

THE

TRANSIT BULLETIN

December 2020

Stay tuned in with Gwinnett County Transit

Have you attended meetings, tried out our Travel Training program, chatted with us at one of our events, or just seen our buses pass you by? Now you can learn more about Gwinnett County Transit by reading our monthly newsletter. In *The Transit Bulletin*, you can learn about updates to our transit system, register for monthly events, discover tips for riding with us, and much more. Visit Gwinnett County Transit's website [here](#). #GwinnettMoves



What's new?

Paper tickets will no longer be sold



Effective **December 29, 2020**, Gwinnett County Transit will no longer sell paper ticket products such as ticket books or monthly passes. Customers have until **July 1, 2021** to use any paper ticket products they may have.

Breeze Cards and cash will continue to be accepted as fare payment. To date, GCT does not provide free transfers for paper tickets or cash. Free transfers will require the use of a Breeze Card. While supplies last, customers in need of a Breeze Card can pick up a free Breeze Card from the GCT Customer Service Office, Gwinnett County Public Library: Norcross Branch, and Gwinnett County Public Library: Lawrenceville Branch.

For more information, please click [here](#) or call GCT Customer Service at 770.822.5010.

This month's holiday service

On **Christmas Eve, December 24**, Gwinnett County Transit will **only** operate local and paratransit service. In observance of **Christmas Day, December 25**, we will not be running any

service. Regular Saturday service will be in operation on **December 26**. For **New Year's Eve, December 31**, GCT will **only** run local and paratransit service.

For more information about our holiday schedule, please click [here](#) or call GCT Customer Service at 770.822.5010.



Commuter bus capacity has increased



Gwinnett County Transit has increased its passenger capacity from 14 to 20 passengers per vehicle on commuter buses. Limits continue to be 15 passengers per vehicle on local buses, and two passengers per vehicle on paratransit vehicles. We will continue to disinfect buses daily as well as provide masks and hand sanitizer for customer use. GCT will continue to monitor the service and make necessary adjustments.

For more information, please click [here](#) or call GCT Customer Service at 770.822.5010.



We Want Your Feedback

Have comments or suggestions about Gwinnett County Transit service? Click [here](#) to give your feedback or call us at 770.822.5010.



Travel Plans

Although our Travel Training Program has been canceled indefinitely due to the coronavirus pandemic, we provide [GCT Travel Plans](#) to review your own customized travel plan with you. We are offering them over the phone during COVID-19.

To sign up for *The Transit Bulletin*, click [here](#).

