

2020 Business Plan Presentation

Wednesday, August 28, 2019



Utility of the future

DWR report card

Challenges

Financials

The Department of Water Resources



Stormwater Services

DWR Mission

To provide superior water service at an excellent value

Protecting public health



County Priorities

DWR focuses on County Priorities by:



Providing a safe & healthy community



Being a smart & sustainable government



Enabling a strong & vibrant economy

Continuing to Work Toward Being a Utility of the Future

Transform be a operations than and services



DWR strategy

Continuous improvement through personal commitment, innovation, efficiency, and education

Provide fundamental services



Optimize

operations

and services

Step 2



to meet

future needs

Step 3



Step 4









The Water Tower at Gwinnett

A hub for water professionals to

- Connect
- Test ideas
- Build solutions
- Grow talent

Phased campus master plan



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Fall 2019

- Announce The Water Tower at Gwinnett
- Initiate programming
- Formalize County-Nonprofit relationship

Spring 2020

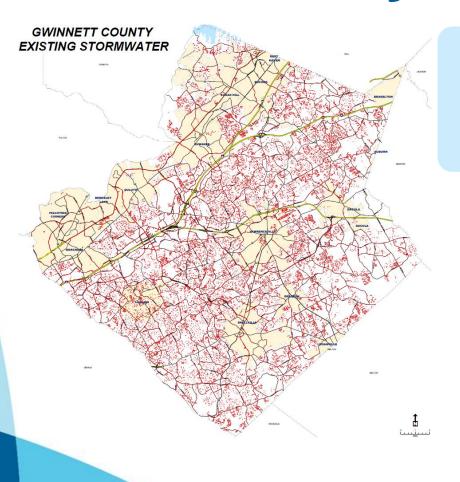
Initiate construction







Stormwater System



Asset value \$3 Billion

Miles of stormwater pipe 1,467

GC maintained dams



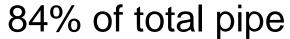


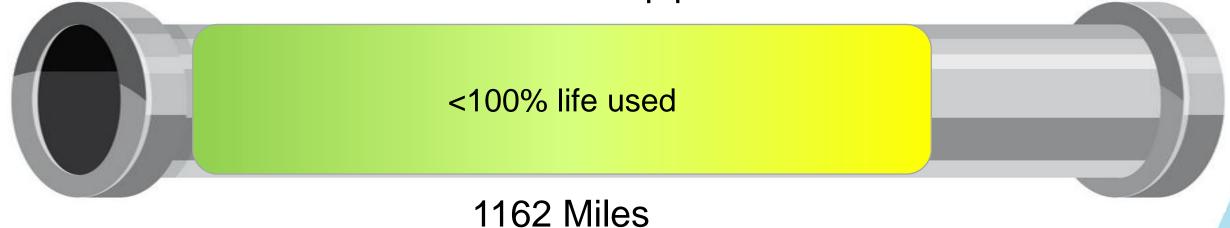
Stormwater Assets





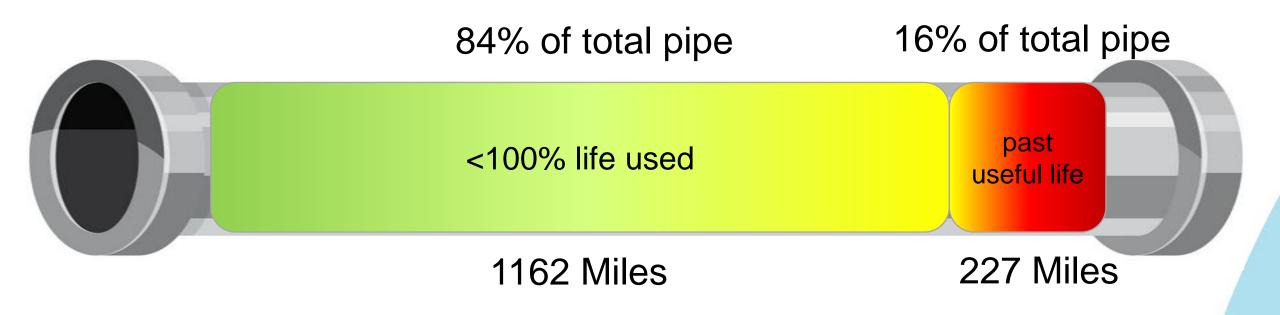
Stormwater Assets





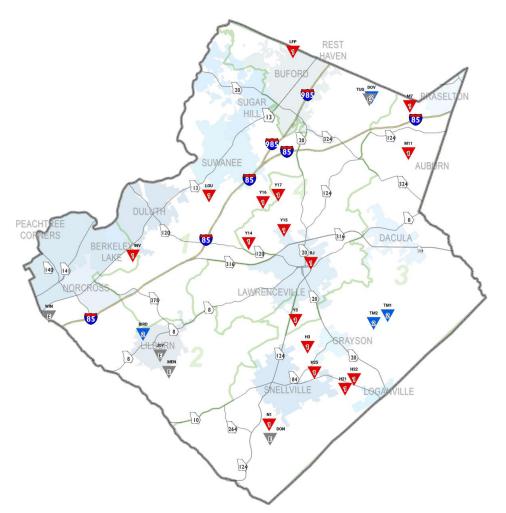


Stormwater Assets





Dams

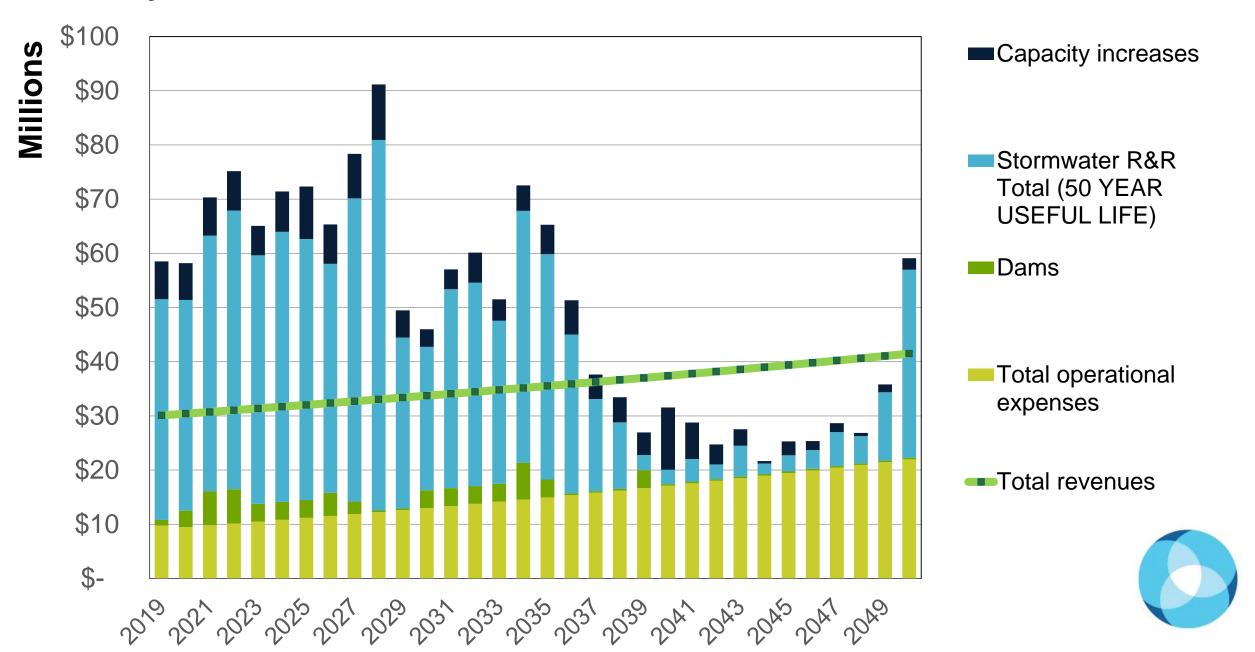


DWR maintains 22 dams in unincorporated Gwinnett County and 3 in Lilburn

Dam maintenance requirements

- Quarterly inspections
- Yearly report to Georgia Safe Dams Program
- Ongoing maintenance and improvements

30-year Stormwater Revenues and Estimated Need



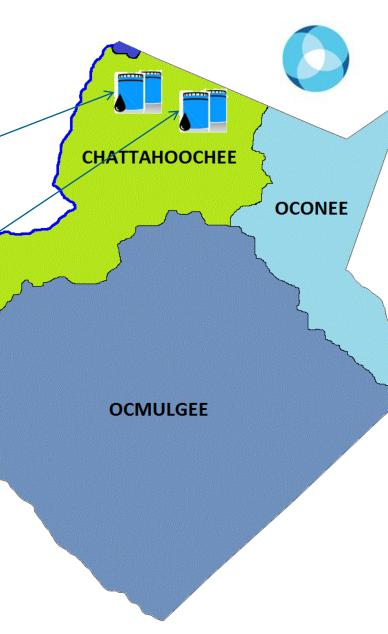
Water Production Facilities





Lanier Filter Plant







Water Production Facilities

Under development

Evaluation of asset useful life

Facility master plan

- Efficiency
- Future requirements





Water Production Compliance

Currently 100% compliant

122,000 readings and results submitted to EPD annually

When was the last violation?

7 years since last reporting violation

Distribution System





44,200 Fire Hydrants



10 Water Tanks



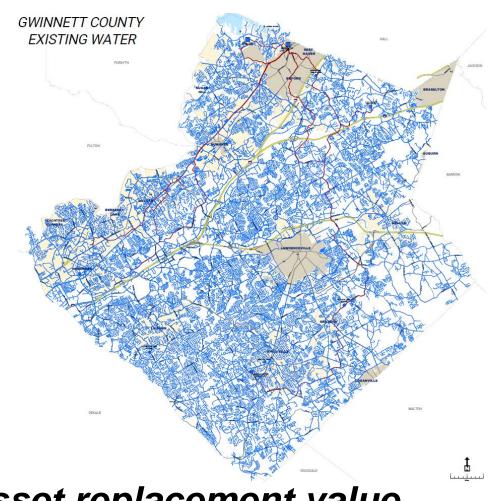
9 Water Booster Stations



265,792 Water Meters



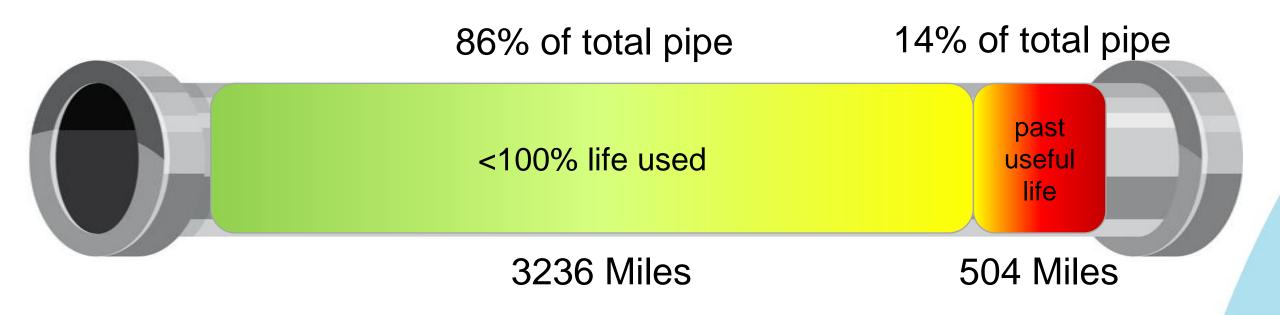
3,803 miles of pipe



Asset replacement value \$2.7 Billion



Distribution System Assets





Pressure Management Progress

2011

Continuous SCADA monitoring & distribution system model validation

2012

Zones implemented and new zones are being designed

2018

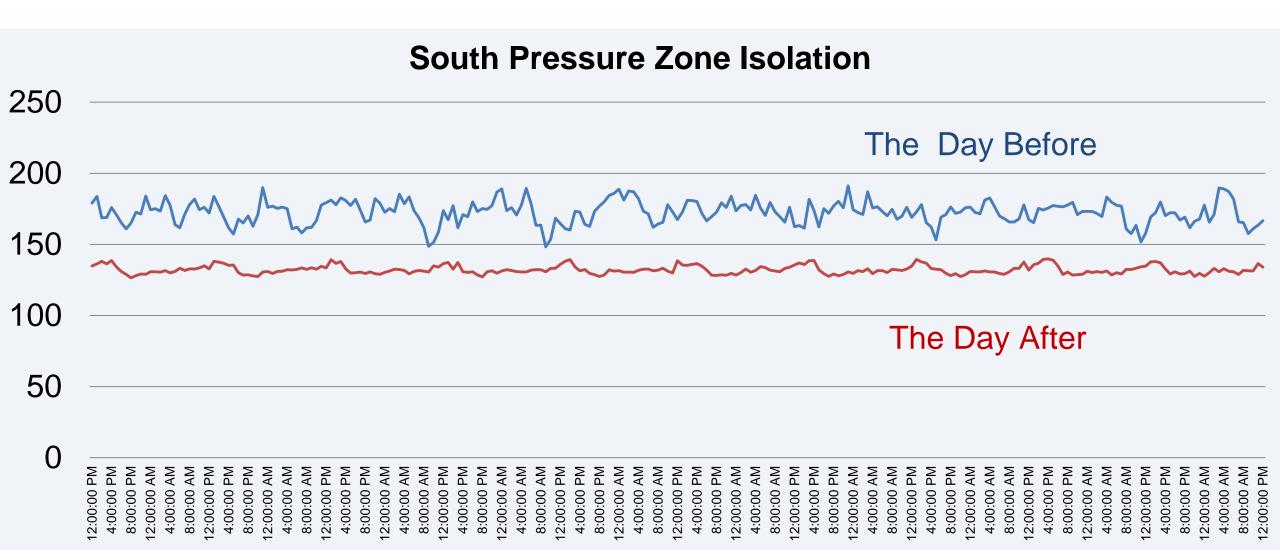
New real-time pump performance monitoring

2019

Fill valve replacement using new technology

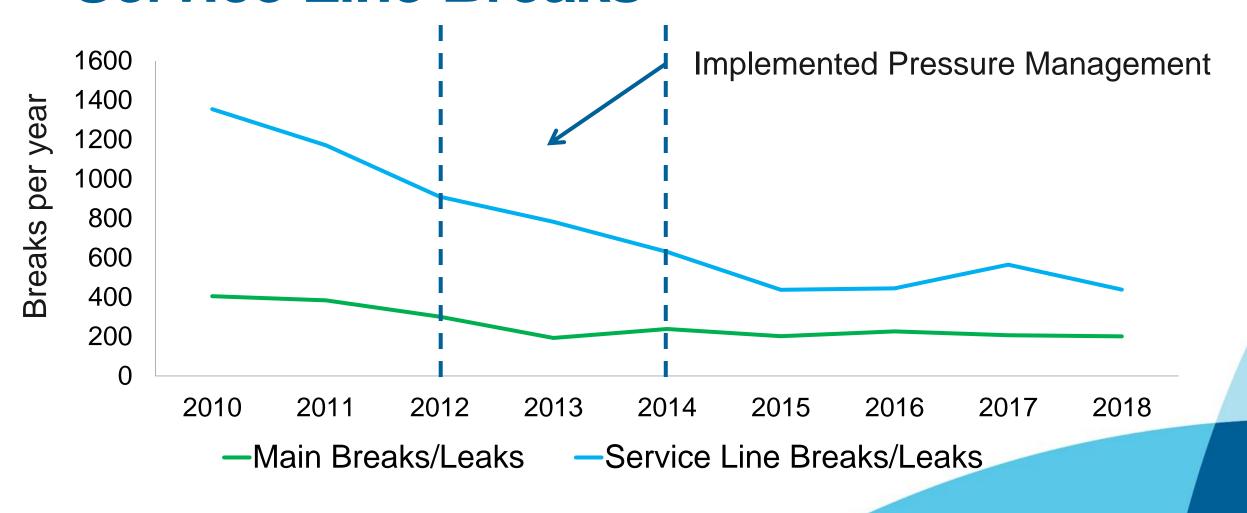


Pressure Management Progress

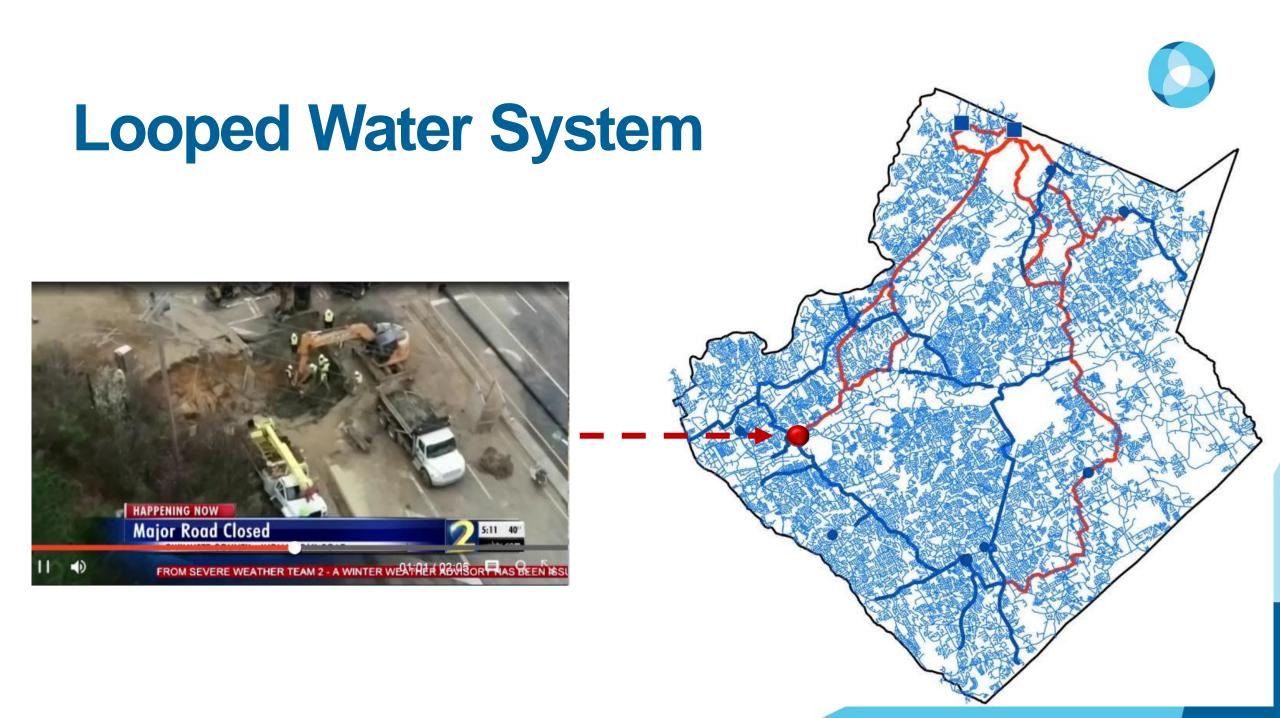




Results – Reduced Main and Service Line Breaks



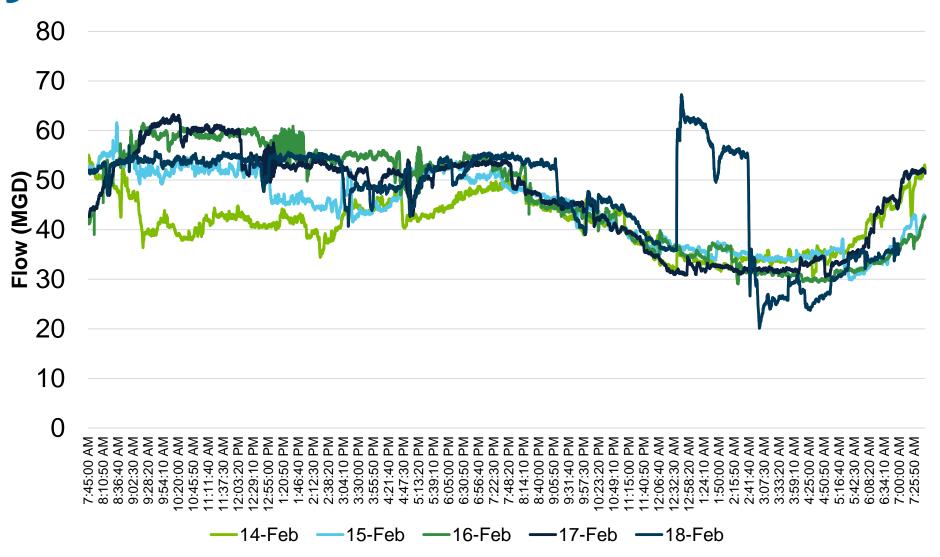






SCADA System

- Plant saw increased flow at 12:37am
- Started second pump to keep up with demand
- Immediately called Dispatch

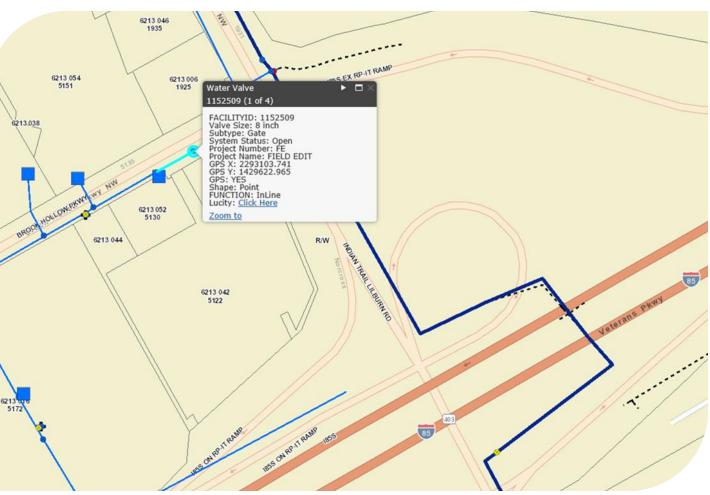






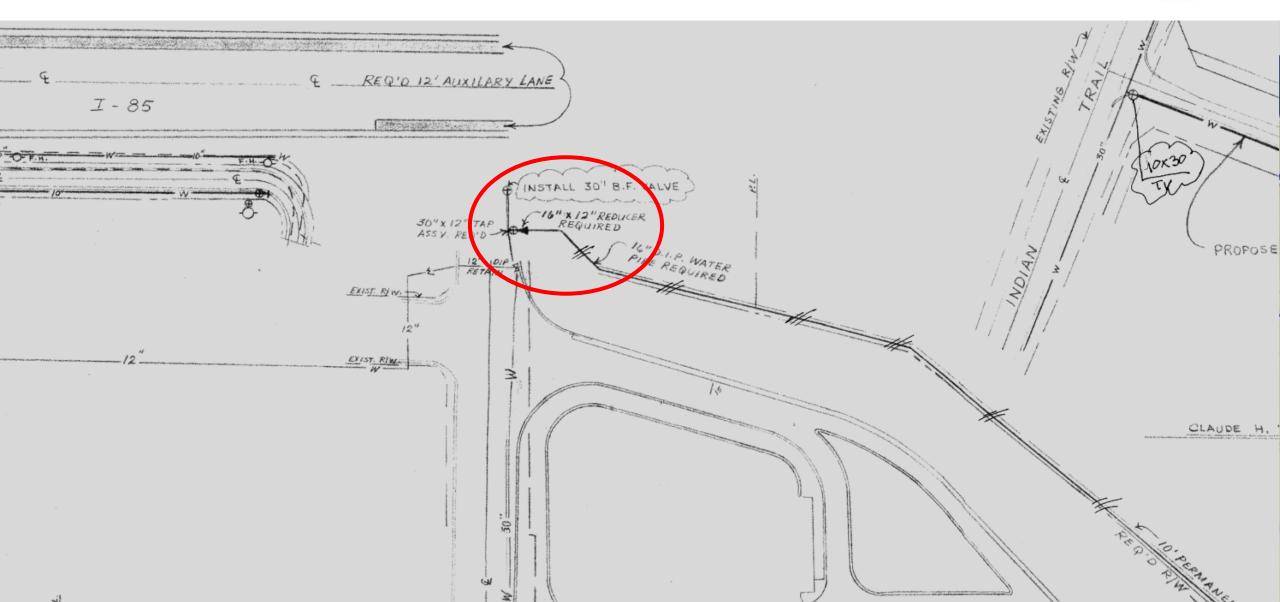




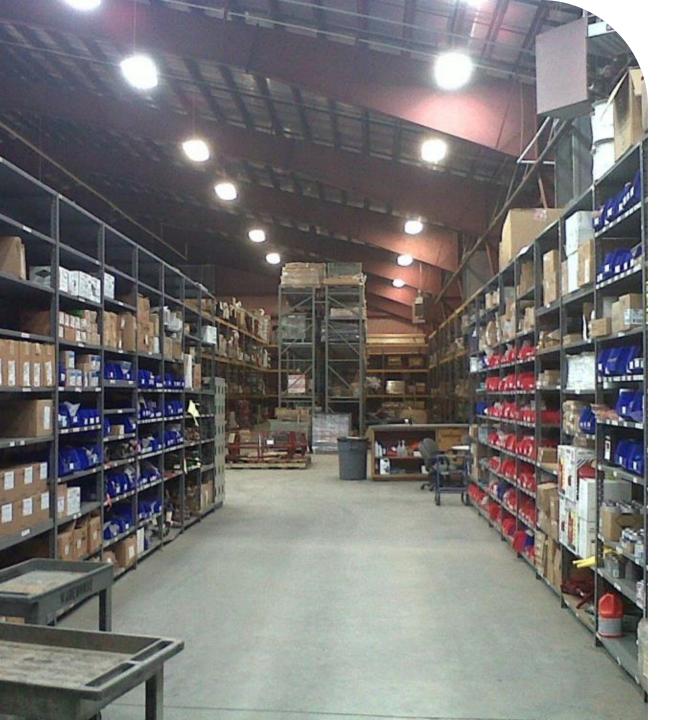


GIS/Asset Information System











Parts

Materials needed:

- 12-inch mechanical joint plug
- Junction box base and top
- Bricks
- Mortar
- Quickcrete
- 220 tons of rock and crusher run
 - 18 truck loads
- Tree save fence

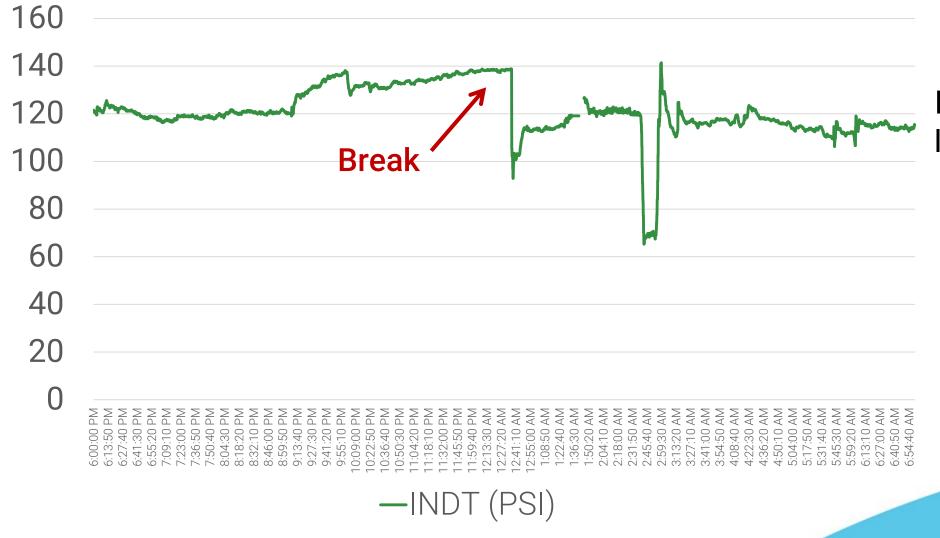
Equipment and Tools





Pressure Sensors





Pressure in line near break





Dedicated people

Line Repaired With Road Opened in 26 Hours





Collection Systems





80,294 Manholes



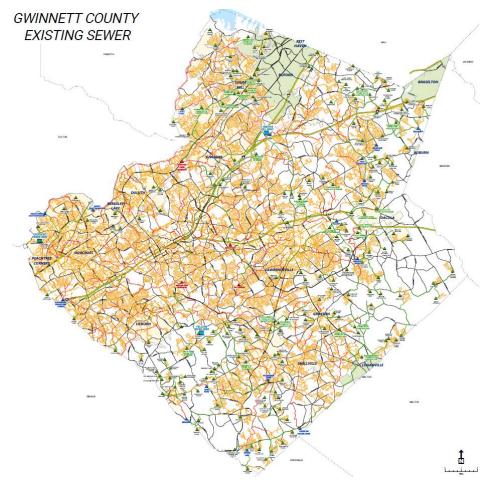
278 Miles of force main



218 Sewage pump stations



2,815 Miles of gravity pipe



Asset Replacement Value \$2.6 Billion

Collection System Assets



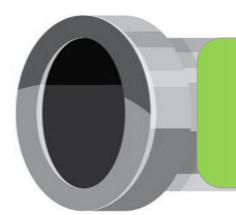
Past useful life

98% of total pipe

<100% life used

2828 Miles

34 Miles





Condition Assessment



Closed circuit television (CCTV) pipe inspections
Manhole Inspections

Since 2009

- Inspected 60% of entire system
- Inspected 83% of non-PVC pipe



Assessment Results

Identifying Aging infrastructure





Rehab Toolbox



Cured in Place Pipe (CIPP)



Sliplining



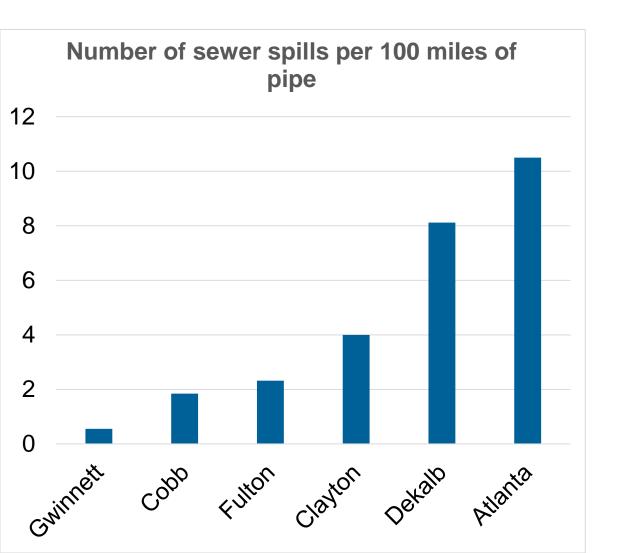
Pipebursting



Manhole/Structure repair and rehab

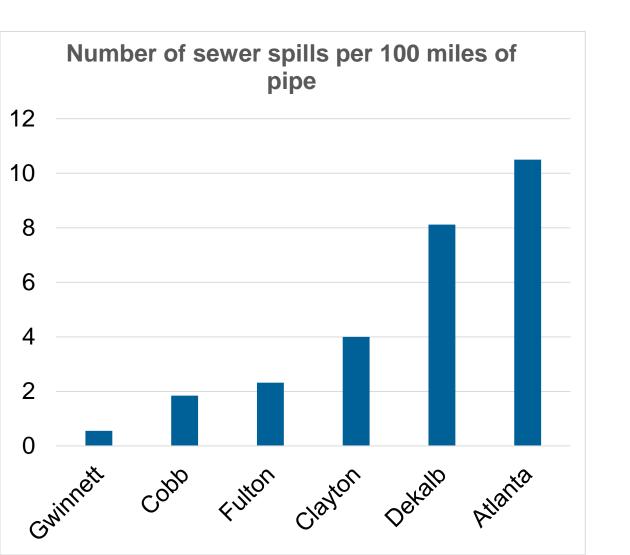


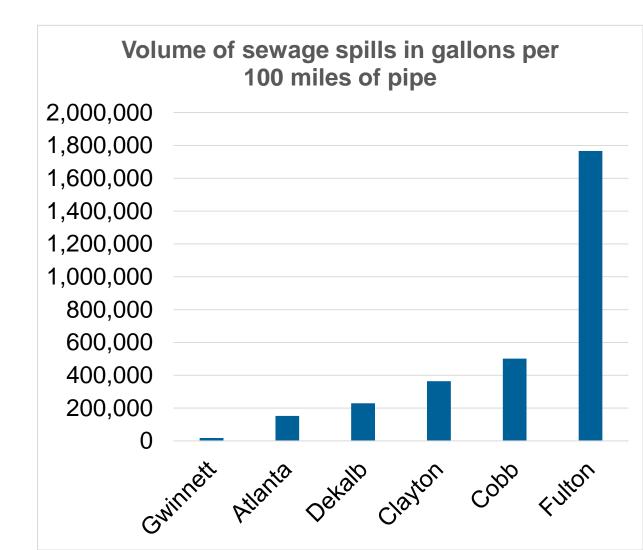
Results – Reduced Sewer Spills





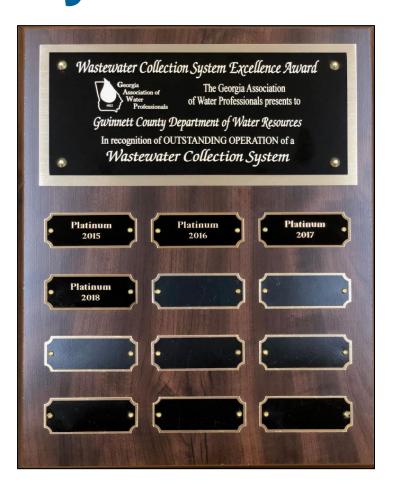
Results - Reduced Sewer Spills





Georgia Association of Water Professionals Annual Collection System Audit





Audit criteria:

- Sanitary sewer evaluation
- Operator certification score
- Program reviews
 - Management
 - o Force mains and manholes
 - Pump stations
 - Capacity





Gold

Platinum achieved in 2015



2011 2012

2013 2014



2015 2016

2017 2018



Water Reclamation Facilities

Crooked Creek WRF

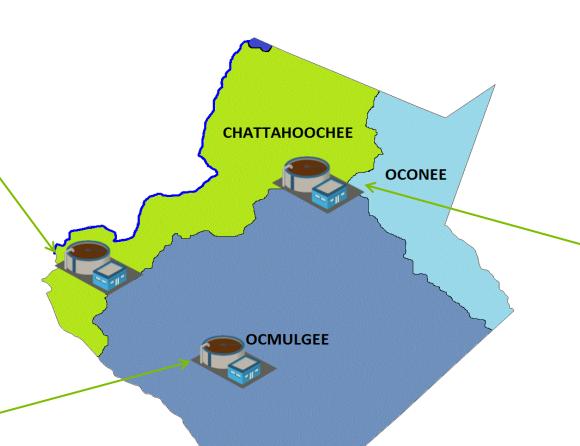


16 MGD

Yellow River WRF



22 MGD



F. Wayne Hill WRC

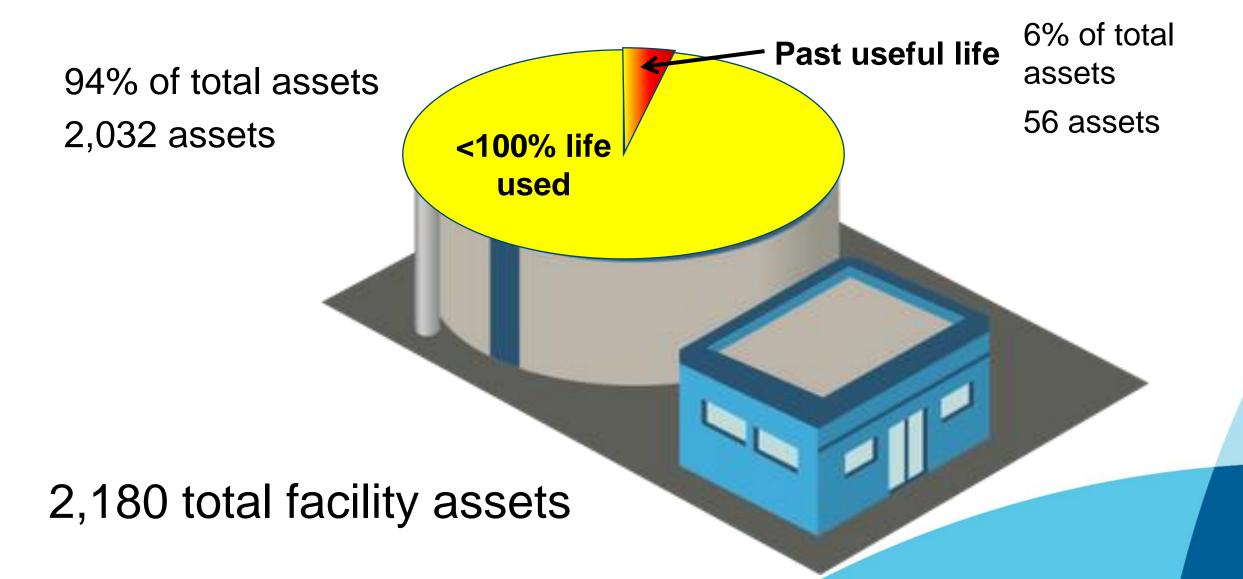


60 MGD



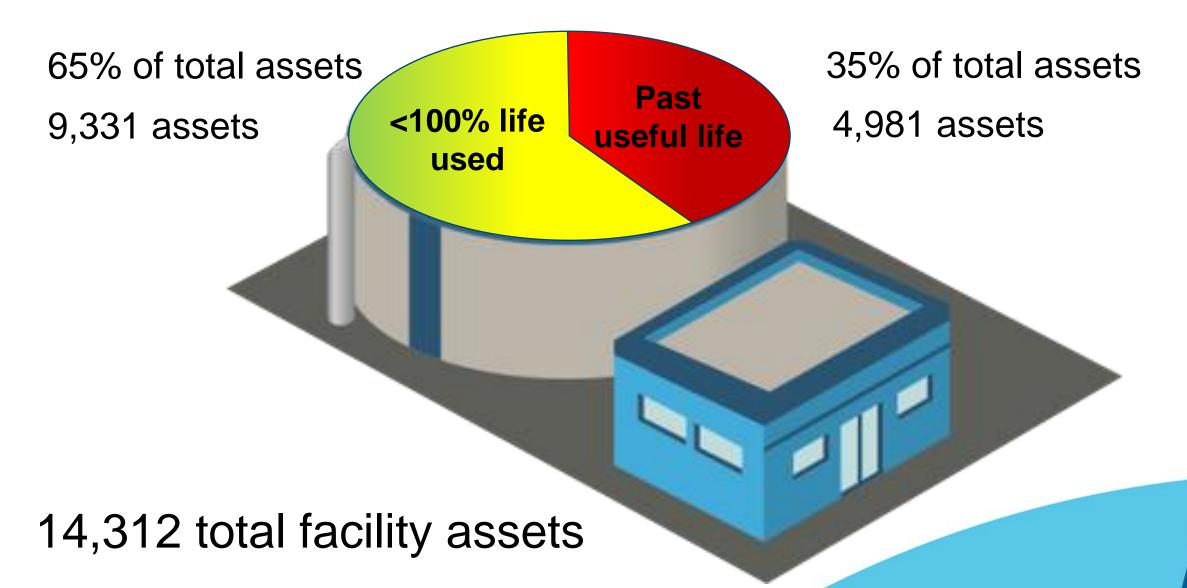
Yellow River WRC Assets





F. Wayne Hill WRC Assets









Infrared thermography

2015-2018

Infrared cost avoidance: \$322,244

Vibration analysis

2015-2018

Vibration cost avoidance: \$1,451,927



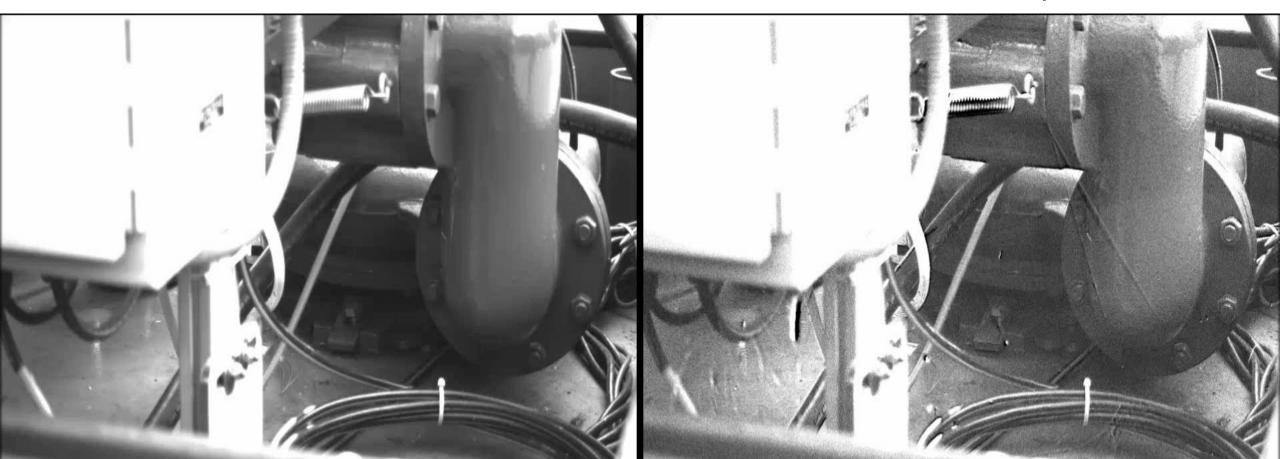


DWR Asset Maintenance Innovation

Motion amplification technology

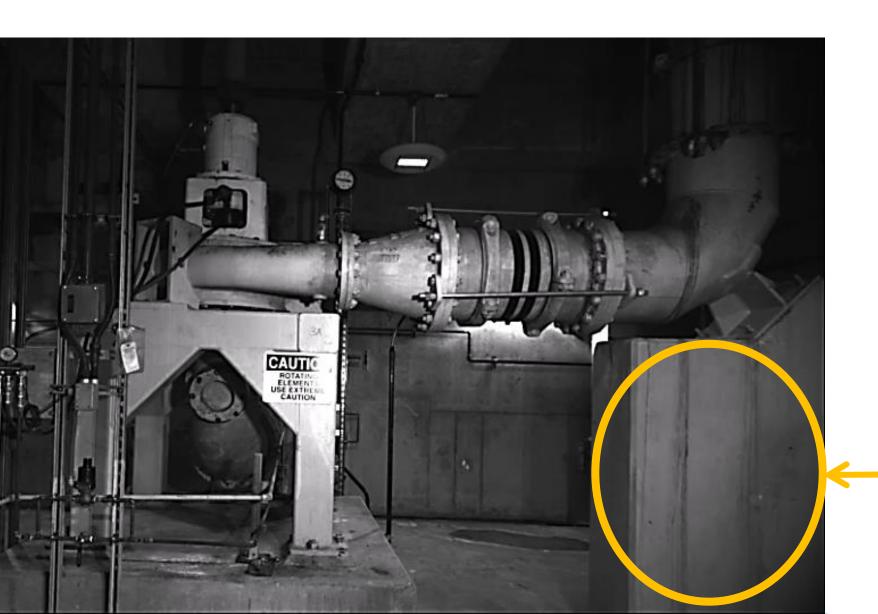
Normal video of the asset

Asset under 4x amplification



DWR Asset Maintenance Innovation





Suwanee Creek pump 3A thrust block

Concrete block: estimated at 5,400 pounds



DWR Asset Maintenance Innovation

Motion amplification technology

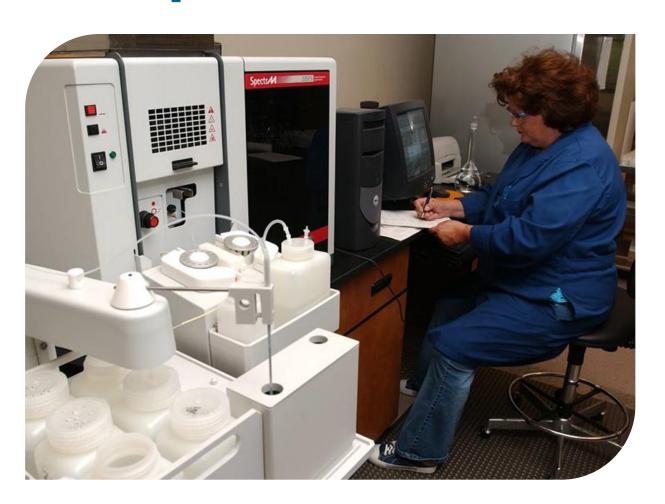
Normal video of the asset

Asset under 4x amplification









Currently 100% compliant

3,482 readings and results submitted to EPD annually

When was the last violation?

August 2014 – Crooked Creek

Award Winning Organization





Peak Performance Award Platinum 2010-2019

Excellence in Management
Platinum 2018



Utility of the Future 2016



Transformational Innovation 2018



Green Community Partner2018



Adopt-A-Stream Watershed Award 2018



Biosolids/Residuals Program of Excellence 2016, 2018

Outstanding Operation 2017





Challenges

- Biosolids disposal
- Workforce retention and development
- Growth and development
- CIP delivery pipes





Biosolids Challenges

- Biosolids from both F. Wayne Hill and Yellow River treated at F. Wayne Hill Facility
- Expected to reach biosolids treatment capacity by 2029 – had a capital project planned
- Landfill costs have tripled in the last year
- Re-evaluating our future processes for treatment and disposal of biosolids





Workforce Challenges

Recruitment

Co-ops and Interns

Retention

- Customer care
- Field operations

Development

 Employee Skills Development Program



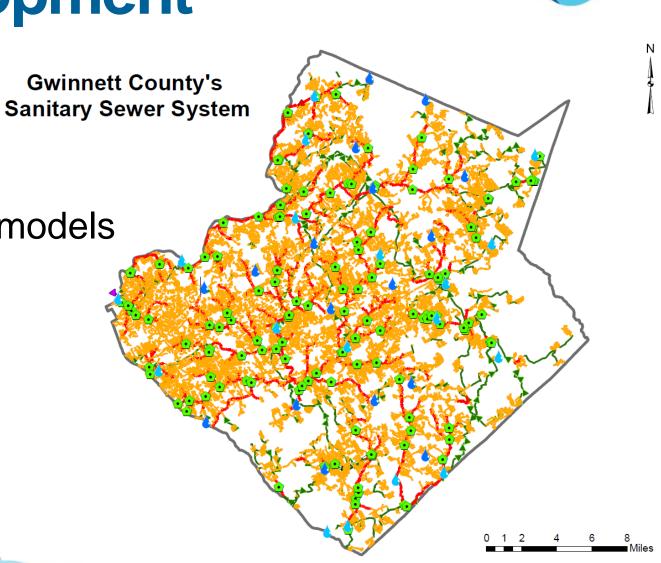
Growth and Development Challenges

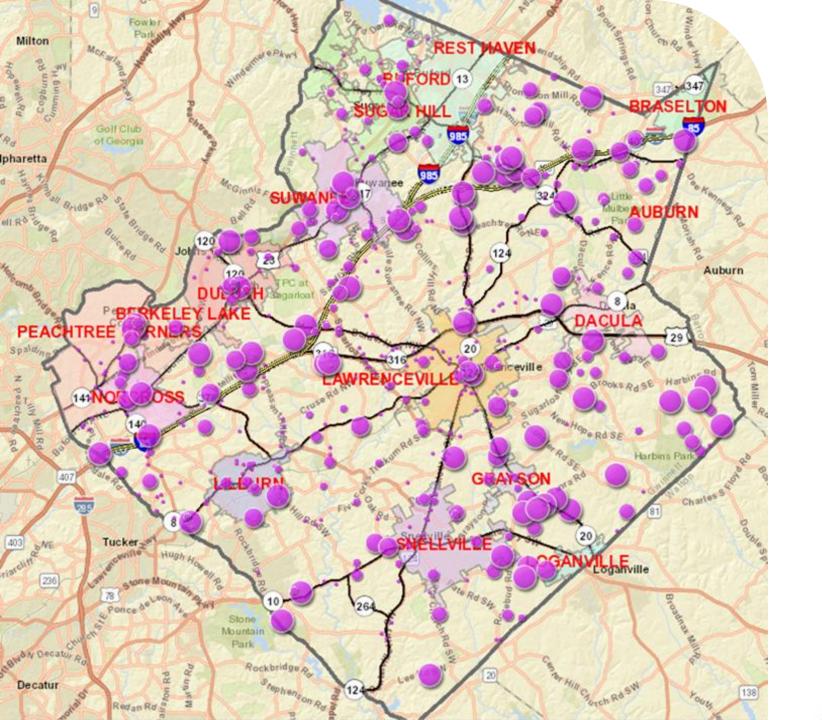
Gwinnett County

137 Flowmeters in sewers

Calibrated sewer and water models

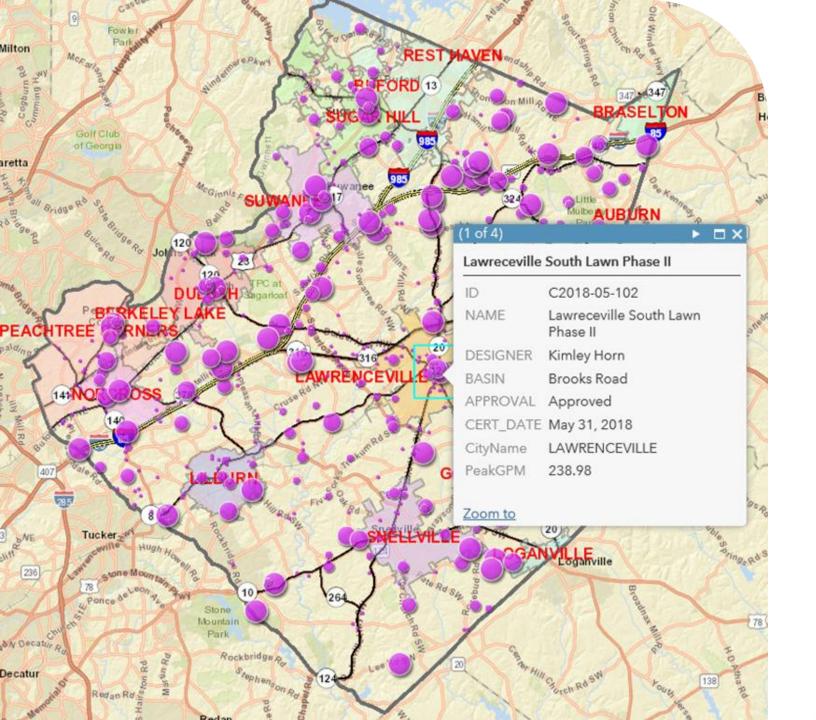
 Sewer Capacity Certification for new development and redevelopment







Sewer Capacity Certifications

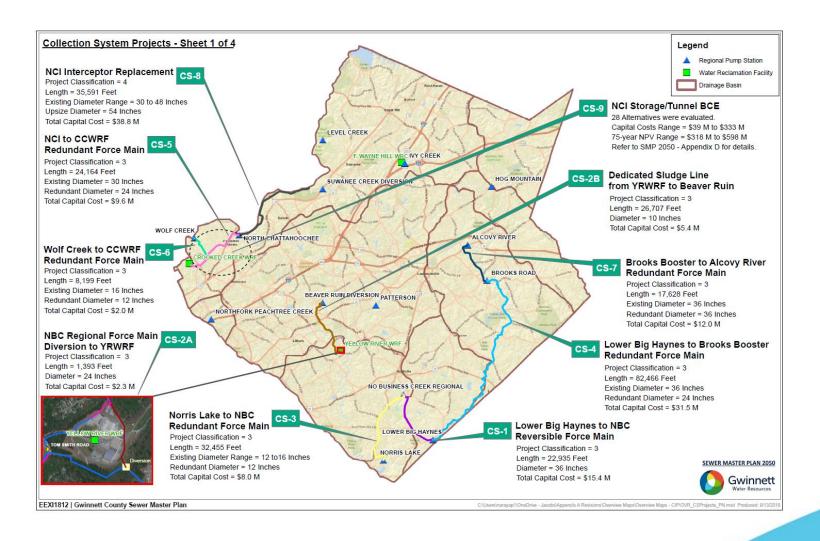


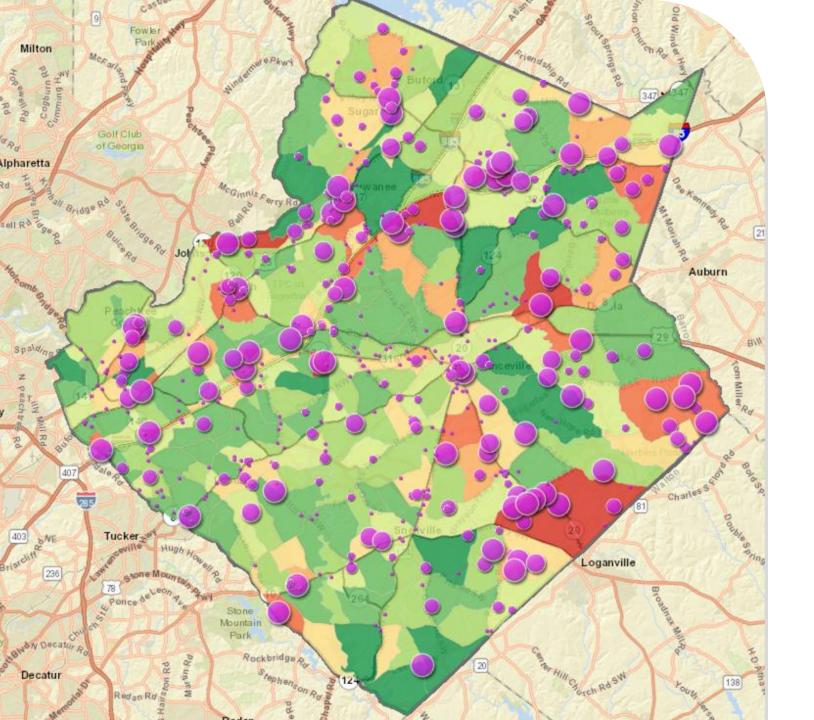


Sewer Capacity Certifications



Collection Systems Master Plan







Sewer Projected Need vs. Approved Capacity Certifications

Difference between projected growth and approved capacity (GPM)

- > 100 255
- > 50 100
- > 25 50
- /25-50
- > 0 25
- > -25 0
- > -50 -25
- > -100 -50
- -418 -100





Decision Package 002

Priority



Strategy



Tactic



Project or Initiative



Safe and Healthy Community

Ensure access to basic human needs

Develop an industry leading asset management program

Continue to ensure capacity of existing sewers is available - \$254,000



Decision Package: Hydro-Jet Easement Vehicle

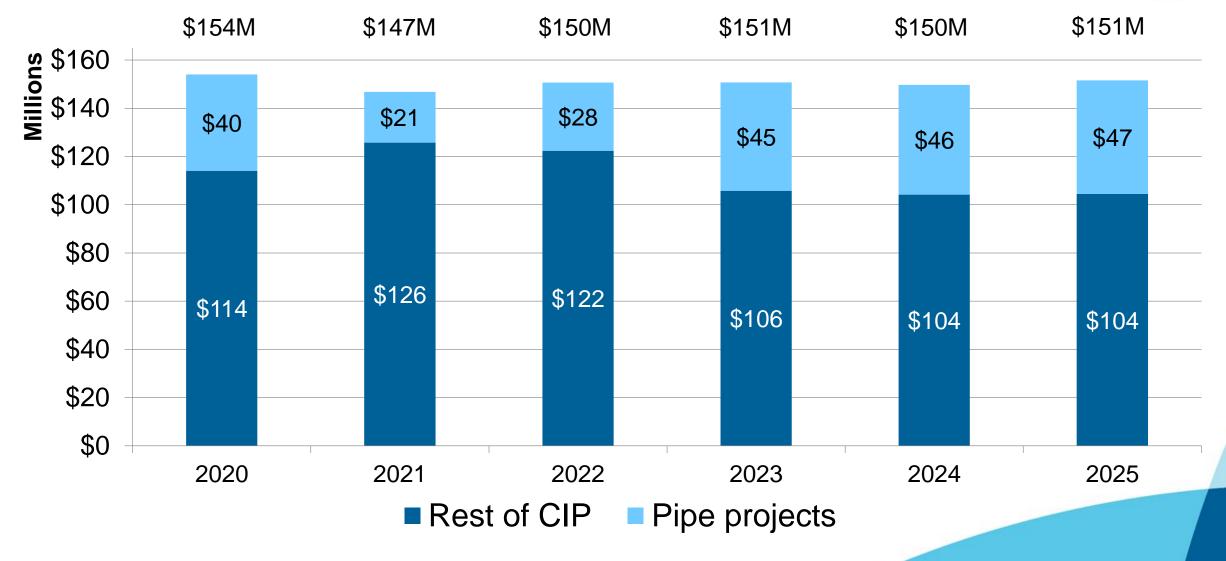


800 miles of difficult to access easements



CIP Delivery Challenge



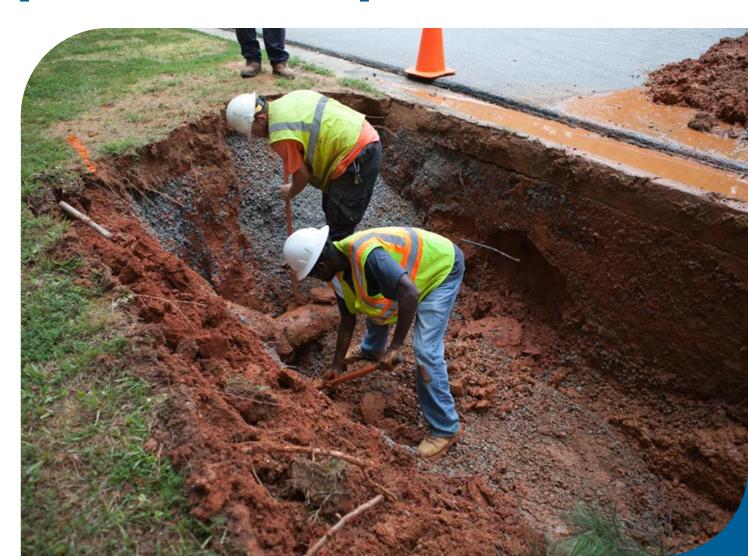




Construction Inspectors – Pipes

On site to ensure

- Compliance
- Restoration
- Traffic control
- Proper payment quantities
- Coordination with public, project manager and other agencies





Decision Package 001

Priority



Strategy



Tactic



Project or Initiative



Safe and Healthy Community

Ensure access to basic human needs

Develop an industry leading asset management program

Provide quality construction management and oversight – net cost \$231,740



Decision Package: Construction Inspectors (4)

Pipe CIP/DOT Projects

- 55 projects under construction at any given time
- \$38 million annual spend on pipe projects

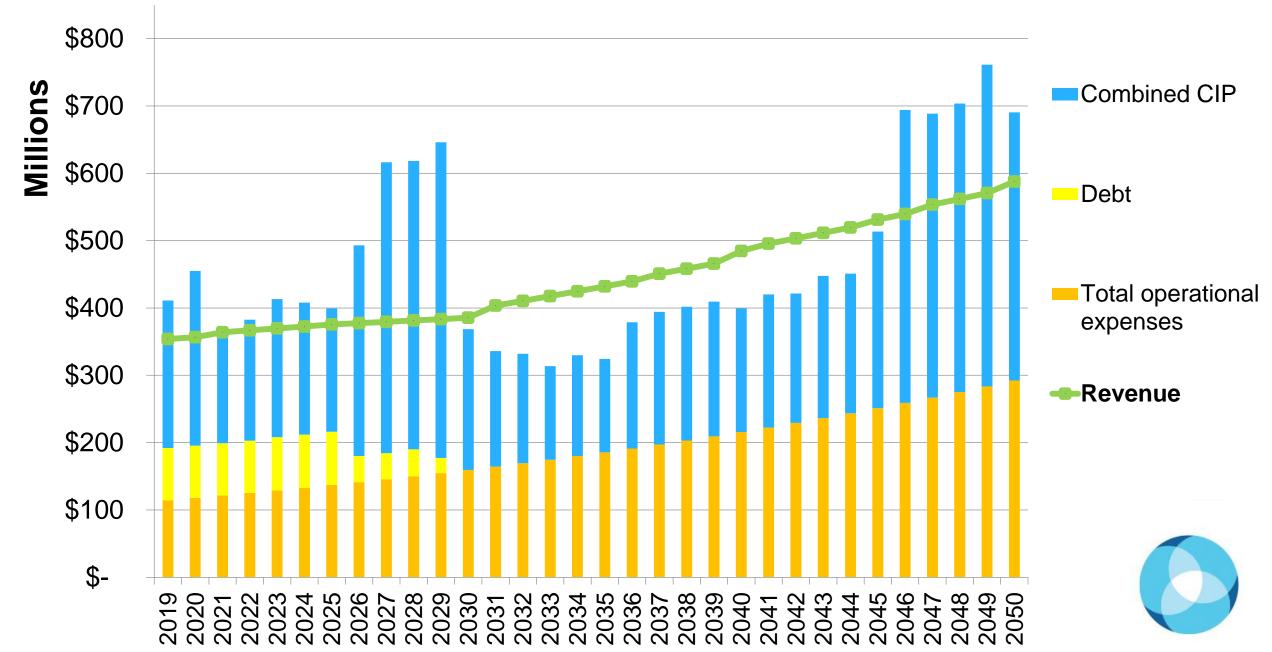
Currently have 7 staff, supplementing with 2 consultant inspectors

Not meeting desired level of service

Reduction in consultant cost of \$242K year one



30-Year Water and Sewer Revenue and Estimated Need Forecast



Presenting the Numbers



FUND	2019 Adopted	2020 Requested	% Change
Water and Sewer	\$399,011,699	\$383,283,798	-4%
Stormwater	\$41,561,415	\$29,476,344	-29%
Total base requests	\$440,573,114	\$412,760,142	-6%
Total Decision Package Requests		\$485,990	
TOTAL 2020 BUDGET REQUEST		\$413,246,132	



Decision Package Summary

4 requested positions

Total decision package cost: \$485,990

Decision packages 0.11% of total budget

2019 Adopted	Changes to Base	Decision Packages	2020 Proposed
\$440,573,114	-\$27,812,972	\$485,990	\$413,246,132



Questions?