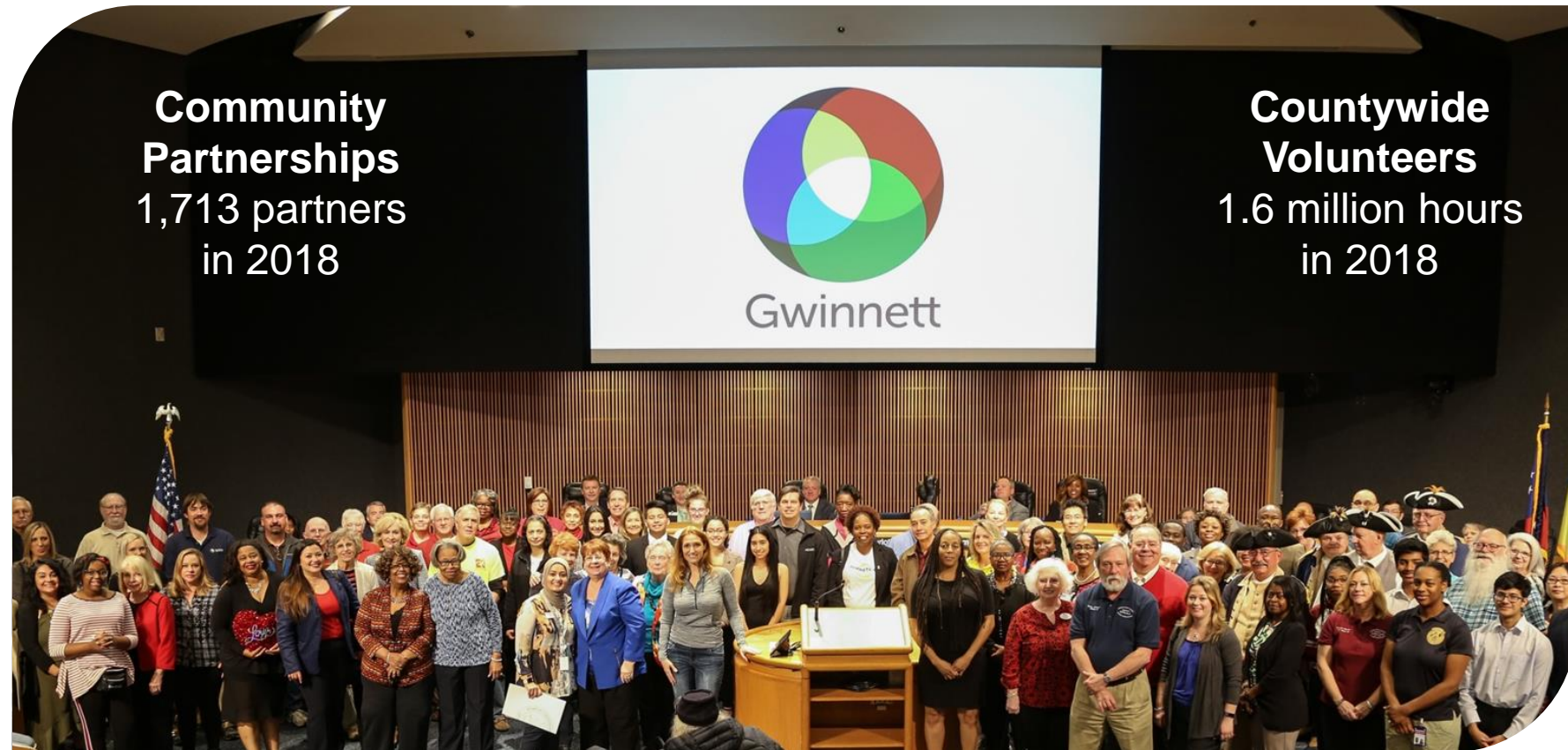


**Who do we  
serve?**





# How do we get the job done?





**Gwinnett**  
Community Services

# Services to Priorities





**Gwinnett**  
Community Services

# Priorities to Services





# Smart & Sustainable Government





## ELISHA WINN HOUSE

This house was built by Elisha Winn around 1812. In 1818, the Georgia General Assembly created Gwinnett County from Cherokee and Creek cessions and part of Jackson County. The first Gwinnett elections and sessions of the Inferior Court were held in this house. The Superior Court met in Mr. Winn's barn. Restoration of the house was completed by the Gwinnett Historical Society in 1986.

Elisha Winn was born in Lunenburg County, Virginia in 1777. He moved to South Carolina then to Jackson County, Georgia where he served as a justice of the Inferior Court. He also served as justice of the Inferior Court in Gwinnett and as state representative (1830, 1833, 1837) and as state senator in 1826. Winn died on March 4, 1842 and is buried in the old Lawrenceville cemetery.

1987-8

GEORGIA HISTORICAL SOCIETY

1987











Safe & Healthy  
Community



# Be Active Gwinnett







## Communication & Engagement









Strong & Vibrant  
Local Economy



GWINNETT COUNTY PARKS & RECREATION



K – 5th Grade  
School dismissal  
until 6:00pm  
August 5  
to  
May 20

2019 – 2020  
SCHOOL YEAR

## AFTERSCHOOL ENRICHMENT PROGRAM

at Taylor, Rock Springs, & Walnut Grove Elementary Schools

Snack Provided • Safe Fun Activities  
Homework Time/Tutoring • Academic Enrichment/STEM

### Enroll Today!

Only in-person or by phone at the park Community Recreation Center:

**Taylor Afterschool**  
Rhodes Jordan Park  
100 East Crogan Street  
Lawrenceville • 678.277.0890

**Rock Springs Afterschool**  
Bogan Park  
2723 North Bogan Road  
Buford • 678.277.0850

**Walnut Grove Afterschool**  
George Pierce Park  
55 Buford Highway  
Suwanee • 678.277.0910

Payment Options: **\$60/week** or **\$180/month**  
\$25 non-refundable enrollment fee  
Enrollment is for the school year; 2 week written notice required to withdraw.



In partnership with Collins Hill Education Foundation



GWINNETT COUNTY PARKS & RECREATION



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school@gwinnettcountry.com

**Walnut Grove Afterschool**  
George Pierce Park  
55 Buford Highway  
Suwanee • 678.277.0910  
walnutgroveafterschool@gwinnettcountry.com

**\$60/week** or **\$180/month**  
\$25 non-refundable enrollment fee  
2 week written notice required to withdraw.

Save  
\$360  
for the year

In partnership with Collins Hill Education Foundation



2019 – 2020  
School Year  
PARENT  
HANDBOOK

GWINNETT COUNTY PARKS & RECREATION

## AFTERSCHOOL ENRICHMENT PROGRAM

at Taylor, Rock Springs, & Walnut Grove Elementary Schools

In partnership with Collins Hill Education Foundation



Gwinnett County Parks & Recreation  
**Program • Medication Dispensing Form**  
In the receipt or hand-delivered to the program director.  
ages during school hours for the school nurse to administer.  
is medication during the Afterschool Program • Print clearly and legibly  
for • Supply only the dosage needed during program hours  
original, up-to-date container clearly labeled with your child's name.

Birth Date: \_\_\_\_\_ Grade: \_\_\_\_\_

Parent Enrollment Form may be contacted in an emergency  
if the information below are unavailable.

Primary Phone: \_\_\_\_\_

Primary Phone: \_\_\_\_\_

**Inhaler Information**  
Instances when your child may require use of their inhaler:

Does your child know when they need their inhaler?  
Yes ☐ No ☐ Possibly ☐

Does your child will need assistance assembling or  
using their inhaler?  
Yes ☐ No ☐ Possibly ☐

I hereby grant Gwinnett County Parks & Recreation  
(my child)

☐ Epipen  
☐ Inhaler

Teachers, employees, agents, and volunteers, from and  
medication denoted above. Such indemnification  
includes costs, and attorneys' fees associated with

I assume all risks and hazards incidental to my child's  
participation in the program.

I release all rights and claims for damages against  
Gwinnett County Parks & Recreation suffered by the above named student during

Date: \_\_\_\_\_







Livability & Comfort



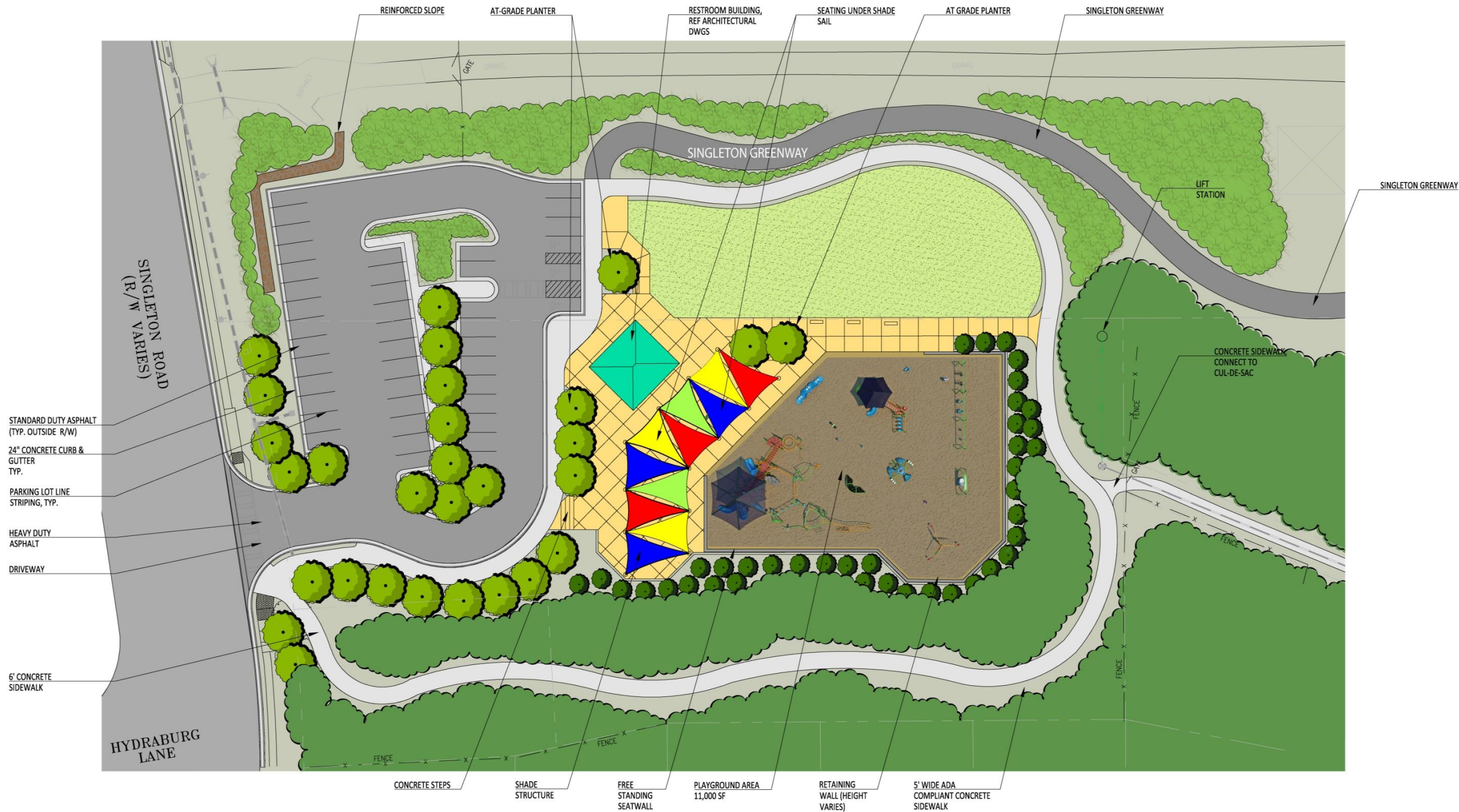






Mobility & Access







**Jul**

**OneStop Norcross**

**\*SUMMER CAMP - LAST CHANCE\***  
 Kidspllosion Camp | \$95/Week  
 Mondays to Fridays from 7:30am to 6:00pm  
 Belgium: July 1 to July 5  
 South Africa: July 8 to July 12

**Citizenship & Literacy | Free (Drop In)**  
 Monday, July 8 at 5:00pm  
 Receive help with the citizenship test by preparing for the interview process, the types of questions asked, and the vocabulary used while also improving your English. To take the placement test, Drop in (first come, first served). The three-month class occurs two days per week for three hours (placement required and limited availability). For more information, call 770.270.0663 or email education@aacrc-atlanta.org. Instructed by the Asian American Resource Center.

**English Literacy | Free (Drop In)**  
 Monday, July 8 at 5:00pm  
 Learn or refine your English reading, writing, and speaking. To take the placement test, Drop in (first come, first served). The three-month class occurs two days per week for three hours (placement required and limited availability). For more information, call 770.270.0663 or email education@aacrc-atlanta.org. Instructed by the Asian American Resource Center.

**Wild Imagination | \$9**  
 Saturday, July 13  
 Get crafty & build an ice monster. Instructed by the Asian American Resource Center.

**Imaginación Salvaje | \$9**  
 Sábado, 13 de julio de  
 (Sea un artesano este monstruo de papel. M)

1503 Georgia Belle Ct. | Norcross, GA 30093  
 678.225.5400 | onestopnorcross@gwinnettcountry.org

September - December 2019

**Gwinnett LIFE**

Your guide to play, live, learn

**Find the bus for route to your parks!**  
 mygctransit.com

**精明司機**  
 由AARP合資格導師 Huishu Deng 中文指導

8月3日上午9時至下午3時半

需付\$20 (AARP會員\$15) 支票或郵政匯票 (抬頭請寫AARP)

登記請電678.242.9886或電郵dhs3512@hotmail.com (提供你的名字和電話號碼)

課後提供完成證明書 (可以向你的汽車保險公司查詢折扣)

OneStop Norcross • 5030 Georgia Belle Court

☎ 查詢專線 - 376/377 號車站 • 查詢實時巴士, 下載MyStop App 或留意MyGCTransit.com

UGA Extension Gwinnett

Code	Age	Day	Date	Time	Fee	Instructor
ENVIRONMENTAL						
Fall Lawn Care	18+	MO	09/16	12:00pm-1:00pm	Free	Tim Daly
Fall Planting	18+	TU	09/17	6:30pm-7:30pm	Free	Tim Daly
Soil Health	18+	WE	09/18	6:30pm-7:30pm	Free	Tim Daly
Termite Control	18+	TU	10/01	12:00pm-1:00pm	Free	Tim Daly
Tree Tips	18+	TU	10/15	6:30pm-7:30pm	Free	Tim Daly
Spring Flowering Bulbs	18+					
Trees for Small Spaces	18+					
Growing Roses	18+					
Native Plant Gardening	18+					
SELF-HELP						
All About Soy	50+					
Taste some soy-based food	50+					
Senior Center (EXT42601)	50+					
EXT42601	50+					

**KIDS GET OUT**

Let's get OUT with some friends, OUT of the house and into the parks this summer

**Register Today!**  
 GwinnettParks.com

**Rhodes Jordan Park**  
 Community Recreation Center  
 100 E Crogan Street  
 Lawrenceville  
 678.277.0890

**Culinary Kids Edition**  
 Friday, June 14  
 RJP31402

**Wacky Water Edition**  
 Friday, July 19  
 RJP31403

6:00pm - 8:30pm • \$8/person\*  
 \*Non-Gwinnett resident fees apply.

For real-time bus tracking, MyStop Mobile app or mygctransit.com.

**OneSTOP**

Table of Contents

- 1...OneStop Buford
- 6...OneStop Centerville
- 13...OneStop Norcross
- 21...Senior Services
- 21...Rental Venues

**Apply for Senior Services**

**Register for Activities**

**Make a Difference**

**Plan a Trip**

**Activity Registration**

**Fee Policy**  
 Non-Gwinnett resident fee double for all activities (\$20 additional maximum).

**Refund Policy**  
 No refunds for activities/dates missed by participants. Gwinnett County will only refund/credit cancelled activities before the start date or will reschedule after the start date.

**Withdrawal Policy**  
 Gwinnett County will refund withdrawal requests submitted in writing at least eight days prior to the start date. Requests submitted in seven days or less may incur a \$25 fee or amount equal to half the total fee.

**Gwinnett County**

**Health and Human Services**

**Board of Commissioners**  
 Charlotte J. Nash, Chairman  
 Jacob W. Brooks, District 1  
 Tommy Hunter, District 2  
 Glenn Stephens, District 3  
 Phil Hoskins, District 4

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**Gwinnett**  
Community Services

# Communitywide Initiatives





# Communitywide Initiatives

- Dacula Park Hybrid Senior Center



Communication &  
Engagement



Smart & Sustainable  
Government



Exceptional  
Livability & Comfort





# Communitywide Initiatives

- Citizen Science Program
- Master Naturalist Certification



Communication &  
Engagement



Smart & Sustainable  
Government



Exceptional  
Livability & Comfort



# Presenting the Numbers



FUND	2019 Adopted	2020 Requested	% Change
General	\$13,235,548	\$14,688,058	10.97%
Subsidy Agencies	\$4,792,801	\$4,902,301	2.28%
Library	\$19,401,643	\$20,261,114	4.43%
Elections	\$4,687,116	\$14,585,228	211.18%
Recreation	<u>\$42,497,783</u>	<u>\$43,864,535</u>	3.22%
<b>Total Base Requests</b>	<b>\$84,614,891</b>	<b>\$98,301,236</b>	
<b>Total Decision Package Requests</b>		<b>\$3,410,612</b>	
<b>TOTAL 2020 BUDGET REQUEST</b>		<b>\$101,711,848</b>	





**Gwinnett**  
Community Services

# General Fund

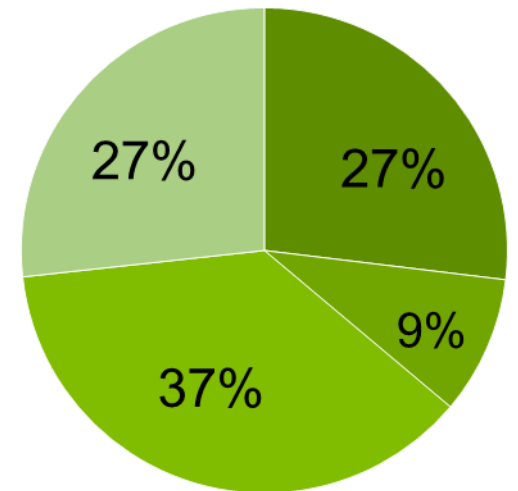
## 2020 Proposed Budget



# General Fund 2020 Proposed Budget

■ DoCS General Fund (without Elections)	\$14,688,058
■ DoCS Subsidies	4,902,301
■ Public Library	20,261,114
■ Voter Registrations and Elections	<u>14,585,228</u>
<b>2020 Proposed Budget</b>	<b>\$54,436,701</b>

<b>General Fund Revenues</b>	<b>\$ 705,312</b>
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# Subsidy Agencies









	<u>2019 Adopted</u>	<u>2020 Proposed</u>
Health & Human Services		
Board of Health	\$1,574,641	\$1,574,641
ViewPoint (GRN)	793,341	793,341
DFCS	660,638	660,638
Medical Indigent	225,000	225,000
HHS Coalition	235,088	235,088
Mosaic Georgia, Inc.	200,000	200,000
Atlanta Regional Commission	1,095,395	1,204,895*
Georgia Forestry Commission	8,698	8,698
<b>Total Budget</b>	<b>\$4,792,801</b>	<b>\$4,902,301</b>

\*Estimate Only





# Decision Package 011

- |   |   |  |
|---|---|--|
|    | Priority  |  Smart & Sustainable Government |
|   |  |  |
|    | Strategy  | Establish and Maintain the Gwinnett County Standard  |
|   |  |  |
|    | Tactic  | Establish a Tenured and Highly Qualified Staff   |
|   |  |  |
|  | Project or Initiative   | Responsive Services to Mosaic Georgia – \$120,000  |





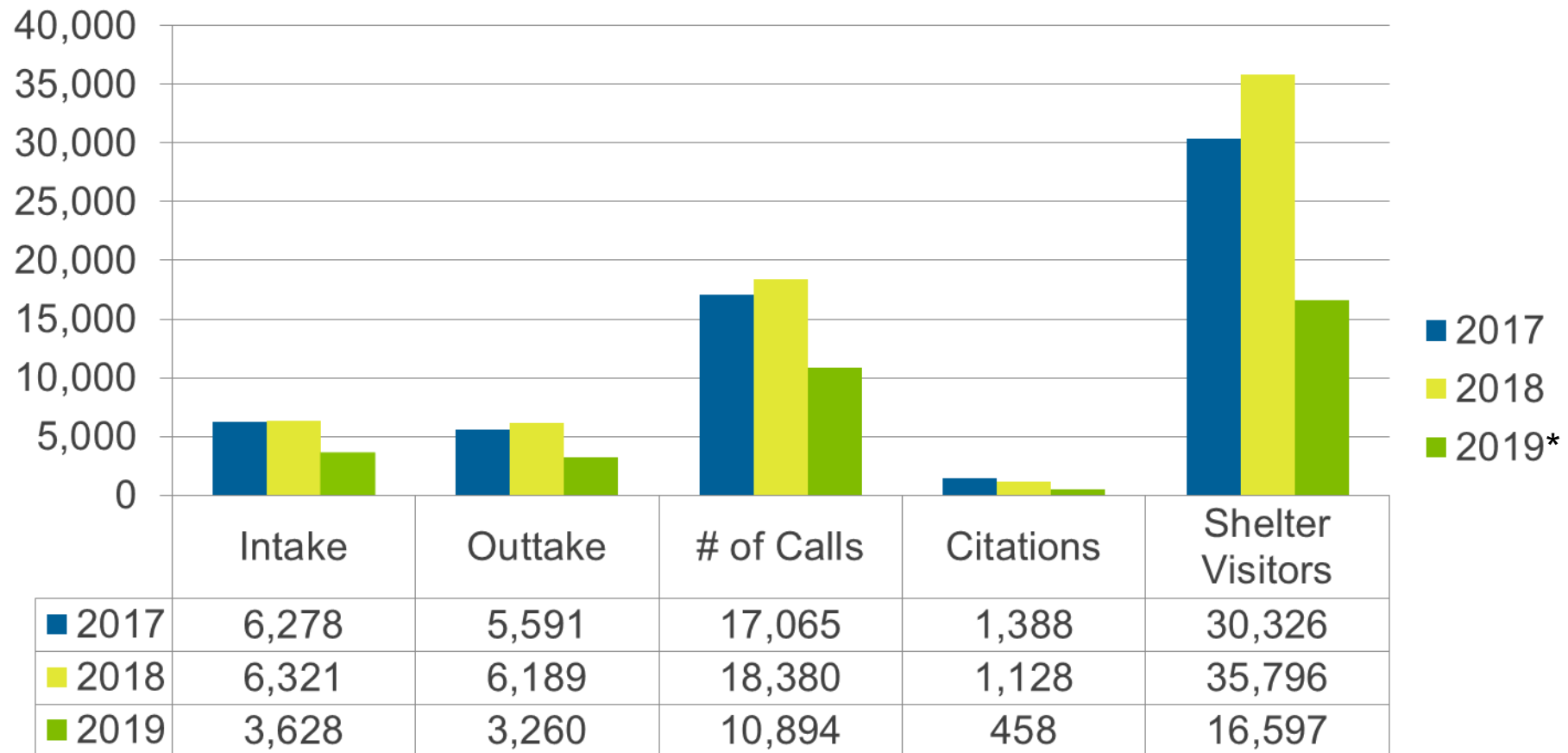
# General Fund

2020 Initiatives & Future Needs





# Animal Welfare & Enforcement



\*Year to date





# Decision Package 005



Priority



Smart & Sustainable Government



Strategy

Lead through Innovation



Tactic

Improve Access and Utilization of Data



Project or Initiative

Animal Welfare Data Management – \$81,000



# Decision Package 005



## Animal Welfare Data Management System \$81,000

### Outcome:

- Improved shelter animal management
- Cloud-based for shelter and field use
- Improved responsiveness
- Extensive analysis features for behavior, medical, and overall one central record per animal



Safe & Healthy  
Community



Exceptional  
Livability & Comfort







# Decision Package 006



Priority



Smart & Sustainable Government



Strategy

Establish and Maintain the Gwinnett County Standard



Tactic

Establish a Tenured and Highly Qualified Staff



Project or Initiative

Animal Welfare Shelter Staff – \$74,093





# Decision Package 006

**Staff for Shelter Redesign**    \$74,093

1 FT Kennel Manager

6 FT Animal Control Officer I

4 Customer Service Representatives

## Outcome:

- Improved community access and animal management
- Facility stewardship and sustainability



Smart & Sustainable  
Government



Safe & Healthy  
Community

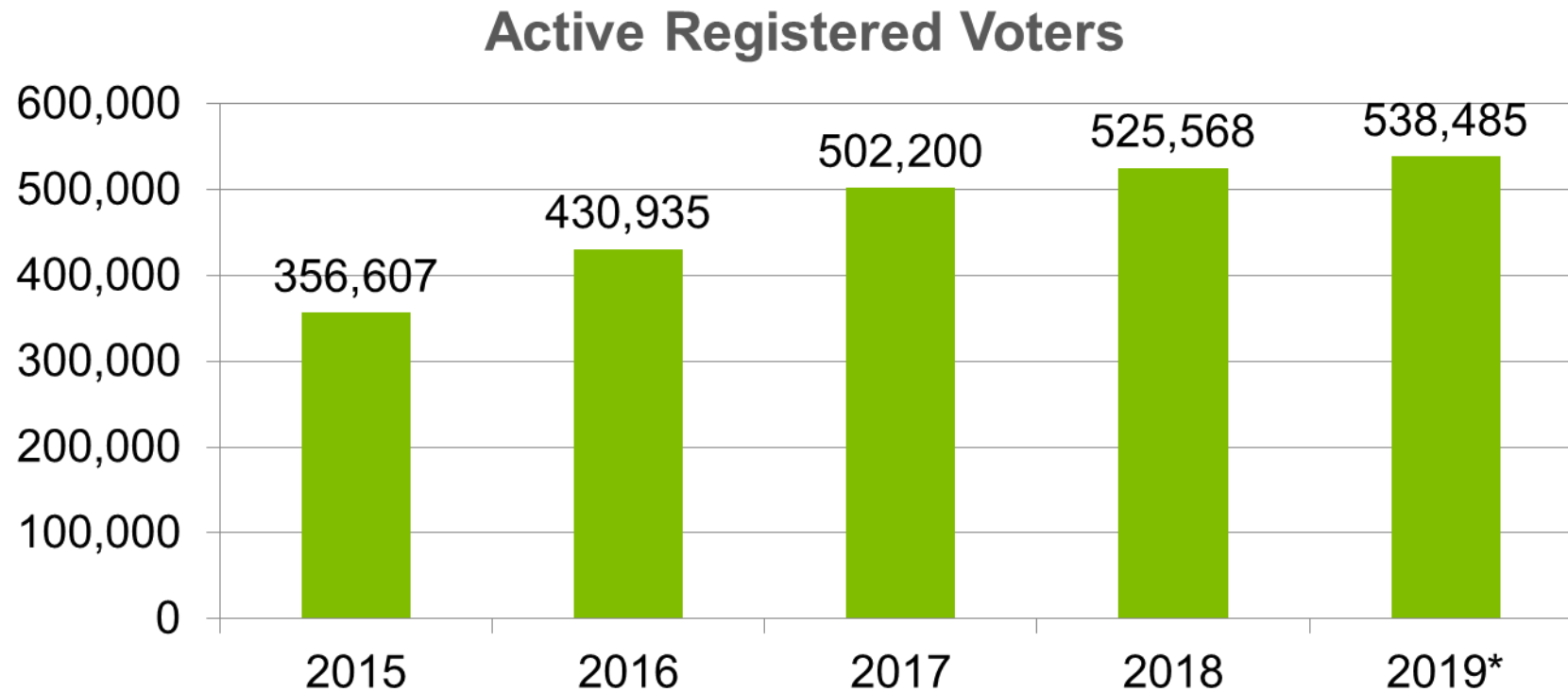


Exceptional  
Livability & Comfort





# Voter Registrations & Elections



\*Year to date



# Voter Registrations & Elections



## 2020 Initiatives:

Evolve into a model of excellence in the state developing strategic work plan for shared vision and success

## Benefits:

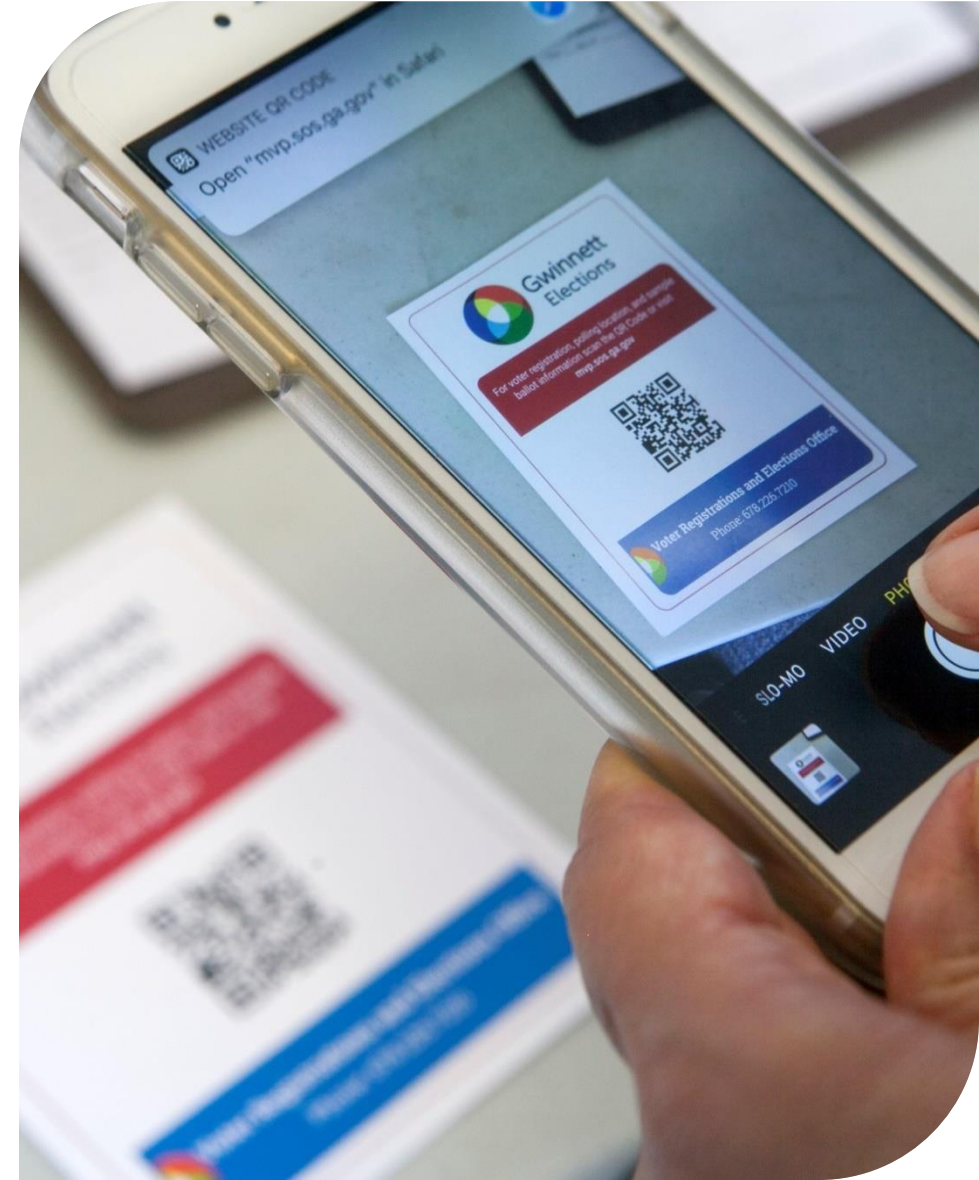
- Increase voter engagement
- Highly trained staff
- Maximization of facility use



Smart & Sustainable  
Government



Exceptional  
Livability & Comfort





# Decision Package 007



Priority



Smart & Sustainable Government



Strategy

Establish and Maintain the Gwinnett County Standard



Tactic

Establish a Tenured and Highly Qualified Staff



Project or Initiative

Improve Employee Retention – \$293,885





# Decision Package 007

**Poll Official Pay Increase**    \$293,885

## Outcome:

- Improved recruitment/retention
- Remain competitive
- Improved customer service



Smart & Sustainable  
Government





# Decision Package 008



Priority



Smart & Sustainable Government



Strategy

Establish & Maintain the Gwinnett County Standard



Tactic

Establish a Tenured and Highly Qualified Staff



Project or Initiative

Election Positions – (\$59,124)





# Decision Package 008

**Elections Positions** (\$59,124)

7 FT Elections Associate I

## Outcome:

- Enhance customer service
- Increased accountability
- Improved efficiencies



Smart & Sustainable  
Government





# Decision Package 009



Priority



Smart & Sustainable Government



Strategy

Establish and Maintain the Gwinnett County Standard



Tactic

Deliver High Quality Responsive and Cost-Effective Services



Project or Initiative

Satellite Voting Increase – \$1,794,334



# Decision Package 009



**Satellite Voting Increase**     \$1,794,334

- Extended hours
- 3 Weeks of Advanced Voting
- 2 Weeks of Runoff Election voting

## Outcome:

- Improved community access



Smart & Sustainable  
Government



Communication &  
Engagement



**Gwinnett**  
Community Services

# **Recreation Fund**

## **2020 Proposed Budget**

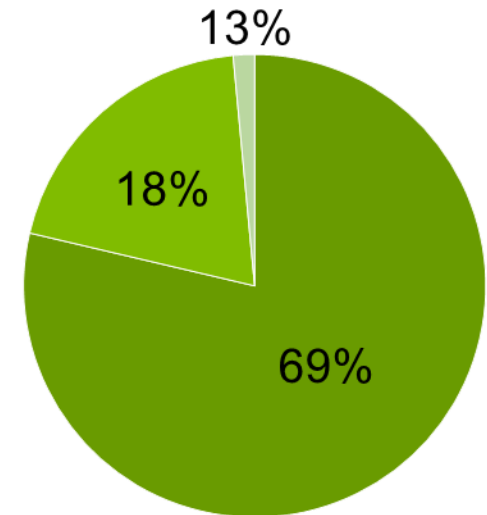


# Recreation Fund 2020 Proposed Budget



## Revenues

■ Recreation tax levy	\$31,585,995
■ Charges/other revenues	\$ 8,118,791
■ Fund balance	<u>\$ 5,898,342</u>
<b>Total</b>	<b>\$45,603,016</b>



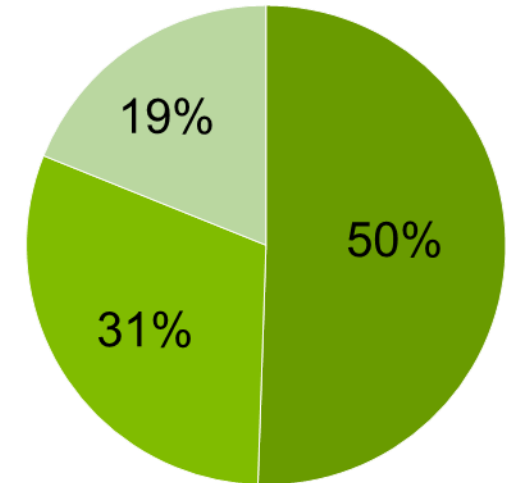
# Recreation Fund 2020 Proposed Budget



## Expenses

■ Personal Services	
■ General Operating	
■ Contributions/Reserves	
<b>Total</b>	

\$22,174,239
\$13,393,961
<u>\$ 8,296,335</u>
<b>\$43,864,535</b>







**Gwinnett**  
Community Services

# **Recreation Fund**

**2020 Initiatives & Future Needs**



# Decision Package 002



Priority



Safe & Healthy Community



Strategy

Ensure access to basic human needs



Tactic

Develop programs to address food insecurities



Project or Initiative

Harvest Gwinnett Expansion – \$114,558



# Decision Package 002



## Expand Harvest Gwinnett \$114,558

1 FT Program Supervisor  
Vehicle

### Outcome:

- Improve resident access to fresh foods
- Community partner engagement
- Expand ability to seek grants
- Maximize greenspace to host gardens











Safe & Healthy  
Community



Exceptional  
Livability & Comfort



# Decision Package 003

	Priority		Mobility & Access
			
	Strategy		Facilitate Mobility through Land Use Management
			
	Tactic		Implement the Countywide Trails Master Plan
			
	Project or Initiative		Greenways Management – \$356,140



# Decision Package 003



**Greenways Management**    \$356,140

5 FT G&M Associate II positions

10 PT G&M Associates

## Outcome:

- Maintenance and sustainability of greenways and trails
- Engage partner organizations
- Promote healthy ecosystems



Exceptional  
Livability & Comfort



Mobility & Access



Safe & Healthy  
Community



# Reviewing the Numbers

2019 Adopted	Changes to Base	Decision Packages	2020 Proposed
\$84,614,891	\$13,686,345	\$3,410,612	\$101,711,848





**Gwinnett**  
Community Services

# Questions?

