

## Recorder's Court Clerk's Office



**gwinnett**county

# 2018 BPP





#### Recorder's Court

Recorder's Court is a high volume court established in 1972 to create a system that would effectively and efficiently process the growing number of traffic cases in Gwinnett County

#### Recorder's Court

1 Clerk16 full-time deputy clerks5 part-time clerks

#### **Automation**

- In 2016, \$9,546,049 total fines and fees were sent to the county finance department
- 34,947 citations were paid through web portal
- Of the \$7,057,102 fines and fees available to pay online, \$4,576,480 was collected
- Approximately 65 percent of our pay or appear citations are paid online

#### **Automation**

- Completely automated, real time, no data entry
- Recalls bench warrant and FTA
- Disposition sent to driving history
- Automatically receipts money to case
- Closes case

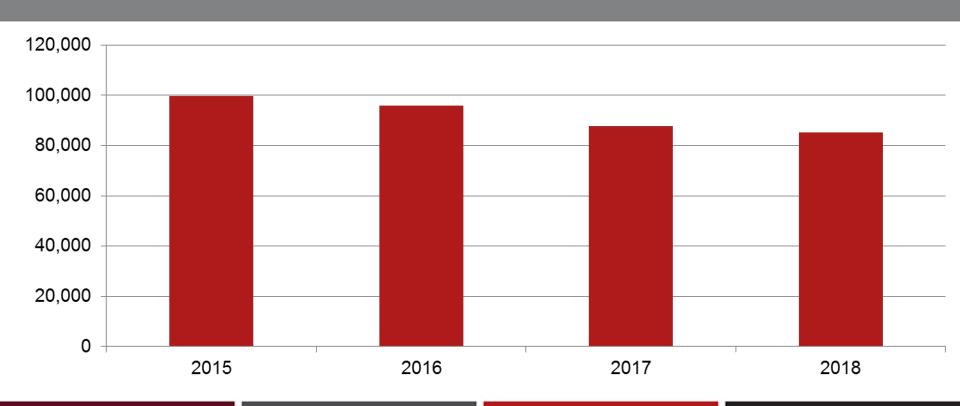
#### **Automation**

- Reduced phone and courthouse traffic
- Reduced errors
- Reduced credit card fees
- Available phone center
  - Monday Friday, 7:00am Midnight
  - Saturday Sunday, 9:00am 6:00pm
  - Open every day of the year except Thanksgiving and Christmas

### 2018 Projects

- Create an interface to electronically send dispositions and failure to appears to the GBI
- Streamline the different payment options and offer payment plans through the clerk's office
- Move our severs from the data center to a cloud hosted solution through our vendor

## Citations Filed by Year



## Revenue Projection

