

THE

TRANSIT BULLETIN

November 2019

Stay tuned in with Gwinnett County Transit



Have you attended meetings, tried out our Travel Training program, chatted with us at one of our events, or seen our buses pass you by? Now you can learn more about Gwinnett County Transit by reading our monthly newsletter. In *The Transit Bulletin*, you can learn about updates to our transit system, register for monthly events, discover tips for riding with us, and much more. Visit Gwinnett County Transit's website [here](#). #GwinnettMoves

What's new?

Transit Review Committee Meetings continue

With Gwinnett County expected to continue rapid growth through 2040 and beyond, the need for a robust transit system will become even more critical. The Board of Commissioners passed a [resolution](#) on September 3 creating the Gwinnett County Transit Review Committee, a group of 13 citizens, to advise them on how to expand transit in Gwinnett County.



The committee has begun a thoughtful and thorough review of Gwinnett's transit needs and the options to address those needs. This also includes review of the [Connect Gwinnett: Transit Plan](#), which details significant, short- and long-term expansion of transit in Gwinnett, including various types of transit, more routes, and funding sources.

The committee will consider the transit plan, analyze transit needs, various types of transit, and potential economic benefits and impacts. The committee will also consider options suggested by the public.

On **November 9** from **9:00am to noon**, the committee will meet to discuss the Connect Gwinnett: Transit Plan, review the public input collected during the comprehensive outreach

efforts last year, and hear new ideas from various stakeholder groups. On **November 13** from **6:00pm to 8:00pm**, the committee will analyze transit scenarios at a high level. The committee will then thoroughly assess transit scenarios from **6:00pm to 8:00pm** on **November 20**.

These meetings are open to the public. Meeting notices, agendas, minutes, and other information are available [here](#).

This month's event



Best Friend Pet and Safety Festival
On **Saturday, November 9** from **10:00am to 2:00pm**, Gwinnett County Transit will join Gwinnett Animal Welfare for the inaugural Best Friend Pet and Safety Festival. Bring your friends, family, and pets to explore different emergency vehicles, participate in fun activities, and, of course, browse the inside of our GCT bus. The first 500 pets will be vaccinated for free. The festival will be held at

Best Friend Park at 6224 Jimmy Carter Boulevard in Norcross. To learn more about the event, click [here](#).

No service on Thanksgiving Day

In observance of **Thanksgiving Day** on **Thursday, November 28**, Gwinnett County Transit will not run service. On **Friday, November 29**, only local and paratransit service will be in operation. There will be no commuter express service on this day. For more information about holiday season service, click [here](#) or call GCT Customer Service at 770.822.5010.



Staff Spotlight: Larry Worthy



With 16 years' experience in the transit industry, Larry Worthy, director of Operations for the contractor running Gwinnett County Transit, brings a wealth of insight on the best way to ride the bus.

His No. 1 suggestion: find an app to help you schedule your trip and track your bus.

"There are a lot of transit apps and websites...that assist in planning trips ranging from simple trips on one bus to complex trips requiring multiple modes of transportation," Worthy said. "There are also apps that track transit vehicle locations in real

time... I think of these technologies improve the rider's experience by expanding transportation options during trip planning and providing real-time information that may impact a trip while traveling."

Worthy joined the contactor, Transdev, 13 years ago. Worthy got his start in transportation after receiving a call from a friend who thought he would be a good fit as a paratransit bus operator. He has steadily advanced up the ranks ever since. Worthy is currently responsible for ensuring the buses run on time, are reliable, and that his staff provide good customer service. He also is in charge of finding solutions to improve service and to address deficiencies. He says the most rewarding part of his job is knowing that he has the opportunity to positively impact the lives of others.

When riding with Gwinnett County Transit, you can take Worthy's advice and use the myStop app for real-time tracking of your bus, and use Google Maps for help with planning your trip. To learn more about what we do at GCT, visit our [website](#) or call GCT Customer Service at 770.822.5010.

Transit tips & tricks

Do your travels require you to move between Gwinnett and Atlanta? You can transfer to MARTA from Gwinnett County Transit and vice versa for at no additional cost. As long as you have a Breeze Card with cash value on it, the fare system will recognize that you are transferring from one transit system to the other and not charge you an additional fare. All transfers must be made within a three-hour period in order for it to be free. For more information, please click [here](#) or call GCT Customer Service at 770.822.5010.



Spread the news about GCT



Here at Gwinnett County Transit, we love our swag. Now, we are reaching out to you to share the swag and the word about transit in Gwinnett. If you are interested in spreading the word about Gwinnett County Transit to your friends, family, and neighbors, you can become a GCT community ambassador and get your free swag bag with goodies and transit information inside. Email us at transit@gwinnettcountry.com or call 770.822.7447 to learn more.



We Want Your Feedback

Have comments or suggestions about Gwinnett County Transit service? Please call us at 770.822.5010 or email us at transit@gwinnettcounty.com.



Travel Training

Nervous? Riding GCT is easy. Schedule your practice session and learn "How to Ride the Bus with Us" today!

To sign up for *The Transit Bulletin*, visit our [website](#), click "Sign up for our newsletters," and select "The Transit Bulletin."

