

THE

TRANSIT BULLETIN

October 2021

Stay tuned in with Gwinnett County Transit

Have you attended meetings, tried out our Travel Training program, chatted with us at one of our events, or just seen our buses pass you by? Now you can learn more about Gwinnett County Transit by reading our monthly newsletter. In *The Transit Bulletin*, you can learn about updates to our transit system, register for monthly events, discover tips for riding with us, and much more. Visit GCT's website [here](#). #GwinnettMoves



What's new?

Wheels in the Wind Bike Ride this month



On **Saturday, October 9 from 10:00am to 2:00pm**, join Gwinnett County Transit and bring your bicycle to Shorty Howell Park in Duluth to learn how buses and bikes can create new commuting options.

Pedal around the park with others, and receive free giveaways, light refreshments, and incentives for changing your commute.

Also discover how easy it is to load your bike on the bus. To learn more about our Wheels in the Wind event, click [here](#). You can also preregister [here](#).

Face coverings still required on buses

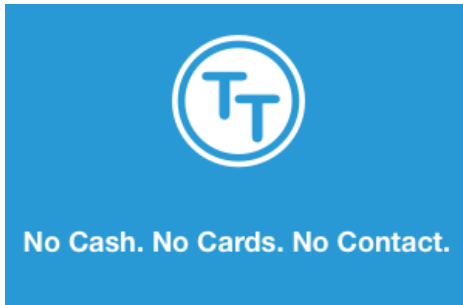
While the [mandate](#) signed by Gwinnett County Chairwoman Nicole L. Hendrickson states that masks are no longer required in County facilities, GCT passengers are required to wear a face mask on all buses through **January 18, 2022**. This is in

accordance with [TSA](#) and [CDC](#) guidance for travelers using public transit.

If you have any questions about this requirement, call GCT Customer Service at 770.822.5010.



Token Transit mobile ticketing pilot continues



[Get the Token Transit App](#)

Using your smartphone, you can now buy your GCT ticket in the Token Transit App. Once purchased, bring your phone to the electronic reader by the farebox to complete the transaction, and you are all set to ride. This program is also available on Xpress.

The regional, contactless program enables riders to pay their bus fare in all of metro Atlanta. This safe, secure payment option reduces contact between GCT riders, drivers, and surfaces during the ongoing COVID-19 pandemic. The Token Transit App is free

and can be downloaded from the App Store and Google Play.

To learn more about pass types and fare costs, you can click [here](#).

Service Spotlight

At Gwinnett County Transit, we always welcome feedback from our riders. But we especially enjoy highlighting the compliments our service receives. This month, we are highlighting our bus drivers and dispatch employees that run Route 110.

Bus rider Sherry says "I am very thankful for [the] Gwinnett County Transit bus. I ride from Indian Trail to Emory every weekday morning, and it is a great commuting option for healthcare workers and university students, although I think sometimes such a great commuting option is underutilized. Thank you GCT...for operating as usual when there are only one or two people on the bus. We appreciate all that you do."



If you would like to leave a compliment or comment about your GCT bus driver or service, please click [here](#) or call GCT Customer Service at 770.822.5010.



We Want Your Feedback

Have comments or suggestions about Gwinnett Transit service? Click [here](#) to give your feedback or call us at 770.822.5010.



Travel Training

GCT's Travel Training Program is back! We also provide Travel Plans over the phone or email. To set up your in-person Travel Training Session or Travel Plan, click [here](#).

To sign up for *The Transit Bulletin*, click [here](#).

