



gwinnettcounty
GOVERNMENT
FIRE & EMERGENCY
SERVICES

Business Plan 2018



Mission, Vision, Values

Mission

Save Lives and Protect Property

Vision

To Deliver the Highest Quality of Service

Values

Truth, Trust, Respect, and Unity



Agenda

- **Department Overview**
- **Safe and Healthy Community**
- **2018 Budget**
- **Summary**



**FIRE &
EMERGENCY
SERVICES**

Department Overview

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Department Overview

Service Delivery Model

- Integrated Fire, Medical, and Community Risk Reduction

Emergency Calls

- 78,661 in 2016; 75 percent were medical calls

2017 Human/Capital Resources

- 916 authorized staff, 31 stations, 11 ladder trucks, 29 medical units, 6 specialty teams



Department Overview

Department Divisions

- Business Services
- Community Risk Reduction
- Employee Support and Initiatives
- Operations

Budget

- \$105 million operating
- SPLOST (Capital)



Department Overview

Achievements

- ISO Rating of 2
- CFAI Accreditation
- Paramedic Program Reaccreditation
- American Heart Association Mission: Lifeline®
EMS – Gold Award



Department Overview

Gwinnett County Priorities



Smart & Sustainable
Government



Exceptional
Livability & Comfort



Safe & Healthy
Community



A Strong & Vibrant
Local Economy



Mobility & Access



Communication &
Engagement



Accreditation
and
ISO



Community
Risk
Reduction



Service
Delivery
Platform



Prevention
Strategies



Highway
Safety



Education
and
Community
Partnerships



Department Overview



Smart & Sustainable
Government

BSC Performance Measurements

		2016	2017 Jan-June
CPSE	Emergency response from dispatched to on scene: 6 mins 30 seconds	66%	66%
	ALS dispatched to on scene: 8 mins	83%	86%
AHA	30 minutes to hospital for chest pains	36	35
CDC	Major trauma off scene <10 minutes	79%	81%
CSC	Avg. scene time for strokes	11.53	12



Department Overview

Community Risk Reduction

- Balance Response with Prevention Strategies
- Invested in improving the Fire and Life Safety Health of our Community
- Committing Resources to Sustain Economic Progress and Resiliency



Safe & Healthy
Community

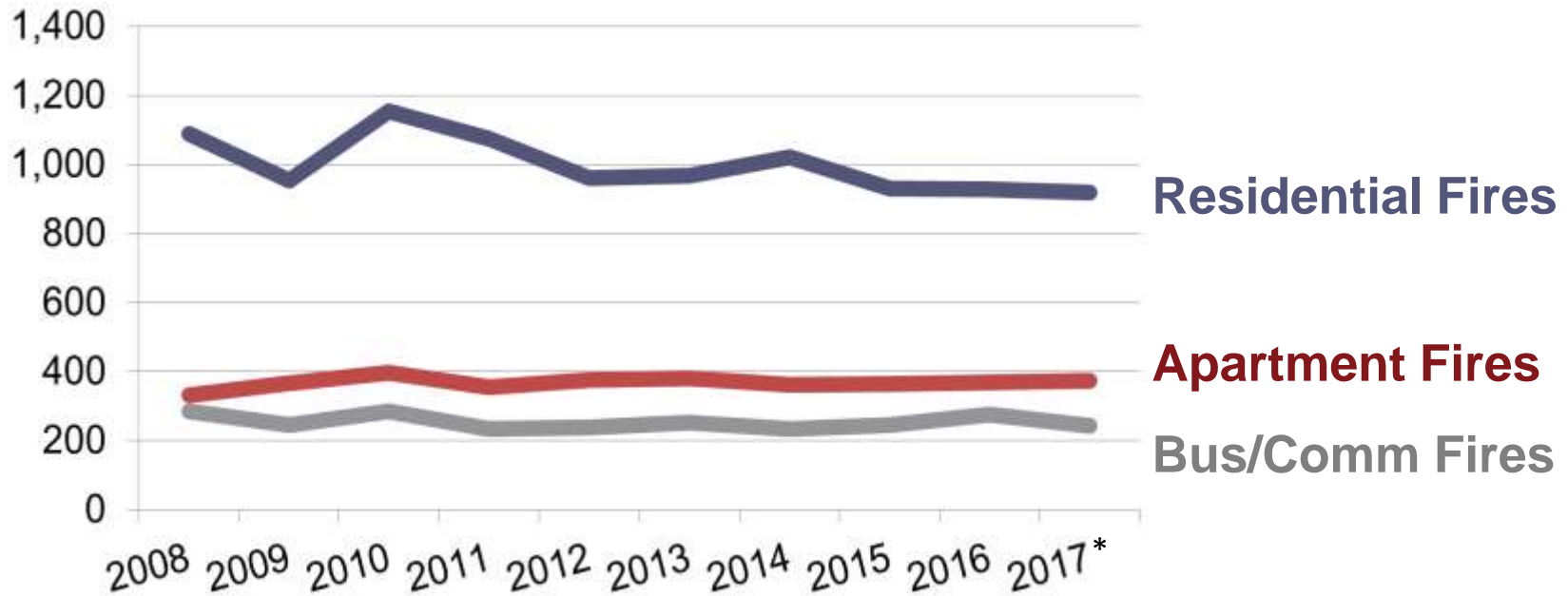


A Strong & Vibrant
Local Economy



Department Overview

Community Risk Reduction



*Projected 2017 data



Department Overview

Community Risk Reduction

- Workplace F.A.C.T.
- CPR/AED/First Aid
- Water Safety
- Safe Sitter
- SeniorBSafe
- Home Safety
- Childhood Injury
- Special Events
- Station and School Visits/Programs

Total Programs: 3,207

Total Participants: 252,802



Department Overview

Community Engagement

- Public Information
- Community Partnerships
- Maxwell High School
- Fire Explorers
- Citizens Fire Academy
- Recruitment Events



Communication &
Engagement



**FIRE &
EMERGENCY
SERVICES**



**Safe & Healthy
Community**

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Safe & Healthy Community

Vision for Growth and Development

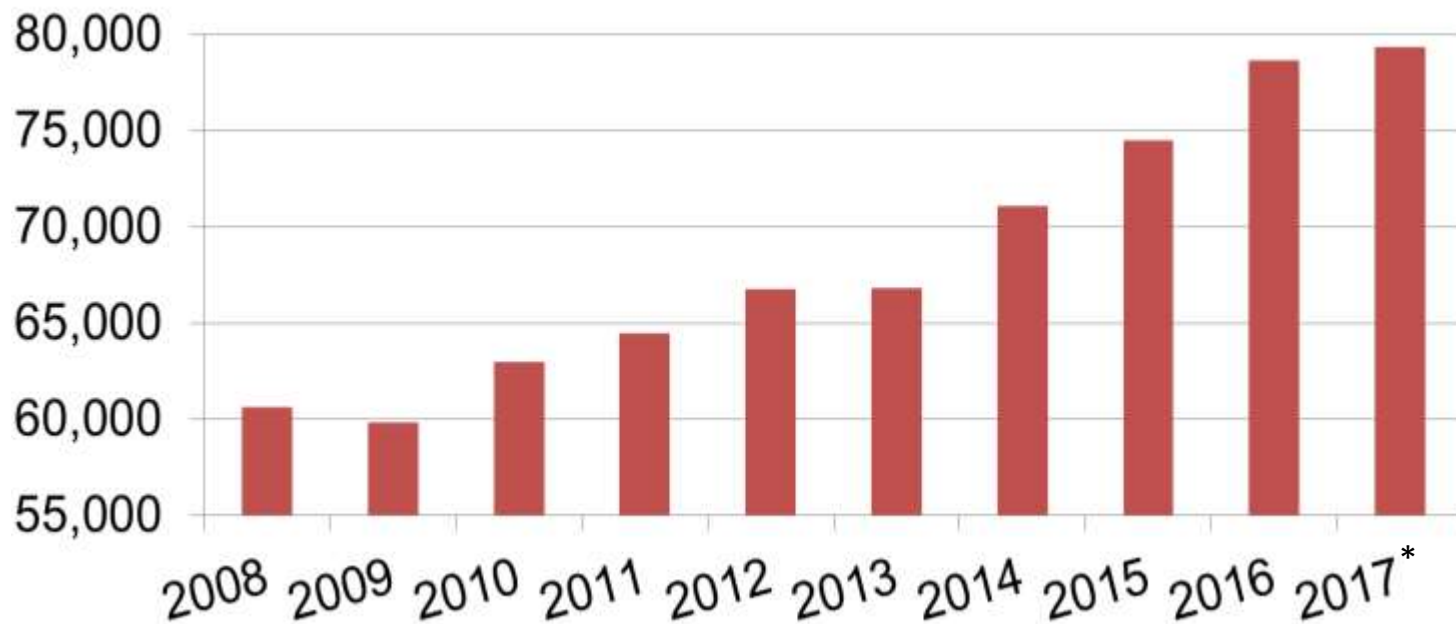
Demands for Services

- Increase in Calls
- Increase in Medical Transports
- Rapid Transports



Safe & Healthy Community

Total Calls

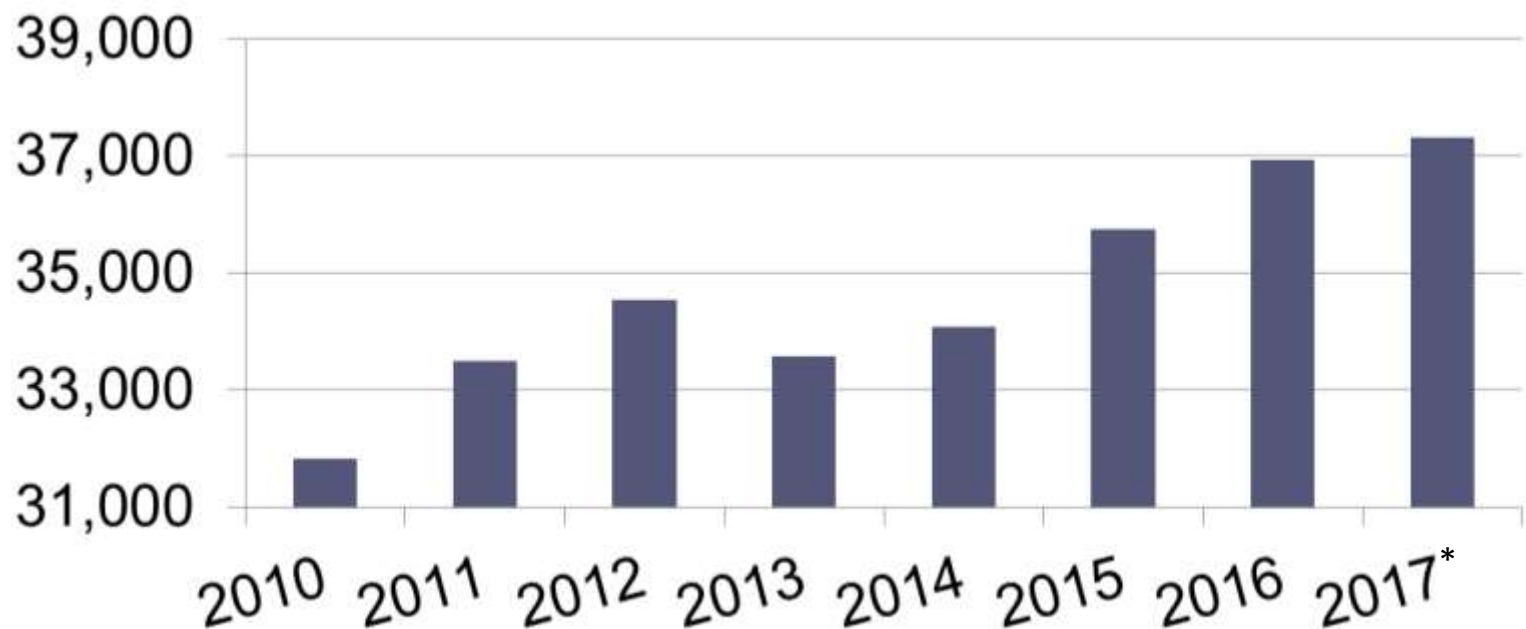


*Projected



Safe & Healthy Community

Medical Transports

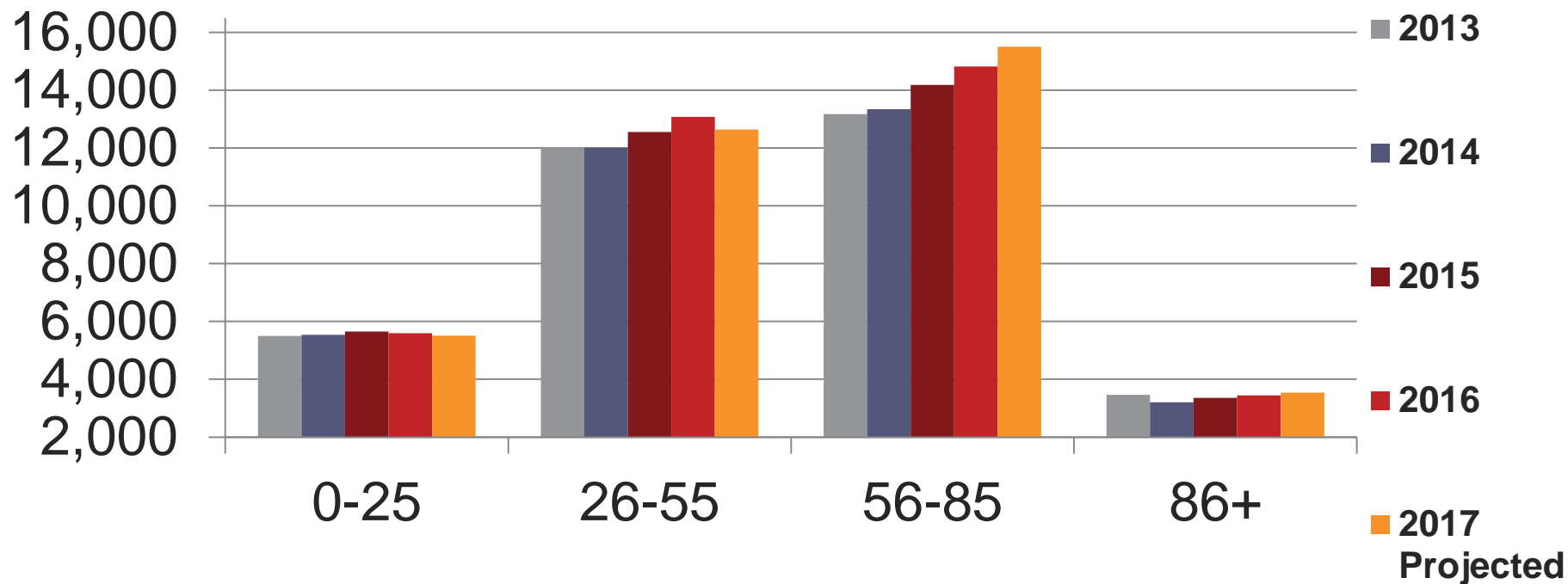


*Projected



Safe & Healthy Community

Transports by Age Group





Safe & Healthy Community

Diagnosis by Age Group

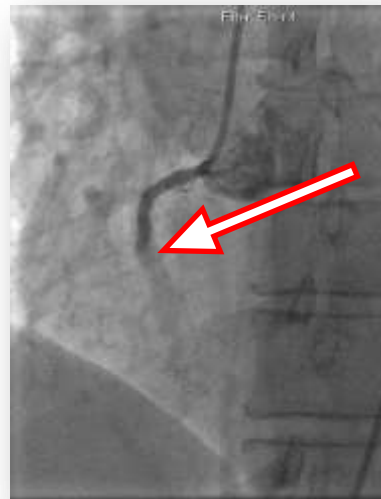
- 0 – 25 years old: Respiratory Trauma
- 26 – 55 years old: Cardiac/Respiratory Trauma
- 56 – 85 years old: Cardiac/Respiratory Trauma
- 86 years and older: Cardiac/Respiratory Trauma



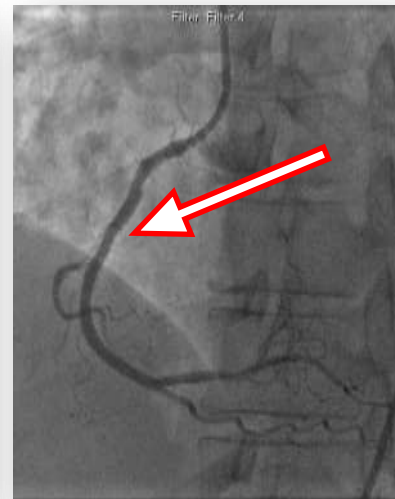
Safe & Healthy Community

Rapid Transport and Life-Saving Care

- Cardiac/STEMI
- Stroke
- Trauma



STEMI
Confirmed



Blockage
Removed



Safe & Healthy Community

Meeting Current and Future Needs

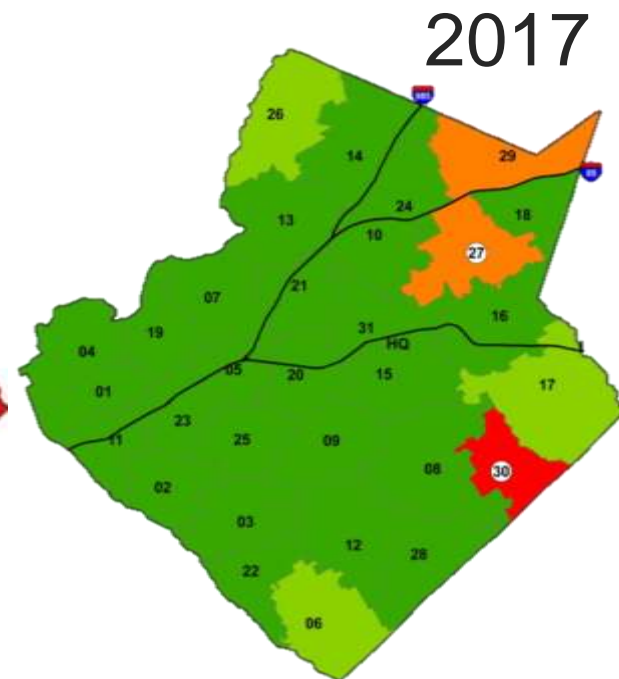
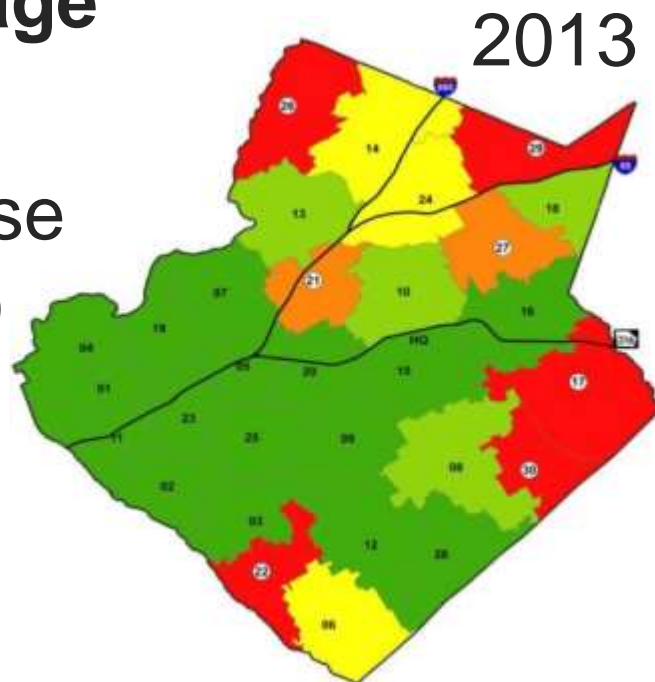
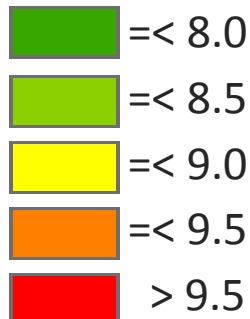
- Med Units
- Ladder
- Stations



Safe & Healthy Community

Med Unit Coverage

Average Response
Time (in minutes)

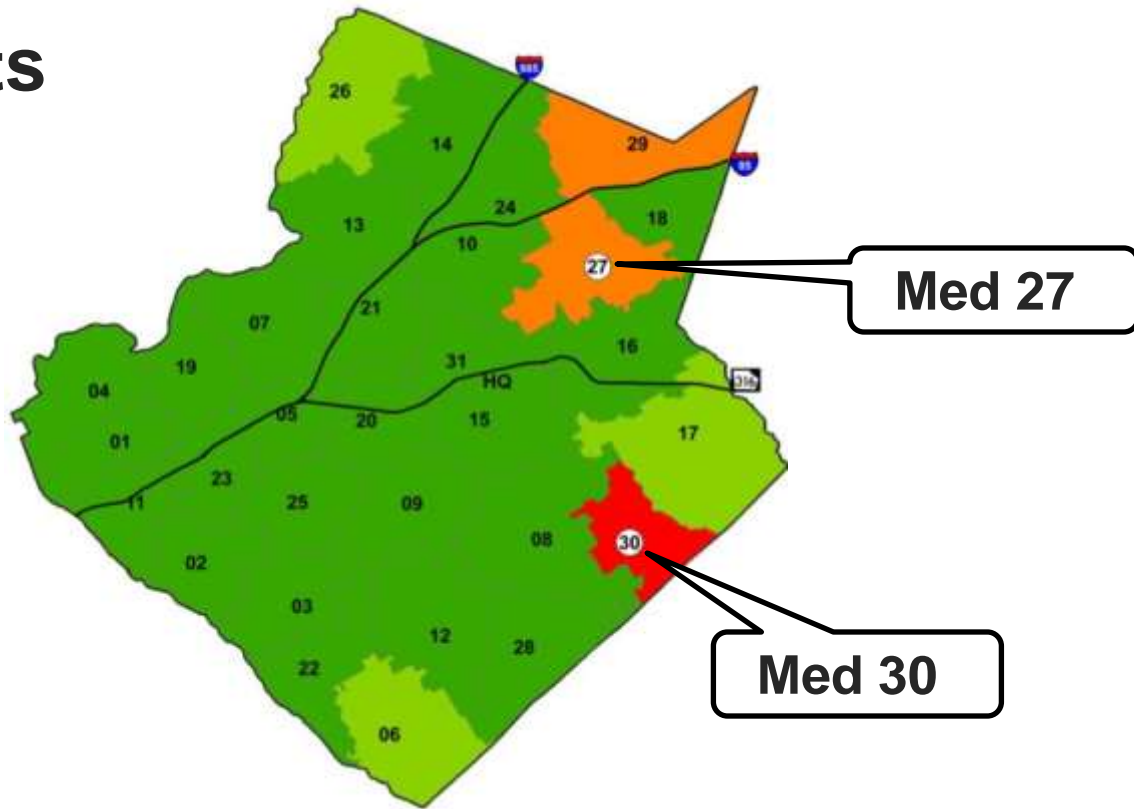
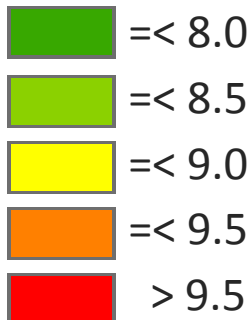




Safe & Healthy Community

Proposed Med Units

Average Response
Time (in minutes)





Safe & Healthy Community

Ladder Coverage

- Traditional use
- Tactical changes
- Current uses





Safe & Healthy Community

Ladder Coverage



Homes



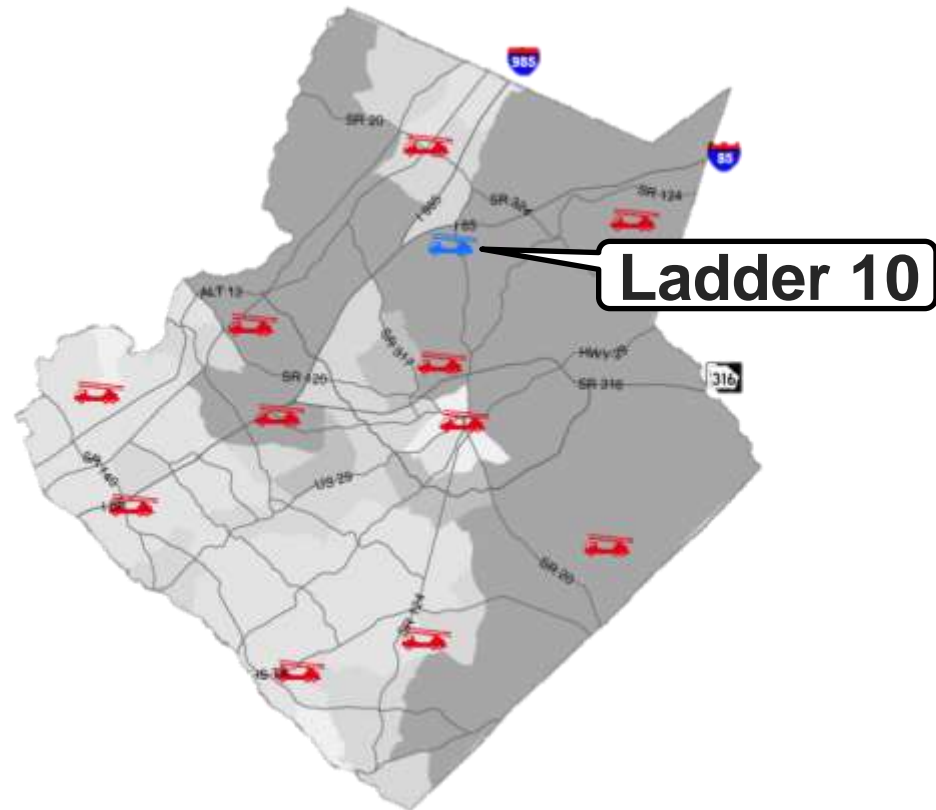
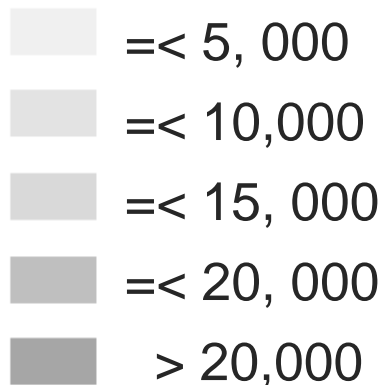
Apartments



Safe & Healthy Community

Proposed Ladder

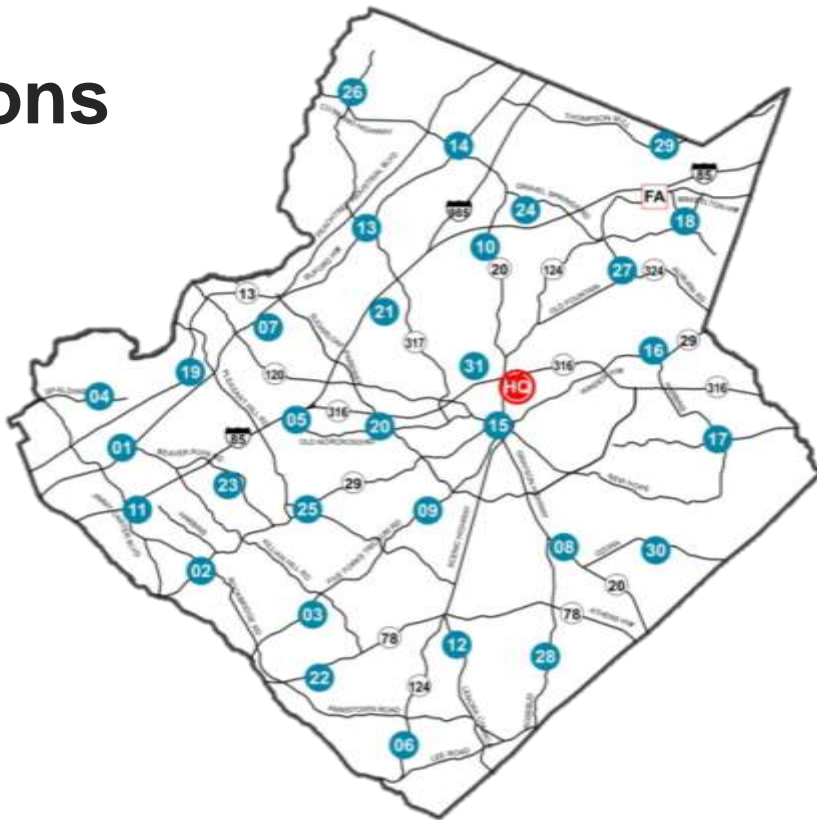
2020 Projected
Population Growth





Safe & Healthy Community

Future Stations





**FIRE &
EMERGENCY
SERVICES**

2018 Budget

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2018 Budget

Personal Services Base	\$ 85,243,200
GOE Base	\$ 12,500,494
Contributions	\$ 8,589,592
Capital Outlay	\$ 30,000
2 Decision Packages	
2 Med Units (18 Personnel)	\$ 1,426,761
1 Ladder Truck (18 Personnel)	\$ 453,362
Total Expenses	\$ 108,243,409
Total Revenues	\$ 116,771,197



Summary

Our mission is saving lives and protecting property.



Smart & Sustainable
Government



Exceptional
Livability & Comfort



Safe & Healthy
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A Strong & Vibrant
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Mobility & Access



Communication &
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**How May We
Help You?**