



Support Services 2026 Business Plan Presentation

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Service Delivery Mission

- Support Services provides responsive, high-quality core services in the areas of Facilities Management, Fleet Management, Construction Management, and Property Management
- Acquires, maintains, and disposes of assets (land, facilities, and vehicles)

Approved 2025 Operational Request Updates

Two Auto Services Supervisors for Fleet Management

- Supervises daily technician operations
- Allows Tech IV positions to provide hands-on oversight



2025 Efficiencies and Improvements

- Project management
- Training and travel
- Energy efficiencies
- Contract management

Emerging Developments and Our Path Forward

Comprehensive Asset Management formalization

- Update standards and guidance documents as part of emerging asset management program

Formal Space Management Oversight Program

- Align space usage with strategic goals

Updated and standardized construction contracts

- Develop standardized contracts to align with industry standards

Strategic Goals and Efficiencies

- Strengthen vendor performance management
- Standardize procedures
- Space planning



People Strategies

Departmental communication, engagement, and workforce development through:

- Employee feedback to leadership through engagement committee
- Volunteer committee coordinating annual awards event
- Developing training program for workgroups



New Operational Request

Operations & Maintenance Carpentry Team

- Two Trades Tech IIs with vehicles
- Requested Budget – \$250,799



New Operational Request Support

- Provides support for Carpentry team due to increased facility portfolio
- Reduces overtime need for Carpentry team



