

# 2020 Business Plan

Butch Ayers, Chief of Police

# Agenda



- Department Overview
- Accomplishments
- Performance Summary
- Challenges
- Decision Packages
- 2020 Budget Request



## **Department Overview**



- Authorized 1,152 employees
  - o 878 sworn officers
  - o 274 non-sworn employees
- Second largest full-service police department in Georgia
- CALEA accredited since 1993 and received the Accreditation with Excellence Award in 2016
- Georgia certified law enforcement agency since 1999



# **All Gwinnett County**

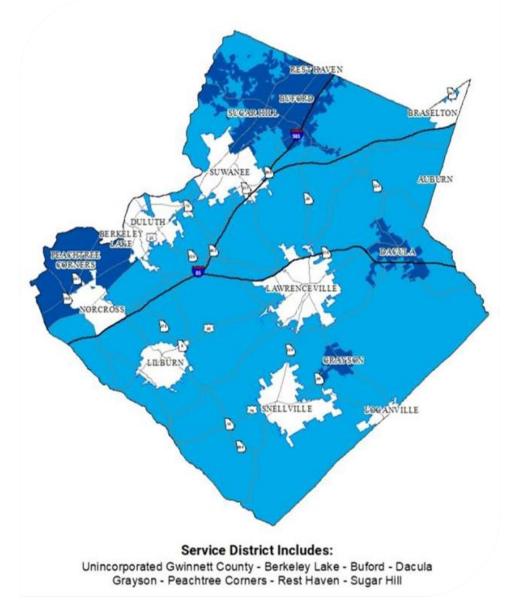


- Services for more than 958,000 citizens residing in Gwinnett County, including all cities:
  - o E-911 (E-911 Fund)
  - Emergency Management (General Fund)
  - Hazardous Devices Unit (General Fund)
  - SWAT (Police Services Fund)





- Full service law enforcement to more than 818,000 citizens residing in:
  - Unincorporated Gwinnett County
  - Seven non-police cities
- Funding Source Police Services Fund



# 2019 YTD Accomplishments



- Dedicated K9 for S.W.A.T
  - Extremely social
  - Dual Handler capable
  - Take commands from any team member
  - o Belgian Malinois
  - Explosives detection
  - Tracking
  - o CQB
  - o 100% off leash
  - o Trained to work in muzzle
  - E-collar trained



# 2019 Accomplishments (YTD June 30, 2019)



- 2019 Achievement Awards from The National Association of Counties
  - Gwinnett VCOP (Volunteer Citizens on Patrol), a partnership between Police and Community Services, won in the Volunteers category.
  - Police Recruiting won in the Criminal Justice and Public Safety category.

# 2019 Accomplishments (YTD June 30, 2019)



- Recruiting
  - Hired 70 Police officers
  - Hired 30 civilians
  - Attended 28 job fairs
  - Held 7 hiring events (in-state and out-of-state)

# **2019 Performance Summary**



	2018	YTD June 30, 2019	2019 Projected
Police Calls Dispatched	697,019	357,280	714,560
Fire Calls Dispatched	98,052	48,068	96,135
Lilburn Police Calls Dispatched	35,990	17,124	34,248
Total Calls Dispatched	831,061	422,472	844,944
Criminal Cases Assigned	3,783	2,079	4,158
Criminal Arrests	12,719	6,480	12,960
Citations Issued	79,128	41,993	83,986



# 2018 Crime Rates Per 100,000 Citizens

Type	2018	% Change	Trend
Violent Crime	213	-1.39%	Decrease from 2017
Property Crime	2,130	-3.14%	Decrease from 2017
Overall Crime	2,343	-2.98%	Decrease from 2017

# 2018 Performance Summary Reported Crime



Type	#	% Change	Trend
Homicide	36	28.60%	Up
Robbery	617	-11.86%	Down
Assault/Battery	853	8.39%	Up
Rape	182	2.82%	Up
Burglary – Residential	1789	-14.73%	Down
Burglary – Commercial	679	-3.69%	Down
Entering Auto	4025	0.88%	Up
Vehicle Theft	1540	5.19%	Up
Theft All	8836	-1.47%	Down



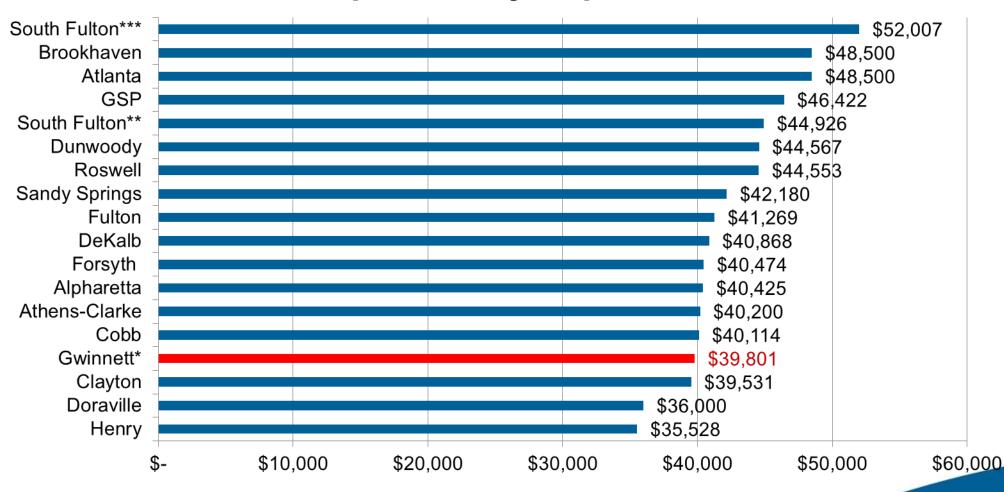
# Challenges

- Labor Market
  - Hyper-competitive for Police officers
- Current Issues
  - Overall perception of Law Enforcement
- Staffing
  - Critical levels

### **Labor Market**



#### **Comparison by Departments**



<sup>\*</sup>Hiring at Police Officer Step 1

Average Salary: \$42,709 (Excluding GCPD)

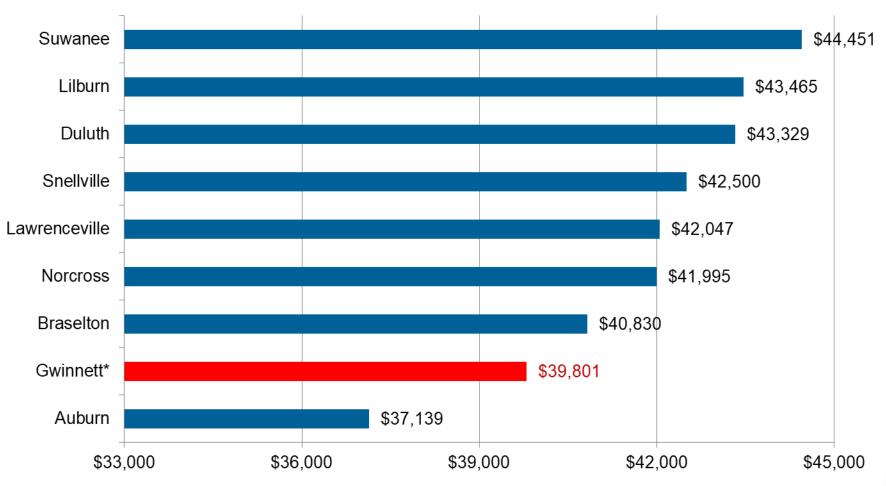
<sup>\*\*</sup>Hiring with No Experience

<sup>\*\*\*</sup>Hiring as a Certified Officer

### **Labor Market**



#### Comparison by Gwinnett City Departments



\*Hiring at Police Officer Step 1

Average Salary: \$41,969 (Excluding GCPD)

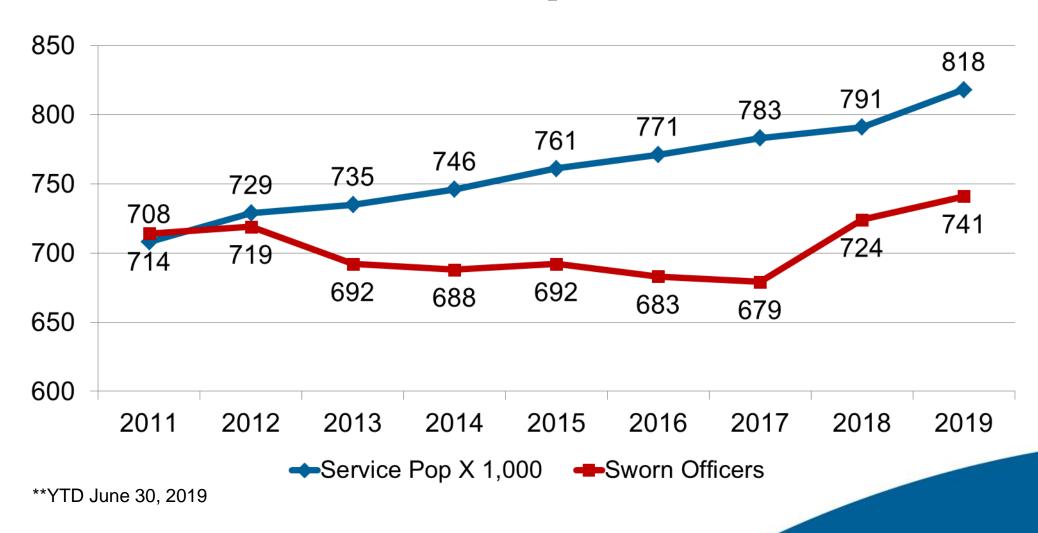
# Challenges

- Continuing increase of service population
- Police attrition
- Recruiting new officers
  - o Cost
  - Manpower intensive
  - Difficulty finding qualified applicants
- Training new officers
- Employee retention



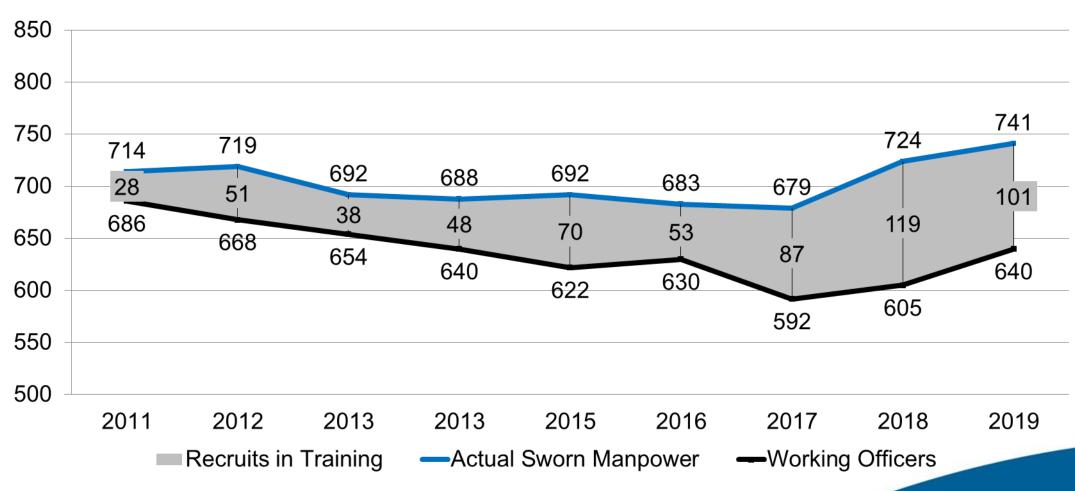
# Service Population vs. Actual Sworn Manpower





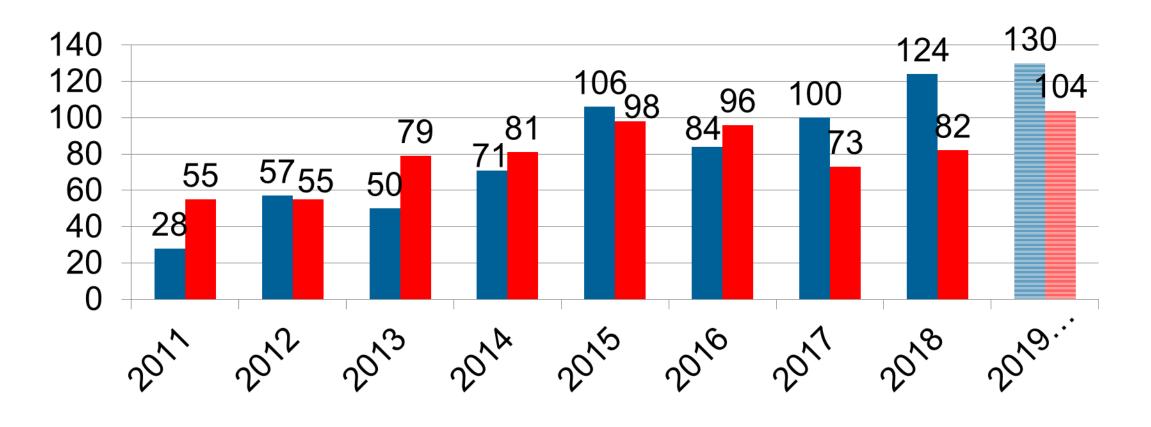
# Actual Sworn Manpower vs. Actual Working Manpower





## Sworn Hired vs. Attrition





Sworn Hired

Sworn Attrition



- Attended 35 job fairs
  - o In-state and out-of-state
  - Military bases, colleges, diversity events
- Conducted 6 hiring events
  - o (2) Fort Lauderdale, FL
  - o (2) Rochester, NY
  - o (2) Local Events at GCPD Training Center
- Hired 124 new Police officers



- Attended 27 job fairs
  - o In-state and out-of-state
  - Military bases, colleges, diversity events
- Conducted 7 hiring events
  - o(1) Orlando, FL
  - o(1) Fort Lauderdale, FL
  - o(1) Rochester, NY
  - o(1) Boston, MA
  - o(1) London, OH
  - (2) Local events at GCPD TrainingCenter

# Gwinnett Police HIRING EVENT

July 20-21 8:00AM to 5:00PM Ohio Peace Officer Training Academy 1650 State Route 56 London, OH 43140



# Gwinnett can offer so much more:

Benefits
Paid training
Take-Home Car
Paid Equipment
& Uniforms
Tuition
Reimbursement

Scan here to see how much more you can do with **Gwinnett Police**.



#### This event will include:

Orientation

Physical Fitness Assessment

Q & A Session

Interview Boards







- 5 more hiring events scheduled
  - o (1) Milwaukee, WI
  - o (1) Orlando, FL
  - (3) Local events at GCPD Training Center

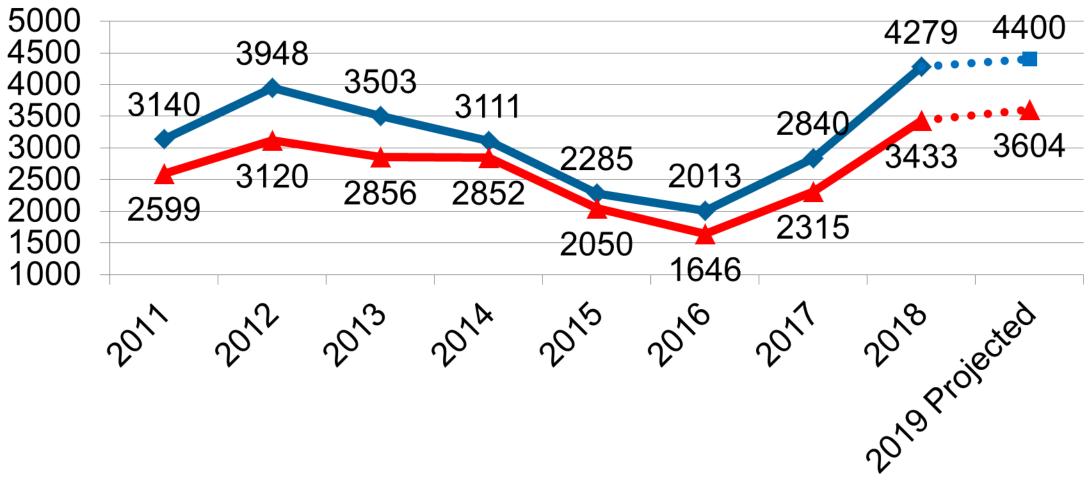




- Advertising for all hiring events
  - Website and internet advertising
  - Outdoor advertising
  - Mobile advertising
  - Law enforcement publications
  - o Radio
- Recruiting expenses
  - 02018 \$362,316
  - o 2019 \$337,796 (YTD June 30, 2019)

## **Applications Received**





Applications (HR) Applications - OPS

# **Expense of Replacement**



- Minimum cost to replace each sworn officer lost through voluntary attrition is approximately \$52,401 per officer (cost of 1500 hours of training)
- Minimum cost to replace officers who voluntarily left:

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○ 2013 – 46 officers, $2,410,446
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○ 2014 – 50 officers, $2,620,050
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○ 2015 – 64 officers, $3,353,664
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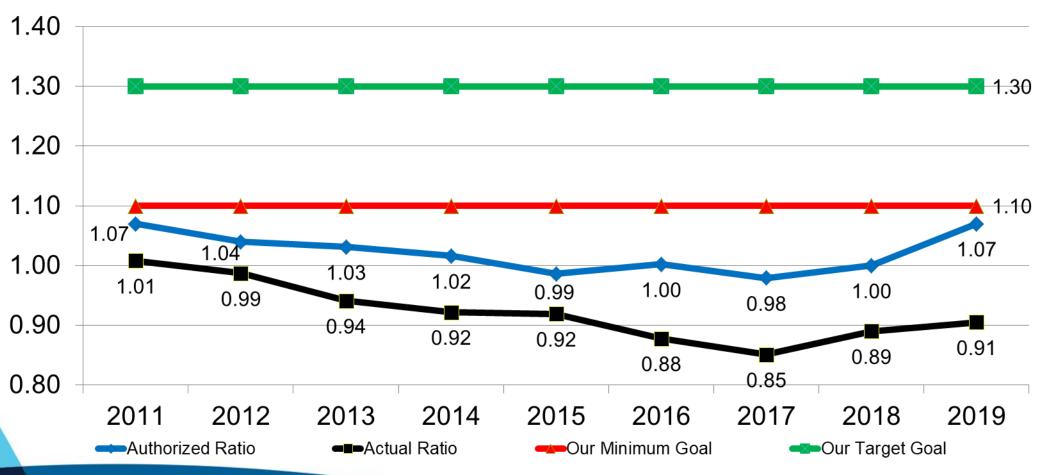
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○ 2016 – 74 officers, $3,877,674
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○ 2017 – 48 officers, $2,515,248
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- 2018 67 officers, \$3,825,273
- o 2019 43 officers, \$2,462,847 (YTD June 30, 2019)
- Total: 392 officers, \$20,541,192

# Staffing Ratio Officers per 1,000 Citizens





# Staffing Ratio Comparison Officers per 1,000 Citizens

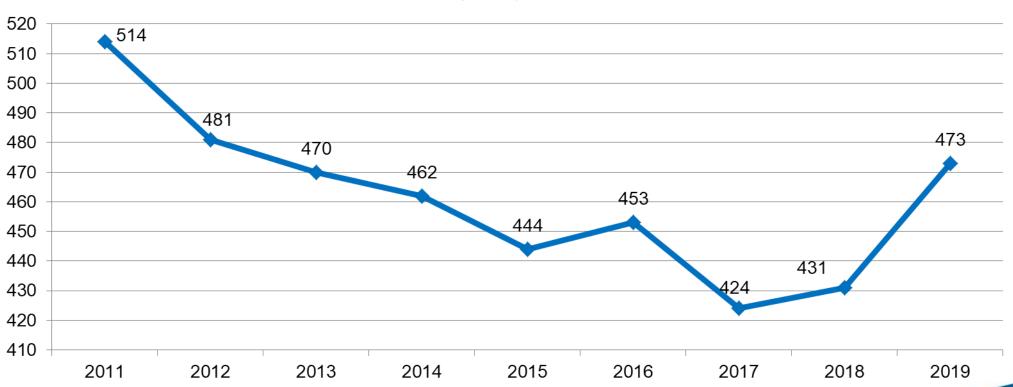


<b>Gwinnett County PD</b>	0.91
National Peer Average	2.80
<b>Gwinnett Municipal PD Average</b>	2.20
DeKalb County PD	1.31
Cobb County PD	1.02
Atlanta PD	3.47
Comparisons	<b>Actual</b>



# Actual Sworn Staffing Levels Uniform Division

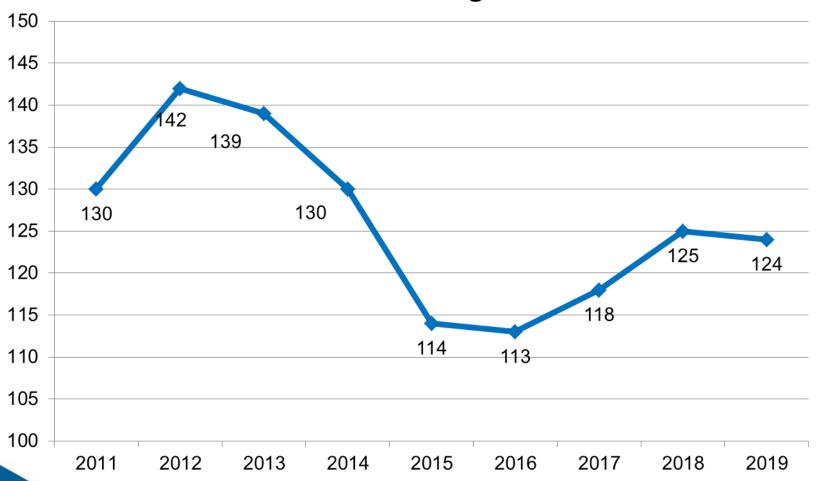
#### **Uniform**



# Actual Sworn Staffing Levels Criminal Investigations Division



#### **Criminal Investigations**



## Making Progress...But...



- Sworn manpower has increased
- Sworn staffing ratio has improved
- Net gain of 42 officers in 2018





# **Continuing Challenges**

- Increasing service population
- City agencies still targeting our officers
- Gwinnett County School Police and Buford City School Police hiring our officers

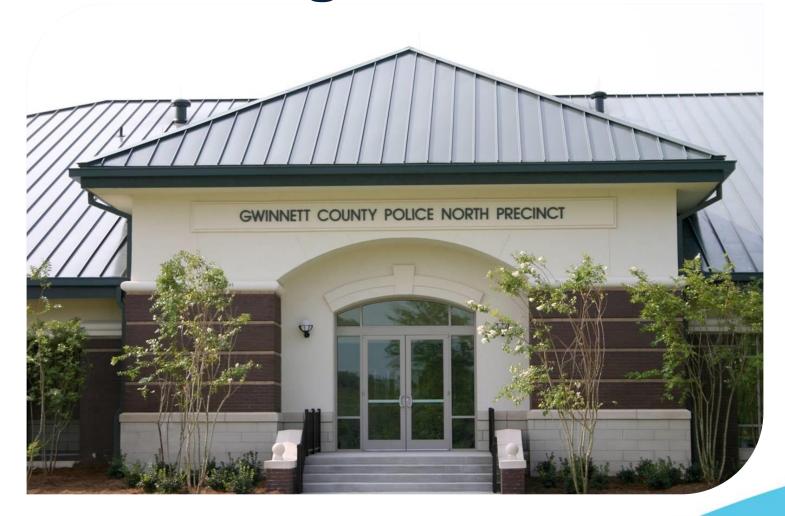




# **Continuing Challenges**

- Costs associated with recruitment
- The need to increase hiring events
- Maintaining higher academy graduation rates







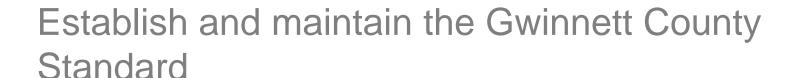
Priority



Smart & Sustainable Government



Strategy





Tactic





Project

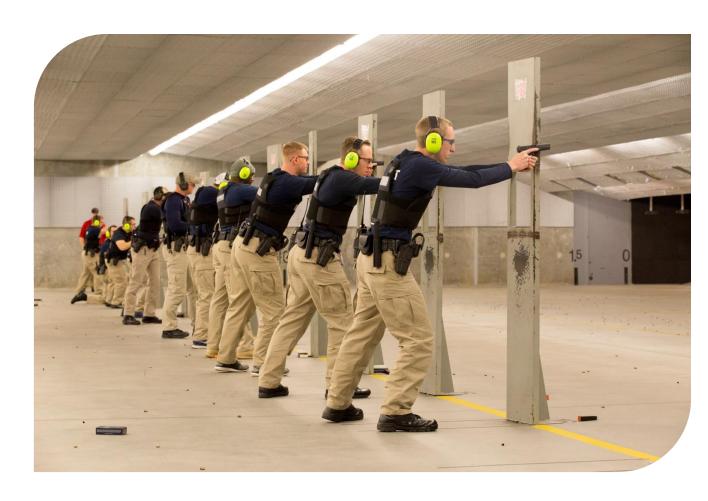
Police staffing to increase officer to citizen ratio

- \$2,697,247





- Staffing Requested
  - 30 Master PoliceOfficers
  - 2 AdministrativeSupport Assistants II





Priority



Safe & Healthy Community



Strategy

Effectively respond to threats



Tactic

Improve service delivery



Project

Personnel for the Situational Awareness and Crime Response Center - \$113,680





Staffing Requested
 2 Crime & Intelligence
 Analyst III





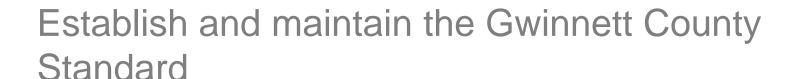
Priority



Smart & Sustainable Government



Strategy





Tactic

Establish a tenured and highly qualified staff



Project

Staffing increase for Technology Research Unit

- \$58,872





Staffing Requestedo1 Program Analyst





Priority



Safe & Healthy Community



Strategy

Effectively respond to threats



Tactic

Improve service delivery



Project

Increase personnel for the alternate E911 Center

- \$116,851





- Staffing Requested
  - 2 CommunicationsOfficer II
  - 4 CommunicationsOfficer IV





Priority



Safe & Healthy Community



Strategy

Effectively respond to threats



Tactic

Improve service delivery



Project

Increase Emergency Management personnel to improve service delivery - \$160,910





- Staffing Requested
  - 1 EmergencyManagementSpecialist
  - 1 Assistant Manager





Priority



Safe & Healthy Community



Strategy

Effectively respond to threats



Tactic

Improve service delivery



Project

Forklift for Emergency Management - \$50,000



Community

## **Decision Package 006**

Equipment Requested
 o1 Forklift

# **Decision Package Summary**



Package #	Project	Cost
Decision Package 001	30 Master Police Officers 2 Administrative Support Associate II	\$2,697,247
Decision Package 002	2 Crime & Intelligence Analyst III	\$113,680
Decision Package 003	1 Program Analyst	\$58,872
Decision Package 004	2 Communications Officer II 4 Communications Officer IV	\$116,851
Decision Package 005	<ul><li>1 Emergency Management Specialist</li><li>1 Assistant Manager</li></ul>	\$160,910
Decision Package 006	1 Forklift	\$50,000
Total:		\$3,197,560

# 2020 Budget





# **Budget Comparison**



Fund	2019 Adopted Budget	2020 Budget Request	Difference
001 – General	\$2,487,011	\$2,951,750	\$464,739
095 – E911	\$20,889,405	\$22,394,499	\$1,505,094
104 – Dev & Code Enf	\$3,351,716	\$0	(\$3,351,716)
106 – Police Services	\$119,904,576	\$127,020,452	\$7,115,876
070 - Special LEA	\$110,000	\$111,000	\$1,000
072 – Special State	\$1,068,395	\$951,334	(\$117,061)
Operating Total:	\$147,811,103	\$153,429,035	\$5,617,932
Decision Package Total:		\$3,197,560	\$3,197,560
Grand Total:	\$147,811,103	\$156,626,595	\$8,815,492



#### **Business Plan Presentation**

Questions?

