



The latest on Gwinnett's transit system



June 2023

Learn about updates to Gwinnett's transit system, register for monthly events, discover tips for riding with us, and more with *Ride Gwinnett News*. You can also visit [RideGwinnett.com](https://www.ridegwinnett.com) to stay informed, and bring us along on your trip using #RideGwinnett.



Important Update: *Ride Gwinnett News* will now be published quarterly. Look out for our next newsletter in September 2023.

Ride Gwinnett is expanding in 2023



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Ride Gwinnett is expanding this year! We will be adding three new local routes that will serve Buford, Suwanee, Lilburn, Snellville, and Stone Mountain. Additionally, we are introducing two new microtransit zones in Lawrenceville and Snellville. Once expansion is complete, Ride Gwinnett will be accessible to more than 50 percent of Gwinnett residents. Let's take a closer look at what's coming:

New local routes

On August 28, we will launch two of our new local routes. **Route 25** will depart from the Gwinnett Transit Center at Gwinnett Place Mall. It will go down Pleasant Hill past Plaza Las Americas, travel from Lawrenceville Highway to Killian Hill Road, and pass through the Mountain Park area to Stone Mountain, ending near the Amazon Distribution Warehouse.

Ride Gwinnett **Route 70** will begin in downtown Snellville and follow Highway 78 through Snellville, Stone Mountain, Clarkston, and Decatur before ending at the Indian Creek MARTA Station in Dekalb County.

Microtransit zones

On August 28, get ready for the exciting debut of Ride Gwinnett's microtransit zones in Snellville and Lawrenceville. Microtransit is an innovative and flexible way to travel around Gwinnett County. In Snellville, the microtransit zone will cover the area from Centerville to the Webb Ginn area. In Lawrenceville, the microtransit zone will serve communities from Sugarloaf Parkway to just past State Road 316, including **Georgia Gwinnett College**.

Upcoming local route

Ride Gwinnett **Route 50** is making its debut this fall on Monday, November 20. This local route will take on a journey from the Park and Ride at Sugarloaf Mills through the Suwanee Town Center. From there, it heads east towards the Mall of Georgia area and Coolray Field.

Please visit our [website](https://www.ridegwinnett.com) for more details, including maps of our new local routes, outreach event dates, and microtransit zones.

Learn about Ride Gwinnett's expansion in person!



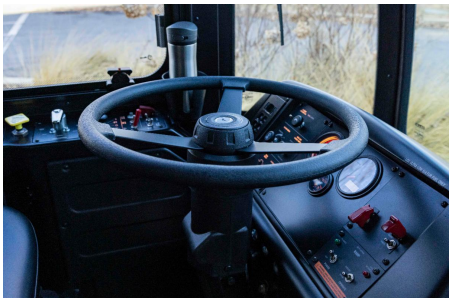
This summer, we invite you to join us and learn about Ride Gwinnett's expansion. Come see our newly wrapped local buses and find out more about our new services. We'll be hosting virtual and in-person events to spread the word. To find out where we'll be, visit [RideGwinnett.com](https://www.ridegwinnett.com).

Take a survey to shape the future of transit in Gwinnett

Since 2022, we've been working on the [Transit Development Plan](#) and [Comprehensive Transportation Plan](#). Now, we're excited to share our proposed recommendations for future improvements in transit and transportation in Gwinnett. If you couldn't make it to our community conversations in early June, you can still learn about the plans and share your thoughts by taking a quick, five-minute [survey](#). We want to hear from you, so join the conversation and help shape the future of transit!



Recognizing our outstanding operators



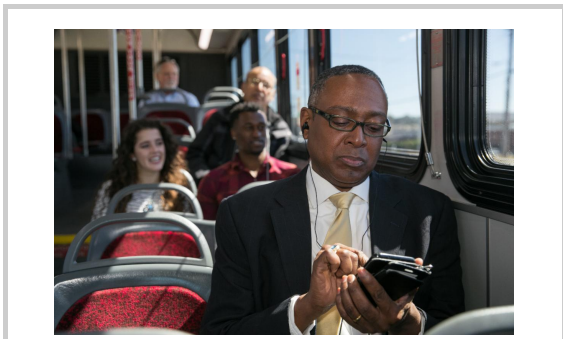
Ride Gwinnett prides itself in providing superior service to Gwinnett's residents. We especially enjoy highlighting the compliments our operators receive from satisfied passengers. This quarter, we want to shine the spotlight on bus operator Nikita Jones.

Cedric Williams, a passenger on the sweeper route, had nothing but praise for bus operator Nikita Jones. He said, "She provides excellent service. She is courteous, kind, patient, drives safely, and is always on time." The sweeper route picks

up customers in Atlanta on Route 103 and visits all the Ride Gwinnett Park and Ride locations in Gwinnett to ensure everyone can get home at the end of the day.

Elsa Mekonnen, a passenger on Route 110, also wanted to express her gratitude to Ride Gwinnett for a smooth transit experience on May 4, 2023. She wrote, "Our bus drivers in the AM and PM were prompt, the temperature onboard the buses was comfortable, and we arrived at our destination right on time. Thank you all for a great experience."

If you would like to leave a compliment or comment about your Ride Gwinnett bus driver or service, you can complete our [feedback form](#) or call Ride Gwinnett Customer Service at 770.822.5010. We value your feedback!



We want your feedback

Have comments or suggestions about Ride



Register for travel training

Ride Gwinnett's Travel Training Program

Gwinnett's service? [Submit your feedback](#)
or call us at 770.822.5010.

shows prospective riders how to ride the bus. We also provide travel plans over the phone or email. [Register](#) for your in-person travel training session or travel plan.

[Sign up](#) for *Ride Gwinnett News* to stay informed. Join now!



RideGwinnett.com



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