

2020
Business
Plan
Presentation

RECORDER'S COURT CLERK
Jeff West

#### Mission Statement



The mission of Gwinnett County Recorder's Court is to handle every case with care, security and fairness while providing the Public the highest quality of service possible in a timely, efficient, and courteous manner.

#### Recorder's Court



Recorder's Court is a high volume court established in 1972 to create a system that would effectively and efficiently process the growing number of traffic cases in Gwinnett County.

## Recorder's Court Clerk's Office



- Record all proceedings of the Recorder's Court
- Collecting all cost, fines, and forfeitures; and remitting these funds by the 15<sup>th</sup> day of the following month to the Gwinnett County Director of Finance or their designee
- Submit dispositions to Georgia Crime Information Center
- Submit dispositions and failure to appear notices to Department of Driver Services
- Retain records according to Georgia Secretary of State
- DUI Publications

# Staffing



1 Clerk

16 Full-time deputy clerks

5 Part-time clerks

#### Overview



- In 2018, \$7,996,654 total fines and fees sent to the county finance department
- 51% of those cited pay their fines through our online vendor without ever stepping into the courthouse
- 17,823 citations were paid through web portal
- 8,610 citations were paid by phone
- 5,191 citations were paid by IVR

### 2019 In Review



- New Judge
- New Probation Provider
- New Online Payment Provider
- New Payment Plan Options

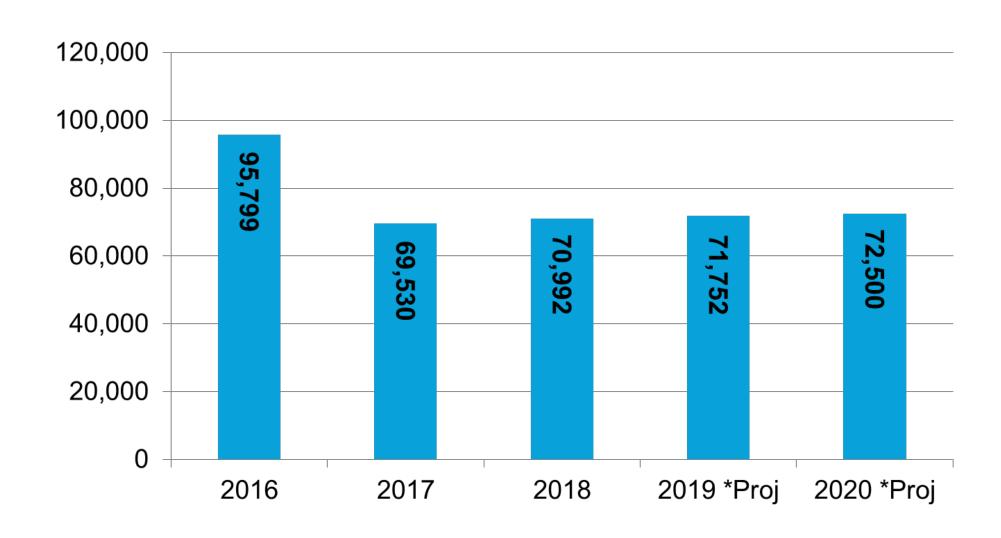
## 2020



- Night Court
- Cloud based CMS
- Bench Warrant Recall Project

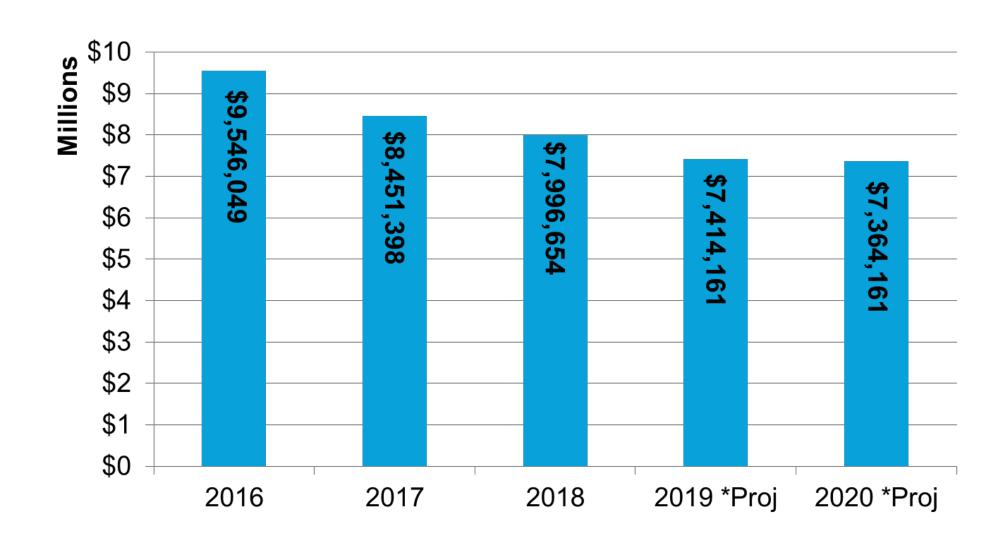
# Citations Filed by Year





# Citations Revenue







Gwinnett