



# Police Department 2026 Business Plan Presentation

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# Service Delivery Mission

- Full-service professional Law Enforcement services
- E-911 Public Safety answering point
- Emergency management
- Building community relationships across all disciplines





# Approved 2025 Operational Request Updates

- Community Service Aides
- Police K-9
- Records Management supervision







# 2025 Efficiencies and Improvements

- Gwinnett Safe Communities
- Aviation Steerable Downlink
- Improved missing juvenile case investigation
- Enhanced overdose death investigation efforts
- Tele-serve expansion



# Emerging Developments and Our Path Forward

## Artificial Intelligence and predictive analytics

- Explore and embrace powerful new real-time data analytics technology, AI-powered tools, mobile technologies, as well as emerging drone technologies

## Residential community access (Technology)

- Collaborate with County departments to address physical access issues resulting from the private sector's use of technology

## Developing new models of service

- Explore possible changes in our service delivery model for victims of domestic violence
- Prepare for a future serving an older population in Gwinnett

## Next generation 911

- Careful planning and project coordination in consideration of planned facility improvements



# Strategic Goals and Efficiencies

- Staffing, retention, and hiring
- Community policing
- Crime suppression







# Strategic Goals and Efficiencies

- Violent Crime - 16%
- Property Crime - 21%
- Citations + 25%
- DUI Arrests + 16%
- Traffic Fatalities - 18%



# People Strategies

- Annual Police Department Employee Meetings
- Investing in education
- Brazilian Jiu-Jitsu (P.O.S.T.)
- Expanded Mentorship Program
- Critical Incident Stress Management (CISM)
- Well equipped





# New Operational Request

## Communications Training Section

- 1 – Section Manager
- 1 – Communications Officer IV (Quality Assurance Analyst)
- 3 – Communications Officer III (Training Officers)
- Implementation of a dedicated E-911 Communications Training Section
- Reconfigure offices from single to double occupancy
- Laptop bundle for each position; cellular phone for the section manager
- Requested Budget – \$618,622



# New Operational Request Support

- Dedicated Training Section
- Training bottleneck in filling positions
- Supports training required by O.C.G.A. 35-8-23
- Provides necessary quality assurance
- Liability reduction and increased efficiencies



# New Operational Request

## **Situational Awareness and Crime Response Center (SACRC) Analyst Expansion**

- 4 – SACRC Crime and Intelligence Analyst III positions
- The analysts will conduct real-time research and assist with active calls for service and investigations in support of departmental operations
- Office supplies, wireless keyboard, and headphones
- Cost: \$420,384





# New Operational Request Support

- Unit success resulted in increased use
- Greater demand for analytic services
- Increased camera access increases workload
- 32,000 call assists projected for 2025
- Provides for effective use of emerging technology



