



gwinnettcounty
GEORGIA

20
14

HEALTH & HUMAN SERVICES
ANNUAL REPORT

Mission, Vision, Values



Mission

Gwinnett County Health and Human Services partners with the community to provide senior citizens, families, and individuals with opportunities to participate in quality programs, services, and facilities to improve their health and well-being.

Vision

The vision of the Gwinnett County Health and Human Services Division is that all Gwinnett County residents experience an enhanced quality of life.

Values

- We believe in honesty, integrity, and ethical conduct
- We are customer-oriented and both accountable and responsive to our citizens
- We believe in teamwork and collaboration with our community partners
- We promote safety, cost efficiency, innovation, and service excellence



About Health & Human Services



Managing Staff

Division Director
 Senior Services Manager
 Resource and Marketing Coordinator
 Public Relations Specialist
 Volunteer Specialist (Gwinnett Senior Services)
 Buford Human Services Center Coordinator
 Norcross Human Services Center Coordinator
 Centerville Community Center Coordinator
 Senior Center Coordinator
 Health Services Coordinator
 Social Services Coordinator
 Food Services Coordinator
 Business Management

Pat Baker
 Jamie Cramer
 Gary Galloway
 Melanie Miller
 Shawn Valadez
 Ingrid Patrick
 Doris Dietrich
 Vivian Gaither
 Tim Morris
 Brittney Dickey
 Ava Camejo-Douglas
 Steven Nelly
 Kristen Giunta



Pat Baker
Division Director

2014 At A Glance

| | |
|---|--------------|
| Number of residents served | 451,019 |
| Number of newsletters | 83,800 |
| Health and Human Services website hits | 160,441 |
| New partnerships | 124 |
| Volunteer hours | 47,171 |
| Grants to Senior Services (ARC and MARTA) | \$182,916 |
| Donations to Senior Services | \$105,452.57 |
| Home-delivered meals | 104,185 |
| One-way passenger trips | 38,264 |
| Congregate meals served | 41,892 |
| Information and assistance calls | 16,003 |
| Homemaker service hours | 2,253 |
| Care management hours | 2,992.33 |
| In-home respite care | 5,556.5 |

2014 Highlights



Health and Human Services offered a wide array of multicultural activities, including English classes at the Buford Human Services Center four times a week – a 50 percent increase from 2013. Ten students became United States Citizens through classes held at the Norcross Human Services Center. Two classes were taught at the Norcross Human Services Center (Prenatal and Smart Driver) in languages other than English (Spanish and Chinese), seeing a student increase of 62 percent from 2013.

Centerville Community Center introduced 54 new educational, enrichment, health, and exercise programs in 2014 including many programs for the senior population to complement the new satellite senior center housed there.

Senior Services successfully introduced a new Volunteer Driver Program to lessen the waiting lists for transportation services. During the program's first six months of operation, 28 volunteers were recruited and they provided 283 one-way trips to seniors in need.

Through the Senior Issues Action Team – Caregiver Committee, Lunch and Learn programs for working caregivers were presented to employees at Primerica, Gwinnett Technical College, Gwinnett County Government, Mitsubishi, and Bethesda United Methodist Church during November, National Caregivers Month.

In July 2014, Gwinnett Senior Services, in collaboration with Gwinnett County Department of Family and Children Services, was awarded a grant from Commissioner Keith Horton with the Georgia Department of Human Services for a one-time event to address food insecurity for older adults living in Gwinnett County. The grant repurposed \$30,000 of SNAP funding to provide homebound elder clients of Gwinnett Senior Services with 900 bags of healthy nutritious food. Gwinnett Senior Services staff and volunteers delivered the food bags to 450 individuals in a one week period.

New programs that began in 2014

- Six Steps to Financial Success (Centerville Community Center)
- AARP CarFit Program (Centerville Community Center)
- Affordable Care Act Information, Community Educators from the Hispanic Health Coalition (Buford Human Services Center)
- African-American Heroes (Centerville Community Center)
- African-American History Celebration (Centerville Community Center)
- Appalachian Crafts and Cooking Camp for Youth (Centerville Community Center)
- Around the World in 5 Days Camp for Youth (Centerville Community Center)
- Basic Screen and Stage Acting for Youth (Centerville Community Center)
- Bees in the Landscape (Centerville Community Center)



- Belly Dancing Exercise Program (Buford Human Services Center)
- Bogan Park Bridge Club (Buford Human Services Center)
- Butterfly Gardens (Centerville Community Center)
- Certified Anger Management (Norcross Human Services Center)
- Cervical Cancer Awareness and Prevention (Buford Human Services Center)
- Color and Blooms by the Month (Centerville Community Center)
- Conversational English (Norcross Human Services Center)
- Create It After School (Norcross Human Services Center)
- Create It Summer Camp (Norcross Human Services Center)
- Creatif Music Program for Youth (Centerville Community Center)
- Diabetes Education (Centerville Community Center)
- Dr. Seuss Celebration (Centerville Community Center)
- Drainage Solutions (Centerville Community Center)
- Emergency Management and Preparing for the Unexpected (Buford Human Services Center)

- Emotional or Compulsive Overeating Workshops (Centerville Community Center)
- Evergreen Shrubs (Centerville Community Center)
- Exercise Training Class (Buford Human Services Center)
- Fire Safety in Korean (Norcross Human Services Center)
- Fire Safety in Spanish (Norcross Human Services Center)
- Fix a Leak Do-It-Yourself Workshops (Centerville Community Center)
- Free Rapid HIV Testing (Norcross Human Services Center)
- Gardening in Pots (Centerville Community Center)
- Girl Scouts Summer Camp (Buford Human Services Center)
- Grant Writing Basics (Centerville Community Center)
- Ground Covers for Every Condition (Centerville Community Center)
- Herb Gardening (Centerville Community Center)
- Home Mortgages- What's Best for Me? (Centerville Community Center)
- Hydrangea Blooms (Centerville Community Center)
- Identity Theft Prevention (Buford Human Services Center)
- Insect Control for Gardens (Centerville Community Center)
- Intermediate Computer Class (Norcross Human Services Center)
- Interviewing Skills (Buford Human Services Center)
- Japanese Maple Selection Guide (Centerville Community Center)
- Kaiser Permanente Educational Theatre on Exercise (Buford Human Services Center)
- Kaiser Permanente Educational Theatre on Healthy Eating Habits (Buford Human Services Center)
- Knitting (Buford Human Services Center)
- Landscaping for Birds (Centerville Community Center)
- Landscape Designs (Centerville Community Center)
- Learning Through IT (Norcross Human Services Center)
- Living Well: The Stanford University Chronic Disease Self-Management Program (Buford Human Services Center and Centerville Community Center)
- Mentoring for Boys (Centerville Community Center)
- Mentoring for Girls (Centerville Community Center)
- Mercado de Salud ACA Registration (Norcross Human Services Center)
- Mulch Selection and Installation Know How (Centerville Community Center)
- Multi-National Game Night for Families (Centerville Community Center)
- Mumferd's Safety Tales for Children (Centerville Community Center)
- Nutrition Certificate Program (Buford Human Services Center)
- Parent Empowerment Workshops (Centerville Community Center)
- Parkinson's Support Group (Centerville Community Center)

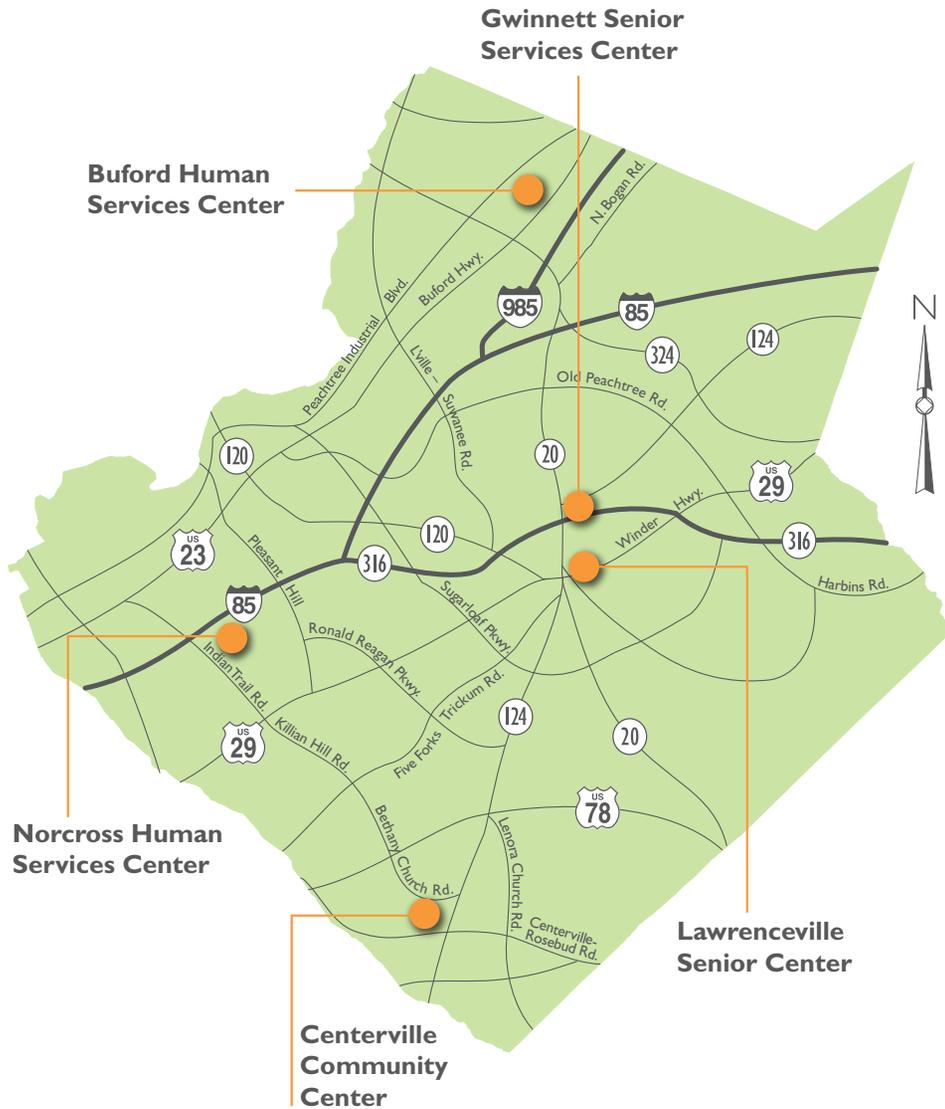
- Patio Paths and Stone Walls (Centerville Community Center)
- Perennials in Georgia (Centerville Community Center)
- Plant Selection for Proper Seasons (Centerville Community Center)
- Prostate Cancer Survivor Support (Buford Human Services Center)
- Résumé Writing Skills (Buford Human Services Center)
- Retro-Themed Dance Party for Adults (Centerville Community Center)
- Shade Gardens (Centerville Community Center)
- Soil and Garden Prep (Centerville Community Center)
- Soul Food Cooking and Recipe Swap (Centerville Community Center)
- Spotlight on America Camp for Youth (Centerville Community Center)
- S.T.E.M.-ulate Summer Camp (Norcross Human Services Center)
- Tai Chi for Parkinson's Patients and Caregivers (Centerville Community Center)
- Tech Classes for Seniors (Centerville Community Center)
- Teen Job Preparation Workshops (Centerville Community Center)
- The Mystery of the Missing Necklace Theatre Camp for Youth (Centerville Community Center)
- Tribute to African-American Comedy (Centerville Community Center)
- Veteran Benefits (Centerville Community Center)
- Veterans Helping Veterans Peer Support Group (Centerville Community Center)
- Water Conservation Workshop (Centerville Community Center)
- Water Features for the Garden (Centerville Community Center)
- Wills and Estate Planning (Centerville Community Center)
- Zumba Fitness for Adults (Centerville Community Center)

2014 Awards

- Gwinnett Senior Services was awarded Gold Certification in the Green Communities Program by the Atlanta Region Commission for utilizing cloud-based routing optimization software, C2 Route App by C2 Logix. This software determines the most efficient delivery route for drivers which results in a reduction of fuel cost and CO₂ emissions to provide meals to the older population in their homes. Gwinnett County is the first county government in the metro Atlanta region to be awarded the Gold level certification for a sustainable program.



Centers



Buford Human Services Center

678.225.5360

www.gwinnettbhsc.com

Buford Senior Center: 678.225.5369

2755 Sawnee Avenue • Buford, GA 30518

www.gwinnettseniorservices.com

Centerville Community Center

770.985.4713

www.centervillecommunitycenter.com

Centerville Satellite Senior Center: 770.978.4532

3025 Bethany Church Road • Snellville, GA 30039

Gwinnett Senior Services Center

678.377.4150

567 Swanson Drive • Lawrenceville, GA 30043

www.gwinnettseniorservices.com

Lawrenceville Senior Center

678.277.0970

225 Benson Street • Lawrenceville, GA 30046

www.gwinnettseniorservices.com

Norcross Human Services Center

678.225.5400

www.gwinnettnhsc.com

Norcross Senior Center: 678.225.5430

5030 Georgia Belle Court • Norcross, GA 30093

www.gwinnettseniorservices.com



Please consider the environment before printing this report.

gwinnettcounty
Health & Human Services
75 Langley Drive
Lawrenceville, GA 30046-4804
770.822.8880
www.gwinnetthumanservices.com

