

THE

# TRANSIT BULLETIN

December 2019

## Stay tuned in with Gwinnett County Transit



Have you attended meetings, tried out our Travel Training program, chatted with us at one of our events, or seen our buses pass you by? Now you can learn more about Gwinnett County Transit by reading our monthly newsletter. In *The Transit Bulletin*, you can learn about updates to our transit system, register for monthly events, discover tips for riding with us, and much more. Visit Gwinnett County Transit's website [here](#). #GwinnettMoves

## What's new?

### This month's Transit Review Committee Meetings

The 13-member citizen committee formed by the Board of Commissioners has engaged in a thoughtful and thorough review of Gwinnett's transit needs and the options to address those needs. This also includes review of the [Connect Gwinnett: Transit Plan](#), which details significant, short- and long-term expansion of transit in Gwinnett, including various types of transit, more routes, and funding sources.



As we draw closer to the end of the Transit Review Committee meeting schedule, the committee will continue to consider the transit plan, analyze transit needs, various types of transit, and potential economic benefits and impacts. The committee will also consider options suggested by the public.

On **Saturday, December 7** from **9:00am to noon**, the committee will continue to analyze different transit scenarios. On **Monday, December 9** from **6:00pm to 8:00pm**, more transit scenarios will be reviewed, and discussions to determine which scenarios suit the County's needs will take place.

These meetings are open to the public. Meeting notices, agendas, minutes, and other

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## International Day of People with Disabilities



**Tuesday, December 3** is **International Day of People with Disabilities**. As we recognize our community members with mental and physical disabilities, Gwinnett County Transit works to accommodate everyone to get them where they need to go in their everyday life. As part of those accommodations, GCT's entire bus fleet is accessible. This includes features such as low-kneeling capabilities to assist riders as they get on the bus, and bus ramps for easy mobility device boardings. If you have a wheelchair or other mobility device that needs to be secured, bus drivers will fasten you and your device to the bus. We also offer half-fare on all local bus routes for those who are 65 or older, a Medicare recipient, or disabled. We also offer paratransit service for those with mobility challenges who cannot ride our fixed route system. For more information about accessible services, click [here](#) or call GCT Customer Service at 770.822.5010.

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## December's Holiday Service

For **Christmas Eve** on **Tuesday, December 24**, only local and paratransit service will be in operation. There will be no commuter express service on this day. In observance of **Christmas Day** on **Wednesday, December 25**, Gwinnett County Transit will not run service. On **New Year's Eve, Tuesday, December 31**, we will only operate local and paratransit service, with no commuter express service. For more information about holiday season service, click [here](#) or call GCT Customer Service at 770.822.5010.



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## Transit tips & tricks



There is an easy way to know where your bus is at all times: the myStop app. Available on iOS and Android devices, the myStop app allows you to track your bus in real time. You can pinpoint where your bus stop is along the route, and when your bus will arrive. The myStop app also enables you to leave feedback about Gwinnett County Transit. To download the app, visit the App Store on iOS devices or the Google Play Store on Android devices, and select "Gwinnett" as the transit provider to begin tracking. For more information, please click [here](#) or call GCT Customer Service at 770.822.5010.

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## Spread the news about GCT

Here at Gwinnett County Transit, we love our swag. Now, we are reaching out to you to share the swag and the word about transit in Gwinnett. If you are interested in spreading the word about Gwinnett County Transit to your friends, family, and neighbors, you can become a GCT community ambassador and get your free swag bag with extra goodies and transit information inside.

We will encourage our ambassadors to use our hashtag, #GwinnettMoves, when sharing your experience on social media. We will also send you a survey every now and then to check in and see how many people have benefited from your knowledge and swag! Email us at [transit@gwinnettcounty.com](mailto:transit@gwinnettcounty.com) or call 770.822.7447 to learn more.



### **We Want Your Feedback**

Have comments or suggestions about Gwinnett County Transit service? Please call us at 770.822.5010 or email us at [transit@gwinnettcounty.com](mailto:transit@gwinnettcounty.com).



### **Travel Training**

Nervous? Riding GCT is easy. Schedule your practice session and learn "How to Ride the Bus with Us" today!

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To sign up for *The Transit Bulletin*, visit our [website](#), click "Sign up for our newsletters," and select "The Transit Bulletin."

