

GWINNETT  
COUNTY

NOVEMBER  
2023

# Connection

**A MONTHLY PUBLICATION OF  
GWINNETT COUNTY GOVERNMENT**

## Commissioners approve Transit Development Plan

The Board of Commissioners recently approved the Transit Development Plan, a strategic response to Gwinnett County's population and economic growth.

This plan, developed with community input over an 18-month period from 2022 to 2023, works to address mobility challenges and improve the quality of life in Gwinnett. It outlines a range of short- and long-term recommendations for the County's transit system, including capital priorities, operational improvements, and supporting infrastructure.

The new plan includes an extensive network that covers 100 percent of Gwinnett County, introducing services like local ride, quick ride, rapid ride, and airport ride to connect areas within the county and to Hartsfield-Jackson Atlanta International Airport. To learn more about the plan and its recommendations, visit [GwinnettCounty.com/TDP](https://GwinnettCounty.com/TDP).



## AROUND GWINNETT

### Get a grant toward your first home

Are you a first-time homebuyer? You might be eligible for Gwinnett's Homestretch Down Payment Assistance Program! New or existing Gwinnett residents aspiring to own a home can receive down payment assistance up to \$7,500 as a five-year deferred payment loan with zero percent interest.

To qualify, the home must be located within Gwinnett County and should not exceed \$323,000 for an existing home or \$346,000 for new construction. Visit [GwinnettCounty.com/HomestretchDPA](https://GwinnettCounty.com/HomestretchDPA) for a list of eligibility requirements.

### Watch TV Gwinnett's newest program

Gwinnett is addressing the needs and challenges of our residents in our newest program, Upfront Gwinnett. In September, we launched the new show with a series of episodes focused on fighting fentanyl, a powerful synthetic opioid drug. Fentanyl was responsible for 527 overdoses in Gwinnett County alone last year, including 135 fatalities.

Be a part of the conversation and watch Upfront Gwinnett on [TV Gwinnett](#) and on [social media](#).

### Assessors' Office will conduct onsite property field visits

Gwinnett Board of Assessors appraisal staff conduct routine field visits to maintain accurate appraisal data as part of the County's annual review process. Representatives from Gwinnett, LMC, or Tyler Technologies will verify existing or new construction, measure exteriors, and take photographs. While these visits do not require contact or involvement from property owners, appraisers will carry proper identification and announce their presence at the property before beginning a review.

If no one is available, information will be left to advise residents of the visit. For questions or concerns, email [Taxpayer.Services@GwinnettCounty.com](mailto:Taxpayer.Services@GwinnettCounty.com) or call 770.822.7200.



## PROTECTING OUR RESOURCES

### Maintain your septic system

Septic system maintenance is essential to preventing expensive backups and protecting our environment. Follow these tips to prevent septic system failures and extend the life of your system:

- Flush only human waste and toilet paper
- Follow the instructions when using cleaning chemicals
- Schedule septic tank pumping every three to five years

Find more helpful tips on protecting your septic system at [Gwinnetth2o.com/GetEducated](https://Gwinnetth2o.com/GetEducated). If you know of an issue with a septic system, please contact the 24-hour dispatch office at 678.376.7000 or [DWR\\_Dispatch@GwinnettCounty.com](mailto:DWR_Dispatch@GwinnettCounty.com).

### Pay your water bill online

Water Resources offers quick and easy online bill payment. Find your account number and meter number on your water bill. Then, register for an online account at [Gwinnetth2o.com/PayMyBill](https://Gwinnetth2o.com/PayMyBill), view your current bill, and make a payment online today.

### TAX COMMISSIONER

#### Haven't received your decals after registration?

When you renew your registration online or by mail, allow up to 14 days to receive your decal. If you don't receive it within that time frame, you can contact the Gwinnett Tax Commissioner's Office at 770.822.8818 or via email at [Tag@GwinnettCounty.com](mailto:Tag@GwinnettCounty.com) to request a replacement, which will be sent to you by mail. A replacement can also be obtained in person at any tag office by presenting your valid driver's license.

### PUBLIC SAFETY

#### Cook safely for the holidays

It's the time of the year for holiday cooking. Cooking is the leading cause of home fires, so follow these helpful tips to ensure safe cooking practices:

- Stay in the kitchen while you are cooking
- Keep flammable items like oven mitts, potholders, food packaging, and dish towels away from the stovetop
- Most cooking fires start when someone is frying food; keep an eye on what you fry
- Fires start when the heat is too high – if you see any smoke or the grease starts to boil, turn the burner off
- Keep children and pets away from the stove
- Install and maintain smoke alarms at home

Visit [GwinnettSafety411.com](http://GwinnettSafety411.com) to find more safety tips for the holiday season.



### SPLOST

#### Middle school gets traffic safety improvements

The new Archer Cluster Middle School will see significant improvements in traffic safety. These enhancements include the construction of a roundabout at the intersection of Bold Springs Road and Indian Shoals Road, as well as the installation of a new traffic signal at the school's driveway on Indian Shoals Road. Additionally, a sidewalk will be installed alongside the curb and gutter, accompanied by drainage improvements.

This project is funded 82 percent by the 2017 Special Purpose Local Option Sales Tax program, known as SPLOST.

### RESOURCES

#### Stay warm during the coldest nights

Gwinnett County is opening five warming stations for residents to receive temporary, overnight relief from long-term exposure to frigid temperatures. These warming stations will be operational from 6:00pm to 7:00am on nights when temperatures drop to 35 degrees or below, providing residents with a meal and a warm place to rest. Find locations and the latest activation status at [GwinnettCounty.com/WarmingStations](http://GwinnettCounty.com/WarmingStations).

Visit [GwinnettOneStop.com](http://GwinnettOneStop.com) for more information on warming stations. To volunteer, call 770.822.8850 or email [OneStopHelp@GwinnettCounty.com](mailto:OneStopHelp@GwinnettCounty.com).



### SERVING GWINNETT

#### Pick up nutritious food at select parks

Residents can pick up fresh and shelf-stable foods on Tuesday, December 12 at Best Friend Park in Norcross and Tuesday, December 19 at Lenora Park in Snellville from 3:00pm until supplies last. Each distribution site is a contactless drive-thru, and no identification is required. For more information, visit [GwinnettCommunityServices.com](http://GwinnettCommunityServices.com).

#### Recycle your glass this holiday season

Gwinnett is giving residents safe and sustainable options to recycle glass and help protect our environment. Clean, empty containers can be dropped off 24 hours a day at OneStop Norcross in Norcross and from sunrise to 11:00pm at Pinckneyville Park in Peachtree Corners and E. E. Robinson Park in Sugar Hill.

Acceptable items include clear and colored bottles and jars. For more information about glass recycling, visit [GCSolidWaste.com](http://GCSolidWaste.com).

#### County offices closed for Christmas

All Gwinnett County Government offices, apart from operations required for the comfort and safety of residents, will be closed Friday, December 22 through Monday, December 25 for the Christmas holiday and will resume regular hours on Tuesday, December 26.

Trash and recycling collection will be delayed by one day during the holiday week. For more information, visit [GCSolidWaste.com](http://GCSolidWaste.com). A Magistrate Court judge will be available at the Gwinnett County Detention Center during each holiday.

### GWINNETT COUNTY CONNECTION

ESCANEE PARA LEER EN ESPAÑOL  
한국어 버전은 QR 코드를 스캔해 주세요



Gwinnett County Connection questions/comments:

[Info@GwinnettCounty.com](mailto:Info@GwinnettCounty.com) | 770.822.7180

Water bill questions: 678.376.6700