



GWINNETT COUNTY  
**BOARD OF COMMISSIONERS**

75 Langley Drive | Lawrenceville, GA 30046-6935

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www.gwinnettcounty.com

Charlotte J. Nash, Chairman

Jace W. Brooks, District 1

Ben Ku, District 2

Tommy Hunter, District 3

Marlene M. Fosque, District 4

Official

## **Informal Briefing Minutes**

Tuesday, October 20, 2020 – 3:00 PM

Present: Charlotte J. Nash, Jace Brooks, Marlene M. Fosque

Via teleconference: Ben Ku

Absent: Tommy Hunter

### **1. Community Services**

#### Gwinnett Senior Services Update

Health and Human Services Division Director Regina Miller provided an overview of programs and services offered to senior citizens in Gwinnett and Community Services Department Director Tina Fleming gave an update on Elections. No official action taken.

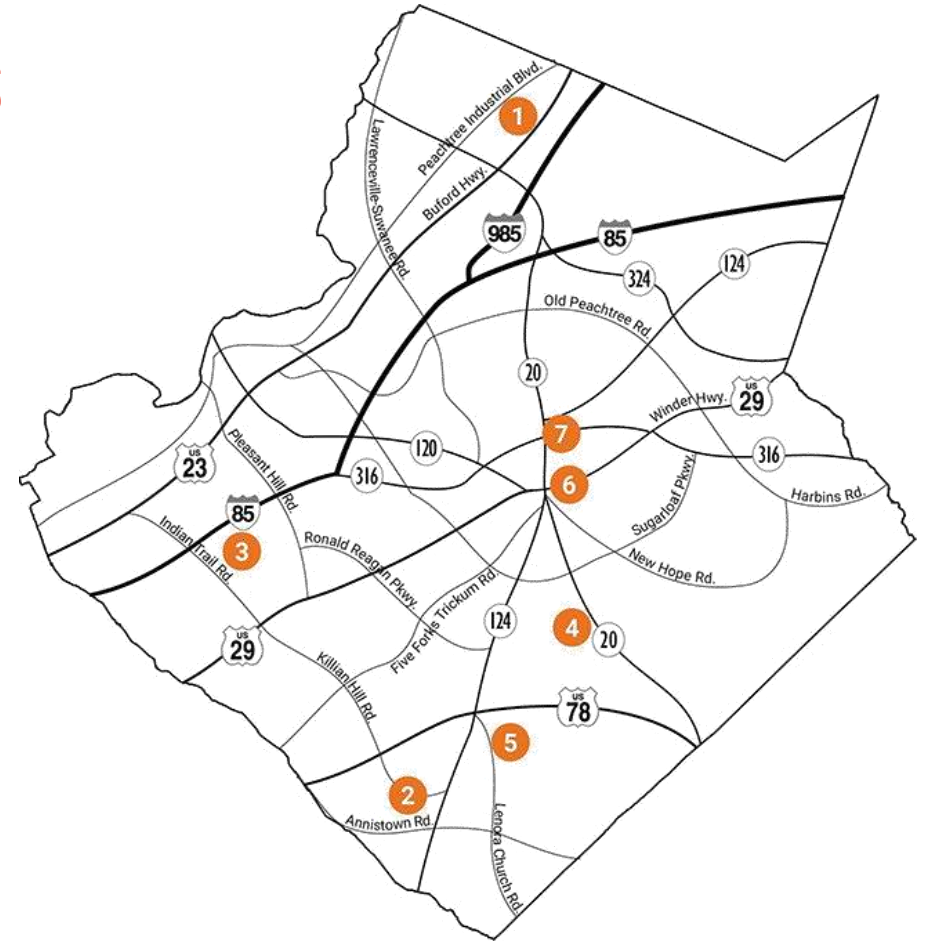
# Health & Human Services

Snapshot of serving seniors



# Centers and Resources

- 1 OneStop Buford and Senior Center
- 2 OneStop Centerville and Senior Center
- 3 OneStop Norcross and Senior Center
- 4 Grayson Satellite Congregate Senior Program
- 5 Snellville Satellite Congregate Senior Program
- 6 Lawrenceville Senior Center
- 7 Senior Services Administration



# Senior Service Programs

- Meals
  - Home-delivered
  - Congregate
- In-home services
  - Respite
  - Personal care
  - Homemaker
- Transportation



# Funding

- Gwinnett County Board of Commissioners
- Atlanta Regional Commission
  - Older Americans Act
- COVID
  - ARC Families First Coronavirus Response Act Funding
  - Gwinnett Cares
  - ARC Cares







# Trends and Future

- Food insecurity
- Housing for aging in place
- Transportation and mobility
- Multigenerational families

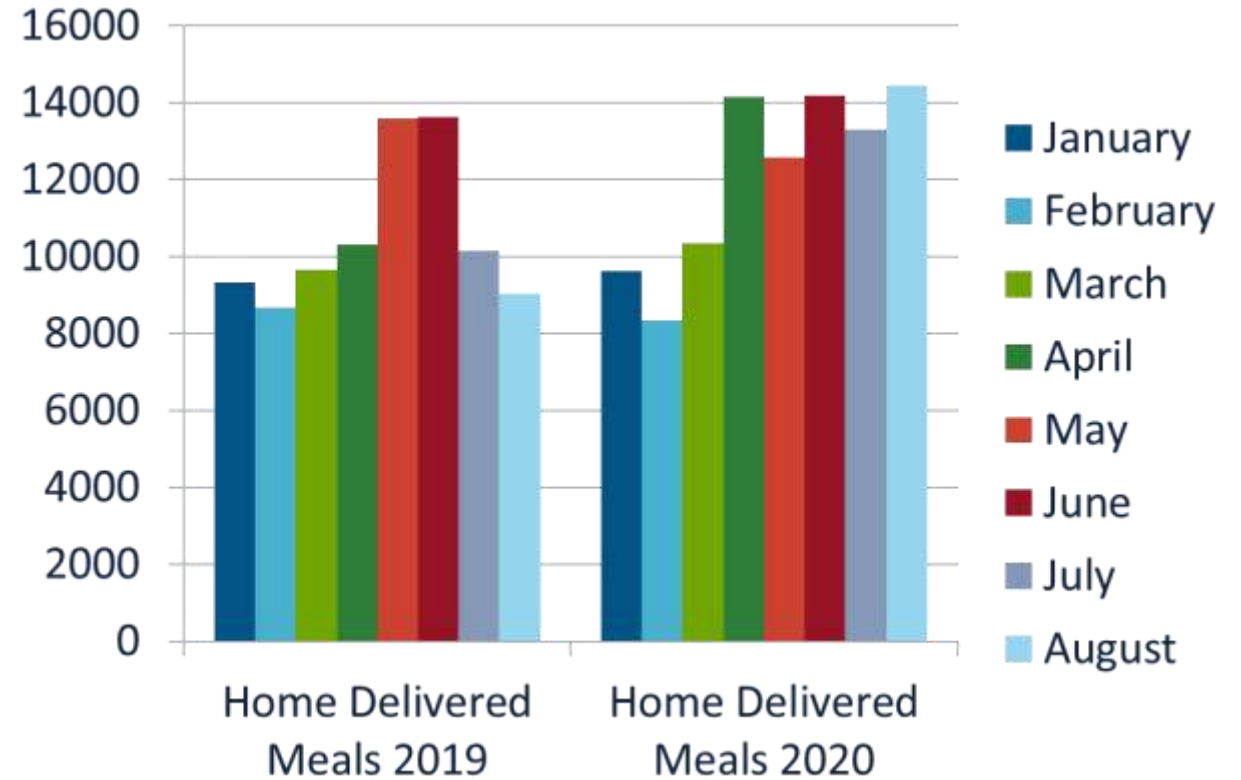
# Trends and Future Food Insecurity

- 9.5 million seniors face food insecurity nationally
- 8% of Gwinnett County seniors are food insecure
- Baby Boomer effect



# Home Delivered Meals

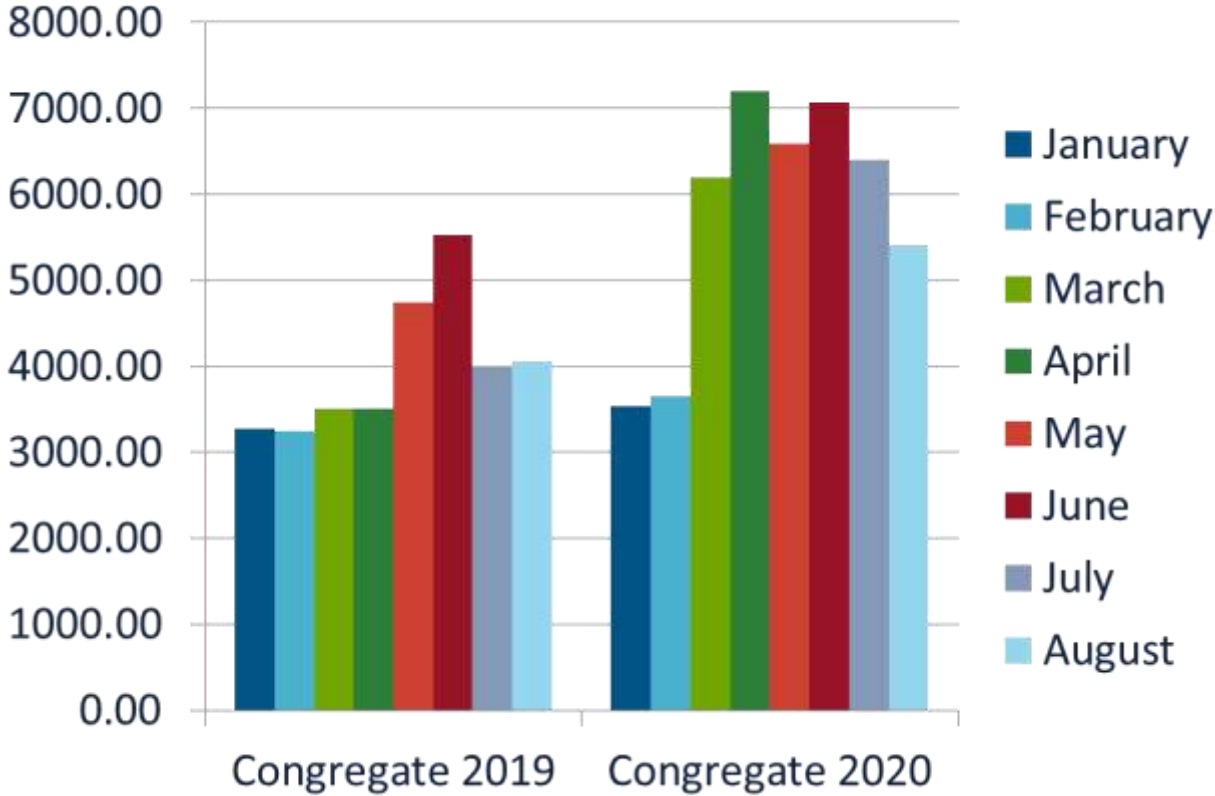
Home Delivered Meals					
2019	January	9316	2020	January	9615
2019	February	8660	2020	February	8329
2019	March	9641	2020	March	10239
2019	April	10317	2020	April	14151
2019	May	13594	2020	May	12552
2019	June	13604	2020	June	14181
2019	July	10132	2020	July	13826
2019	August	9035	2020	August	14441





# Congregate Meals

Congregate					
2019	January	3280	2020	January	3539
2019	February	3252	2020	February	3659
2019	March	3514	2020	March	6203
2019	April	3501	2020	April	7205
2019	May	4747	2020	May	6585
2019	June	5531	2020	June	7069
2019	July	3984	2020	July	6395
2019	August	4059	2020	August	5405





# COVID-19 Response

- Meal delivery and continued services
- Community outreach
- Feeding Gwinnett, the focus on our seniors



**SENIOR MEALS SERVED**  
**255,123**

**1,016**  
**GA GROWN**  
**PRODUCE BOXES**

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**SENIOR MEAL SERVICES**

**168,468**  
HOME-DELIVERED SENIOR MEALS

**77,919**  
CONGREGATE SENIOR MEALS

**804**  
EMERGENCY SUMMER FEEDING

**7,720**  
SHELF-STABLE SENIOR MEALS

# Meal Deliveries

- Meal increases
- Expanded kitchen operations
- Mobilizing meals
- Continued services





# Community Outreach

- Senior community outreach
- Georgia Grown
- Deliveries
  - June 22
  - September 24
  - October 20
- 1,016 boxes of fresh produce delivered





# Shelf Stable Meals

Summer Feeding distributions at 18 sites

- 804 Seniors received 4,020 meals

Weekly food bank distributions

- 529 Seniors received 2,645 meals

Other senior sources

- 211 Seniors received 1,055 meals





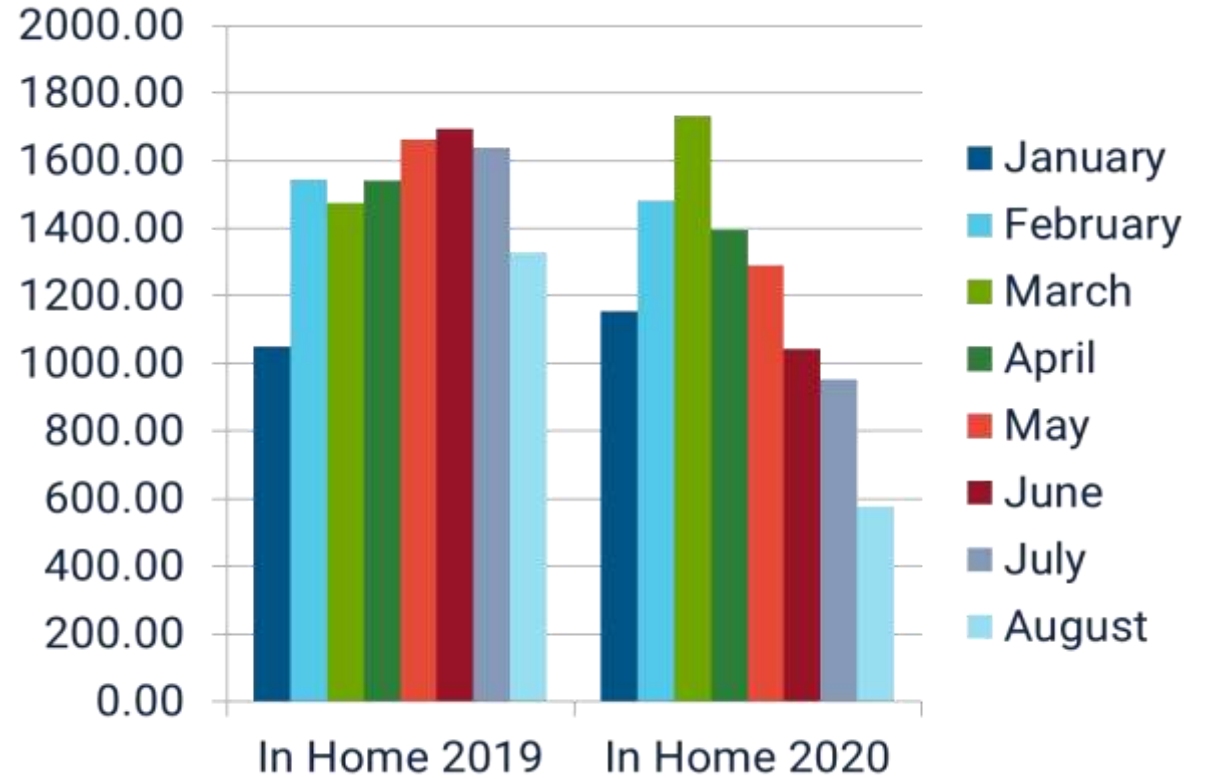
# Trends and Future Housing for Aging in Place

- More than 4 million over the age of 65 live below poverty level nationally
- 7% of seniors in Georgia live below poverty level
- 15% of the calls received are for affordable housing



# In Home Services

In Home					
2019	January	1050.5	2020	January	1155
2019	February	1543.75	2020	February	1481.75
2019	March	1473.75	2020	March	1731.25
2019	April	1540.5	2020	April	1394.5
2019	May	1664	2020	May	1292
2019	June	1694	2020	June	1043.75
2019	July	1638.5	2020	July	951.25
2019	August	1329.25	2020	August	577







# Aging in Place

- In-home services
  - Homemaking
  - Respite care
- Sustaining daily care needs
- Georgia funding has declined as services/clients continue to rise



# COVID-19 Response

- Reducing effects of isolation
- Continuing sub-contractor services
- Emergency circumstances



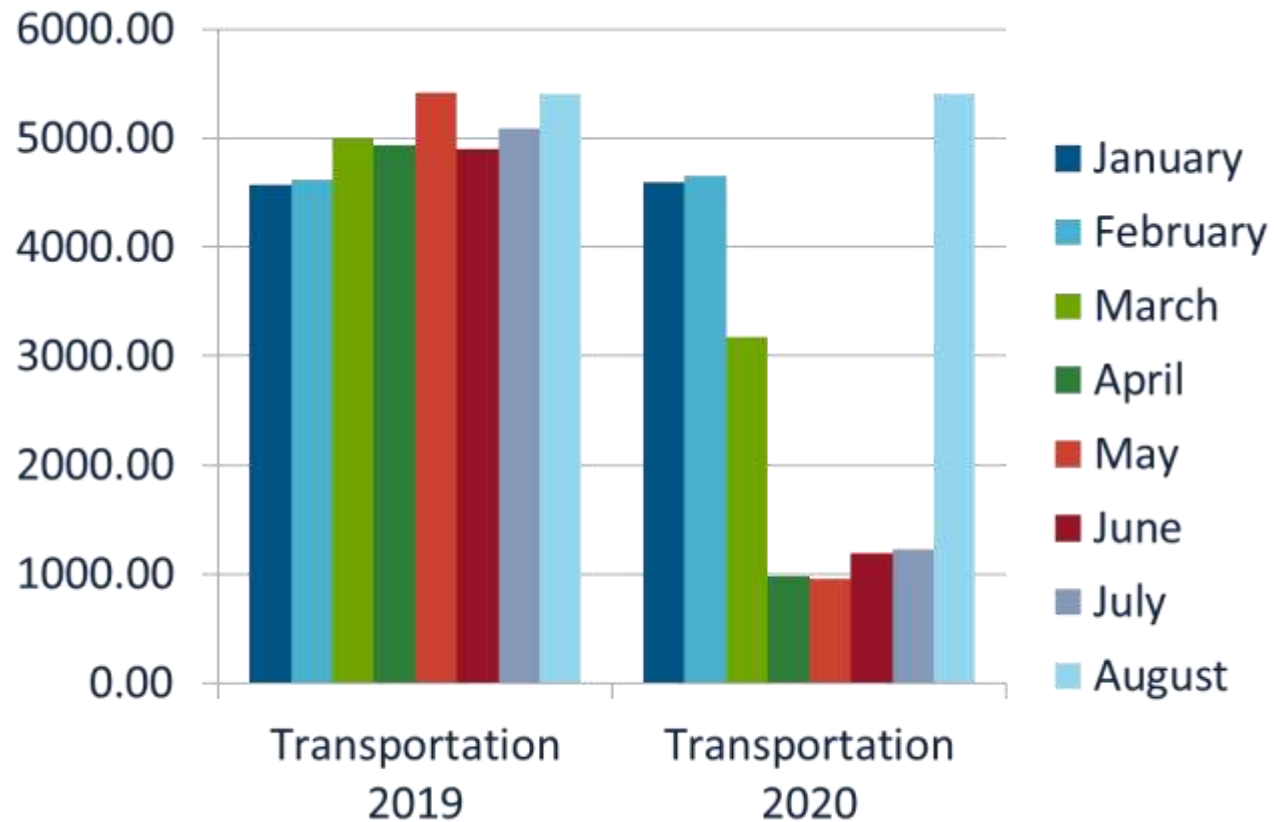


# Trends and Future Transportation and Mobility

- Estimated 260,000 of Georgia's seniors have ceased driving
  - Unmet transportation needs
  - Lack of reliable, affordable, or accessible transportation
- 30% of our calls request transportation assistance

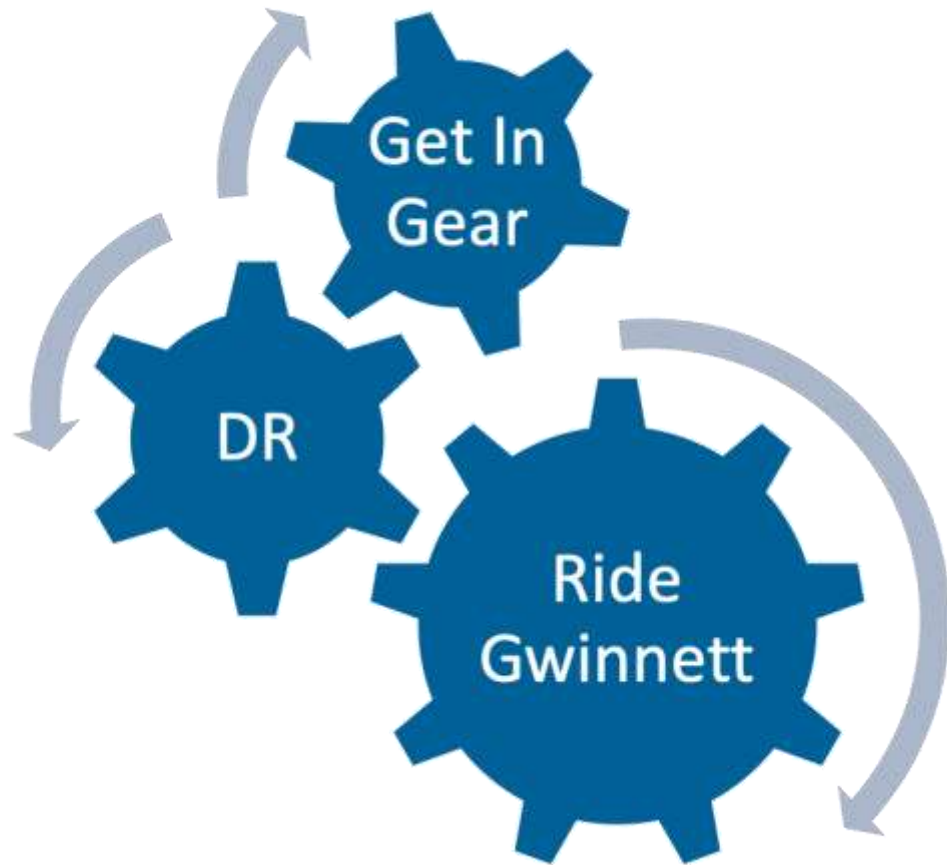


# Transportation



Transportation					
2019	January	4577	2020	January	4592
2019	February	4614	2020	February	4657
2019	March	5008	2020	March	3171
2019	April	4931	2020	April	977
2019	May	5417	2020	May	955
2019	June	4900	2020	June	1188
2019	July	5084	2020	July	1222
2019	August	5408	2020	August	1096

# Transportation Services



- Get In Gear
- Demand Response
- Ride Gwinnett

# COVID-19 Response

- Dialysis services
- Essential transportation
- Grocery trips
- Shift to meal delivery







# Trends and Future Multigenerational Families

- 2.6 million grandparents are raising their grandchildren nationwide
- Many Gwinnett seniors are raising grandchildren




# COVID-19 Response

- Connections with the community
  - Senior emergency meals
  - Gwinnett County Departments
  - Volunteers
  - Nonprofits and other organizations
- Caregiver needs increased
- Seniors providing kinship care

GWINNETT HEALTH & HUMAN SERVICES

GWINNETT'S  
RESPONSE TO  
COVID-19



## ASSISTANCE FOR SENIORS


Are you over 60 and facing hunger, health, or mobility issues?  
Do you know of someone who is?

**WE CAN HELP.** Emergency assistance for seniors is available.  
Call 678.377.4150 to speak with Senior Services staff.

**678.377.4150 • [GwinnettHumanServices.com](https://www.GwinnettHumanServices.com)**

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Visit [Coronavirus.gov](https://www.Coronavirus.gov) for prevention tips and  
more information about the COVID-19 pandemic.





# Age-Friendly Community

- New, innovative service model
- Multigenerational families

# VIRTUAL WELLNESS WEDNESDAYS

1:00pm – 2:00pm

Join in for an online educational topic each week! View the presentation on your computer by clicking the link below, and follow the instructions. Or call in, 213.533.9530 and enter the conference ID number.

Title	Date	Link	Conference ID
Hypertension	October 7	<a href="#">Join Microsoft Teams Meeting</a>	525 978 551#
Medicare 101	October 14	<a href="#">Join Microsoft Teams Meeting</a>	624 500 820#
Medicare 2021 Updates	October 21	<a href="#">Join Microsoft Teams Meeting</a>	720 719 98#
Boo Virtual Bingo	October 28	<a href="#">Register Virtual Bingo</a>	

#### For more information:

LaJoi Thompkins, Kaiser Permanente Medicare Specialist  
470.606.6263 • Lajoi.x.thompkins@kp.org • [www.mykpagent.org/LaJoiT](http://www.mykpagent.org/LaJoiT)

*This event is only for educational purposes and no plan-specific benefits or details will be shared.*



# Staying Connected

- Wellness calls with providers
- Virtual public service announcements and sessions
- Senior Matters

# Questions?

[GwinnettHumanServices.com](http://GwinnettHumanServices.com)

678.377.4150

