



The latest on Gwinnett's transit system



August 2023

Learn about updates to Gwinnett's transit system, register for monthly events, discover tips for riding with us, and more with *Ride Gwinnett News*, our monthly newsletter. You can also [visit our website](#) to stay informed and bring us along on your trip using #RideGwinnett.



Discover the latest enhancements to Ride Gwinnett's service, including two new routes and microtransit zones. Delve into the details below to learn about our new routes, expanded service areas, and convenient fare payment options.

## Looking back at Gwinnett County Transit



This summer's expansion is the first in more than 20 years. Gwinnett County Transit was introduced in 2001 and offered commuter bus service to downtown Atlanta.

In 2002, local bus service began, and in 2023, Gwinnett County Transit rebranded to Ride Gwinnett.

## New local bus routes: Route 25 and Route 70

Ride Gwinnett's expansion includes two new local bus routes — Route 25 and Route 70. Route 25 services parts of Duluth, Lilburn, and Stone Mountain. The route begins at the Gwinnett Place Transit Center at Gwinnett Place Mall. It travels down Pleasant Hill Road passing Plaza Las Americas and takes Lawrenceville Highway towards Lilburn City Hall. After passing Lilburn City Hall, Route 25 travels through Mountain Park towards Stone Mountain, where it ends near the Amazon fulfillment center.



Ride Gwinnett Route 70 is the first to provide service to the Snellville area. It also services parts of Stone Mountain. Beginning in downtown Snellville, Route 70 travels down Highway 78 towards Stone Mountain. It connects with Route 25 at the Amazon fulfillment center before traveling through DeKalb County and ending at the Indian Creek MARTA Station. Maps of routes 25 and 70 can be found at [RideGwinnett.com](#).

## New microtransit zones: Snellville and Lawrenceville

Our expansion also brings the debut of microtransit service in Snellville and Lawrenceville. [Microtransit](#) is an on-demand shared-ride service that's convenient, flexible, and affordable. In the Ride



Gwinnett app, you can set your pick-up and drop-off location within the microtransit zone, pick-up time, and number of riders. A Ride Gwinnett shuttle or van will pick you up and drop you off at a virtual stop close to your location.

[Download the Ride Gwinnett app](#) from your app store to explore the new service and book your ride today! Rides can also be booked in advance and over the phone by calling Ride Gwinnett dispatch at 770.246.4770.

## How to pay your Ride Gwinnett fare

There are multiple ways to pay your fare:

- Cash can be used on all Ride Gwinnett vehicles, though operators cannot make change for riders. Paying with exact change is recommended.
- MARTA Breeze Cards are also accepted on local and commuter buses. These cards can be purchased from a MARTA vending machine or our Customer Service Office at 3525 Mall Boulevard, Suite 5C, Duluth, GA 30096.
- Local and commuter riders can also pay using their smartphone! Starting **September 5**, customers can download the Breeze Mobile 2.0 app, which allows users to check and load their Breeze balance on the go. Token Transit — Ride Gwinnett's current mobile payment app — will be discontinued December 31.
- Microtransit riders can pay using a credit or debit card linked in the Ride Gwinnett app.



Please note that Breeze Card and Breeze Mobile 2.0 are not currently supported for microtransit and there are no free transfers when using a Breeze Card.



### We want your feedback

Have comments or suggestions about Ride Gwinnett's service? [Submit your feedback](#) or call us at 770.822.5010.



### Register for travel training

Ride Gwinnett's Travel Training Program shows prospective riders how to ride the bus. We also provide travel plans over the phone or email. [Register](#) for your in-person travel training session or travel plan.

Sign up for [Ride Gwinnett News](#).



RideGwinnett.com



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