



Financial Services 2026 Business Plan Presentation

Russell Royal
Director

Service Delivery Mission

- Oversee all financial operations of the County
- Maintain compliance with local, state, and federal laws and County policies
- Ensure fiscal responsibility

2025 Efficiencies and Improvements

- Taxpayer interactive portal
- Power Apps for approval of budget adjustments
- ISO/Verisk software
- Updated insurance requirements
- Risk Management loss forms

Emerging Developments and Our Path Forward

E-Procurement

- Utilizing Oracle to send and receive solicitations electronically

Artificial Intelligence

- Exploring Oracle functionality to maximize invoice processing efficiencies

Inflation and Tariffs

- Monitor and understand the continued costs and impacts on County budget and operations

Executive Orders

- Monitor the effects of these orders on grant funding and service operations

Strategic Goals and Efficiencies

- Service delivery
- Financial Policy updates
- SymPro
- Digital personal property returns
- Deed recognition software
- Computer assisted mass appraisal



People Strategies

- Employee development
- Employee engagement
- Employee retention

New Operational Request

Residential Appraisers I-IV (4)

- The Residential Appraisers will be responsible for conducting field visits, entering property data, and representing the County at any subsequent appeal hearings.
- Requested Budget – \$437,649



New Operational Request Support

- Provide residential property valuation efforts
- Reduce parcel-to-appraiser ratio and expand field review coverage

New Operational Request

Program Analyst II (2)

- The Program Analysts will be responsible for building dashboards, automating workflows, and supporting the rollout of tools such as tablets, field audit apps, and internal testing platforms to improve data collection, administer the annual County tax digest, and provide accuracy and transparency.
- Requested Budget – \$222,244

New Operational Request Support

- Provide technological integrations
- Improvements to workflows, service delivery, and system continuity



New Operational Request

Commercial Appraiser I-IV (1)

- The Commercial Appraiser will be responsible for conducting field visits, entering property data, and representing the County at any subsequent appeal hearing.
- Requested Budget – \$109,415



New Operational Request Support

- Provide commercial property valuation efforts
- Maintain digest reliability and mitigate risk

New Operational Request

Personal Property Appraiser I-IV (1)

- The Personal Property Appraiser will be responsible for supporting essential functions which include auditing returns, validating data, and managing delinquency actions.
- Requested Budget – \$102,036



New Operational Request Support

- Provide personal property valuation efforts
- Increase delinquency resolutions and improve contractor accountability

New Operational Request

Residential Appraiser Supervisor (1)

- The Residential Appraiser Supervisor will be responsible for supporting the oversight and management of residential field operations in response to planned growth in appraisal staffing and parcel volume.
- Requested Budget – \$124,251



New Operational Request Support

- Provide management of the Residential Section
- Maintain manageable oversight ratios and ensure data quality

