



Gwinnett

STATE
— of the —
COUNTY

TWO-THOUSAND EIGHTEEN

LOCALECONOMY & FINANCES

- 2018 population: 961,307 (Woods and Poole, spring 2017 estimate)
- Unemployment was 3.8 percent by the end of 2017, down from 4.6 percent in 2016
- Maintained AAA credit ratings with Fitch Ratings, Moody's Investment Services, and S&P Global, marking more than 20 years of Triple AAA-bond ratings
- Developed Audit Committee bylaws, rules, and procedures
- External audit from Mauldin & Jenkins had zero findings
- Property assessment audit found Gwinnett properties valued at 98.55 percent of market value overall
- Negotiated cost savings of approximately \$1.5 million on contracts
- Issued 302,521 property assessments and 49,971 property transactions, up 209 from 2016
- Conducted 25,000 property assessment reviews and 12,403 appeals for motor vehicles and real and personal property
- Gwinnett received grants of \$40.2 million
- 2018 budget: \$1.67 billion
- \$1.28 billion operating budget maintains core services and funds initiatives that reflect Board of Commissioners priorities: mobility and access, exceptional livability and comfort, strong and vibrant local economy, communication and engagement, smart and sustainable government, and safe and healthy community
- \$390 million capital budget includes Bay Creek Police Precinct and alternate E-911 center, courthouse expansion, library and fire station relocations, new Georgia State Patrol Facility, Bicentennial Trail and Plaza, plus parks and infrastructure improvements

More than
20 years of
triple
AAA
achievement

GENERALGOVERNMENT

- Board of Commissioners adopted new County logo, seal, and slogan, vibrantly connected
- Bicentennial Advisory Committee made up of community members and staff planned activities for Gwinnett County's Bicentennial Celebration in 2018
- Increased community outreach initiatives including the launch of the Gwinnett Youth Commission and formation of the Gwinnett 101 Citizens Academy Alumni Association
- Posted 452 jobs, received 46,474 applications, and processed 1,149 new hires
- Launched new strategic and performance management system
- Implemented new document management system and improved disaster recovery and GIS software and technology
- Installed new data backup location that reduced costs by \$1.7 million
- Maintained 3,000 vehicles and pieces of equipment and purchased 200 vehicles
- Completed 5,491 vehicle/heavy equipment and 7,821 facility maintenance work orders
- Dispensed 6.1 million gallons of fuel worth \$12.9 million from 11 fuel sites
- Processed 1 million pieces of outgoing mail and archived 68,183 boxes of County records
- Tax Commissioner installed two new after-hours tag renewal kiosks at the Lawrenceville and North Gwinnett tag offices



COMMUNITYSERVICES

- Worked with 1,603 partners to provide services
- Animal shelter saved 92.5 percent of impounded animals
- Live Healthy Gwinnett offered 194 programs and events with 5,757 participants
- Health and Human Services served 557,000 residents
- Opened Centerville Senior Center and renovated Buford Senior Center
- Gwinnett Environmental and Heritage Center offered 1,148 programs and 197,477 hours with an overall attendance of 96,808; hosted 176 facility rentals
- Parks and Recreation hosted 11,126 facility rentals and 7,967 recreational activities with 70,868 participants, 439,063 participants in aquatic activities, and 43,767 kids in youth sports
- Maintained 182 multi-purpose sports fields, 75 playgrounds, and 135 miles of trails on 9,875 acres
- Opened George Pierce Park Gymnasium, McDaniel Farm Park Phase II, and Rock Springs Park Phase II
- Elections met new Spanish requirements and contracted for 156 polling locations
- Gwinnett Public Library counted 4,650,830 items checked out, 2,751,593 branch visits, and 1,780,955 website hits
- UGA Extension analyzed 1,420 soil and water samples, presented 1,492 programs, distributed 28,138 newsletters, and received 90,508 web contacts
- Master Gardener and 4-H volunteers donated 13,803 hours
- Parking improvements completed at Norcross Human Services Center and new landscaping installed at Hamilton Mill Branch Library
- Completed renovations to the historic Lawrenceville Female Seminary and Isaac Adair House and accepted donation of the Hudson-Nash house from the Nash family

WATERRESOURCES

- Produced 25.7 billion gallons of drinking water and 19.6 billion gallons of reclaimed water
- 3,769 miles of water main serves 240,000 retail water customers
- 2,776 miles of gravity sewer and 276 miles of pressurized sewer serves 160,000 households and businesses
- Maintained 10 water and 220 sewage pump stations
- Operates two water production plants and three water reclamation facilities; water, sewer, and stormwater infrastructure worth more than \$9 billion
- Managed 22 major and 300 smaller capital improvement projects
- Customer Care interacted with an average of 1,200 customers a day by phone or in person
- Continued upgrades at Crooked Creek Water Reclamation Facility
- New Water Innovation Center will conduct world-class research
- Lake Lanier water quality study is underway



Gwinnett Bicentennial Torch

PUBLIC SAFETY

Police

- Violent crime down 9.46 percent, property crime down 3.13 percent, and overall crime rate down 3.75 percent
- Police responded to 512,429 incidents
- E-911 center dispatched 703,308 police calls and 93,185 fire calls
- 96 percent homicide clearance rate beat national average of 59.4 percent
- Hired and trained 100 new police officers and 33 new communications officers
- Annual public safety and multicultural festivals attended by 8,500 visitors
- Public safety notification and response system implemented in all Gwinnett and Buford public schools
- Began issuing body cameras to officers

Corrections

- Inmates provided 145,803 hours of labor worth \$1.4 million to County departments, cities and community improvement districts
- Received \$37,000 from the state for inmate GED program with 18 graduates in 2017
- Number of state inmate beds increased from 158 to 222

Fire & Emergency Services

- Adding two new ambulance units and one ladder unit with 36 total new personnel in 2018
- New Fire ISO rating of 2 may lower insurance rates for property owners
- Department awarded accreditation from Center for Public Safety Excellence and the Commission on Fire Accreditation International
- Responded to 79,650 incidents (75 percent medical)
- Distributed and installed 3,522 smoke alarms
- Conducted pre-hospital trauma life support, advanced medical life support, emergency pediatric care, flu shots, active shooters, and Narcan and tourniquet use training
- Purchased eight new pumpers, three new and two remounted ambulances, plus 12 other new fire vehicles
- Renovated four fire stations
- Relocation of Fire Station 15 underway
- Conducted 17,257 inspections, 1,001 education programs for 330,024 residents, and CPR/AED training for 2,890 residents
- 541 fire volunteers gave 4,147 hours
- Fire Academy graduated 125 firefighter-paramedics

SPLOST

your **pennies**
at **work**



- 2017 SPLOST program began April 1, 2017, and is estimated to raise \$950 million over six years for capital projects, with \$201.8 million to be shared with cities
- County's portion (\$748.2 million): 65 percent dedicate to transportation (\$486.3 million) and the remainder for recreational facilities (\$108.5 million), civic center expansion (\$67.3 million), public safety (\$52.4 million), library relocation/renovation (\$22.5 million), and senior facilities (\$11.2 million)
- Completed SPLOST projects from past programs include new Medical Examiner's Office and Morgue, Centerville Senior Center, McDaniel Farm Park expansion, Rock Springs Park improvements, and renovations to historic Lawrenceville Female Seminary and Isaac Adair House



PLANNING & ECONOMIC DEVELOPMENT

- Kicked off development of 2040 Unified Plan
- Created a charter and economic development plan to guide the Office of Economic Development
- Improvements to permitting process include new one-stop permitting process for development plans and permits, new online single-family residential permit applications, and new electronic storage of building permit application documents
- Approved 90 rezoning cases, 59 special use permits, and two Unified Development Ordinance amendments
- Conducted 4,828 development inspections and 77,227 building inspections
- Issued 147 development permits, 2,639 new residential and 62 new non-residential permits, 17,727 business licenses, and 660 alcoholic beverage licenses
- Major economic development and redevelopment projects include Infinite Energy Center expansion and demolition of former Olympic tennis center at the southern gateway to Gwinnett

TRANSPORTATION

- Completed Comprehensive Transportation Plan update; comprehensive transit development plan underway
- Maintained 2,572 miles of roads, 720 traffic lights, 268 cameras, and 230 miles of fiberoptic cable
- Conducted 191 traffic studies, resurfaced 170 miles, and installed 610 streetlights and 36 speed humps
- Completed traffic management projects for State Route 316, Five Forks Trickum Road, Ronald Reagan Parkway, and Old Peachtree Road
- Began construction on 27 projects and completed construction of 31 projects and 15 in-house quick-fix projects
- Major widening projects underway include Peachtree Industrial Boulevard, State Route 20, and Five Forks Trickum Road
- Responded to 2,000 requests and spent 19,876 hours removing 7,108 cubic yards of debris caused by Hurricane Irma
- Began upgrading street lighting energy-efficient LEDs
- Gwinnett Transit upgraded Sugarloaf Park & Ride lot and replaced paratransit fleet
- Transit buses carried 1.4 million riders on 82 vehicles; new flex transit service improves access in areas without bus routes
- Briscoe Field had 94,959 takeoffs and landings and 284 aircraft based there
- Completed parallel taxiway design
- Preparing right-of-way for new I-85 interchange at Gravel Springs/State Route 324
- Design of new I-85 interchange at McGinnis Ferry Road is underway
- Buying land to upgrade intersection of State Route 316 at Harbins Road
- Studying future improvements to I-85 south of State Route 316



AWARD-WINNING GOVERNMENT

The following awards are only highlights. For a complete list, visit www.gwinnettcountry.com.

- Lifeline® EMS Gold Level Recognition Award from American Heart Association
- Two Government Video Programming Awards from the National Association of Telecommunications Officers and Advisors
- Project Excellence Award from Digital Counties Survey
- Achievement Awards from the National Association of Counties for Live Healthy Gwinnett Internship Program, Parks Amenity Search, and Community Outreach
- Innovative Community Health Provider Award from Georgia Shape
- Most Influential in Health and Wellness Award from National After School Association
- Distinguished Budget Presentation Award from Government Finance Officers Association
- Certificate of Achievement for Excellence in Financial Reporting from Government Finance Officers Association
- Excellence in Procurement Award from National Purchasing Institute
- Outstanding Agency Accreditation Award from The Institute for Public Procurement
- Water Production Plant of the Year Award from GA Association of Water Professionals
- Wastewater Treatment Plant of the Year: F. Wayne Hill WRC
- Chamber Valor Awards: Medal of Valor, highest honor for bravery and heroism; Public Safety Person of the Year; Medal of Merit; and Public Safety Unit of the Year
- American Public Works Association Structures Project of the Year Award for the Lilburn City Hall and Gwinnett Public Library Lilburn Branch

GREEN GOVERNMENT

- Produced enough electricity from waste biogas at water resources facilities to power 722 homes for a year
- Recycled 12.2 percent of residential solid waste collected curbside
- Recovered \$2.3 million by selling surplus vehicles, equipment, and other items
- Collected 62 tons of paper, 20 tons of electronics, 15 tons of tires, 3,676 gallons of paint, 242 pairs of sneakers, 1,726 pounds of textiles, and 581 toner cartridges at two county-wide recycling events
- Toilet rebates replaced 1,700 inefficient toilets saving 12 million gallons per year
- 630 volunteers collected 20,000 pounds of trash at 15 stream cleanup events
- Water on Wheels taught water conservation to 10,000 Gwinnett students
- Received \$368,877 from tipping fees for Fats, Oils, and Grease, also known as FOG, reduced power costs by \$245,000 through use of methane generated at the plant and from FOG, and sold \$115,268 of fertilizer made at the F. Wayne Hill Water Resources Center for a total revenue and cost savings of \$749,145

STAY INFORMED BY STAYING CONNECTED



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email newsletters



Gwinnett Animal Shelter



TVgwinnett