



**GWINNETT COUNTY
BOARD OF COMMISSIONERS**

75 Langley Drive | Lawrenceville, GA 30046-6935
O: 770.822.7000 | F: 770.822.7097
GwinnettCounty.com

Nicole L. Hendrickson, Chairwoman
Kirkland Dion Carden, District 1
Ben Ku, District 2
Jasper Watkins III, District 3
Marlene M. Fosque, District 4

Official

Informal Presentation Minutes

Tuesday, August 3, 2021 – 11:00 AM

Present: Nicole L. Hendrickson, Kirkland D. Carden, Ben Ku, Jasper Watkins III, Marlene M. Fosque

1. Support Services

Solid Waste Plan

Support Services Director Angelia Parham provided an overview of Gwinnett's residential solid waste services and addressed issues and possible remedies. No official action taken.



Gwinnett

Solid Waste Briefing

August 3, 2021



Brief History

2010

Program established
per settlement and
release agreement

2020



Second amendment
clarified and
added terms

2021+
Future

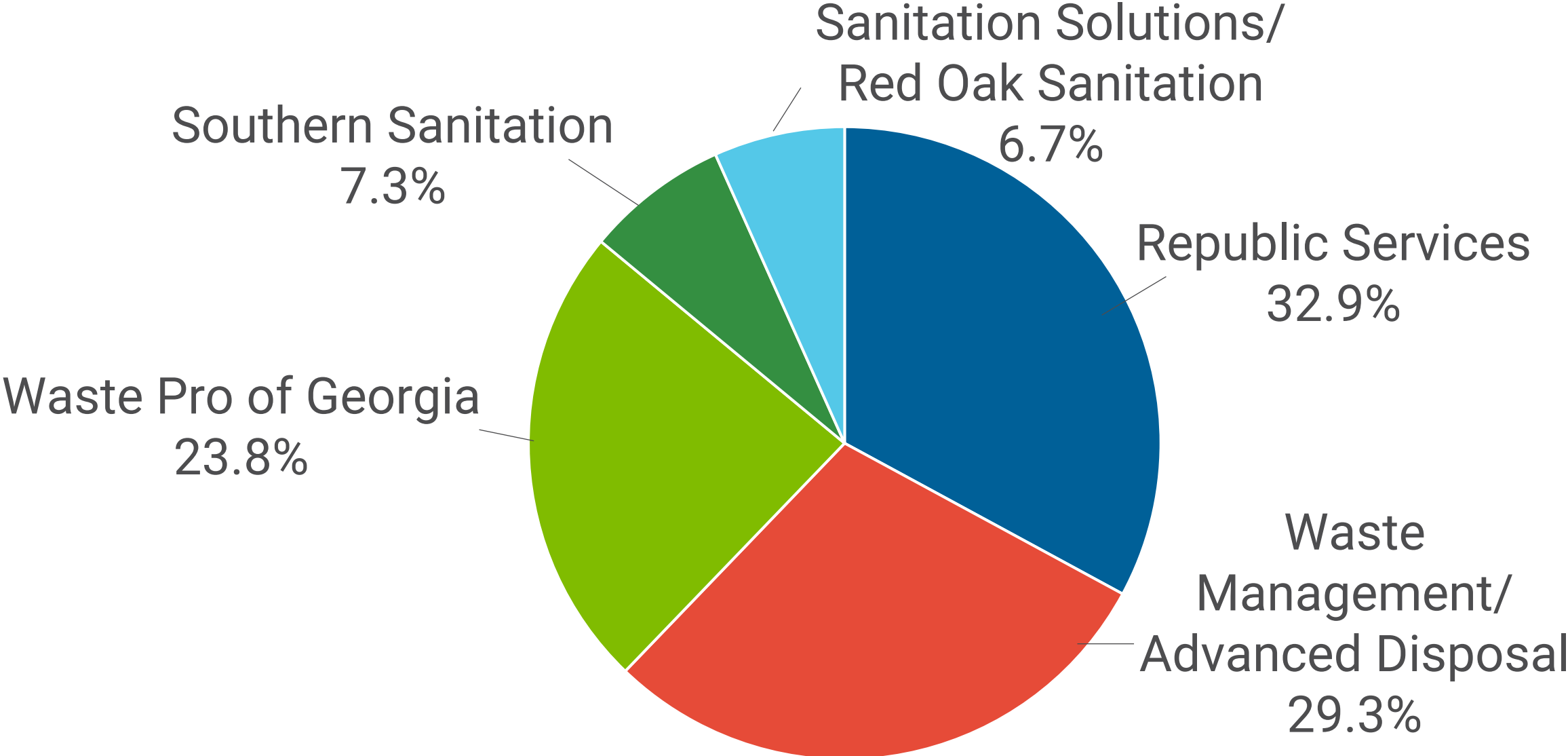
2018

First amendment
extended contract
and established rates

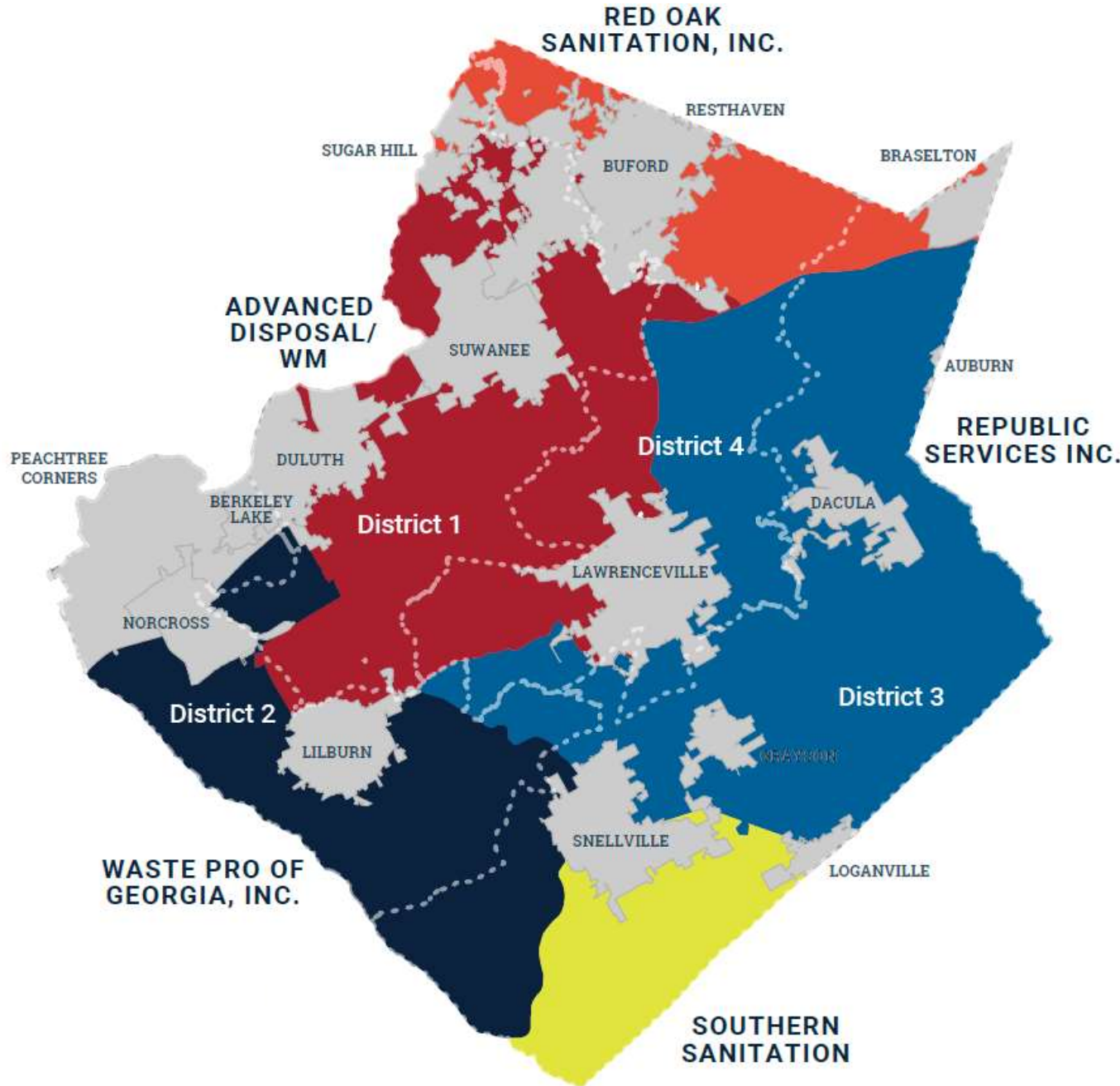
Current Haulers

	Hauler	Service Units
	Republic Services	66,090
	Waste Management/ Advanced Disposal	58,734
	Waste Pro of Georgia	47,631
	Southern Sanitation	14,731
	Sanitation Solutions/ Red Oak Sanitation	13,410
	Total Service Units	200,596

Total Service Units by Hauler



Service Areas



○ Commission Districts

● City Area

Haulers

● Advanced Disposal / WM

● Republic Services

● Red Oak Sanitation

● Southern Sanitation

● Waste Pro of Georgia



Major Contract Terms

Services

- Required Services
 - Trash
 - Recycling
 - Bulky Goods
 - White Goods
- Optional Service
 - Yard Waste (direct with hauler)





Solid Waste Fees

- Reset in 2018
- Calculate annually for following year
- Adjustments for:
 - Cost of living
 - Fuel
 - Recycling
 - Changes in state law

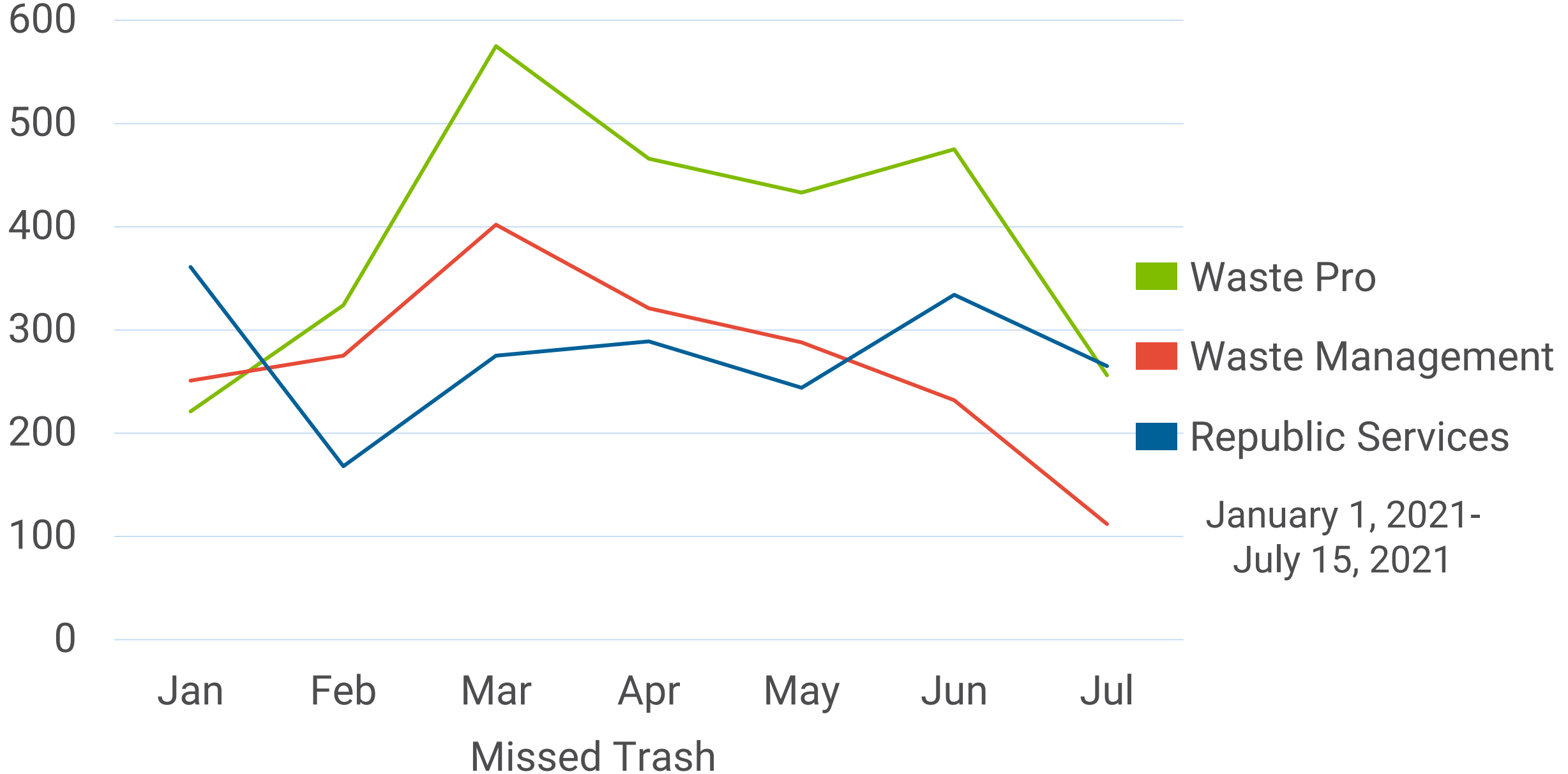
Fees Since 2019

Solid Waste Annual Fees					
2019 - 2022					
	2019	2020	2021	2022	Increase from 2021
Annual Amount	\$214.92	\$218.76	\$220.80	\$223.56	\$2.76

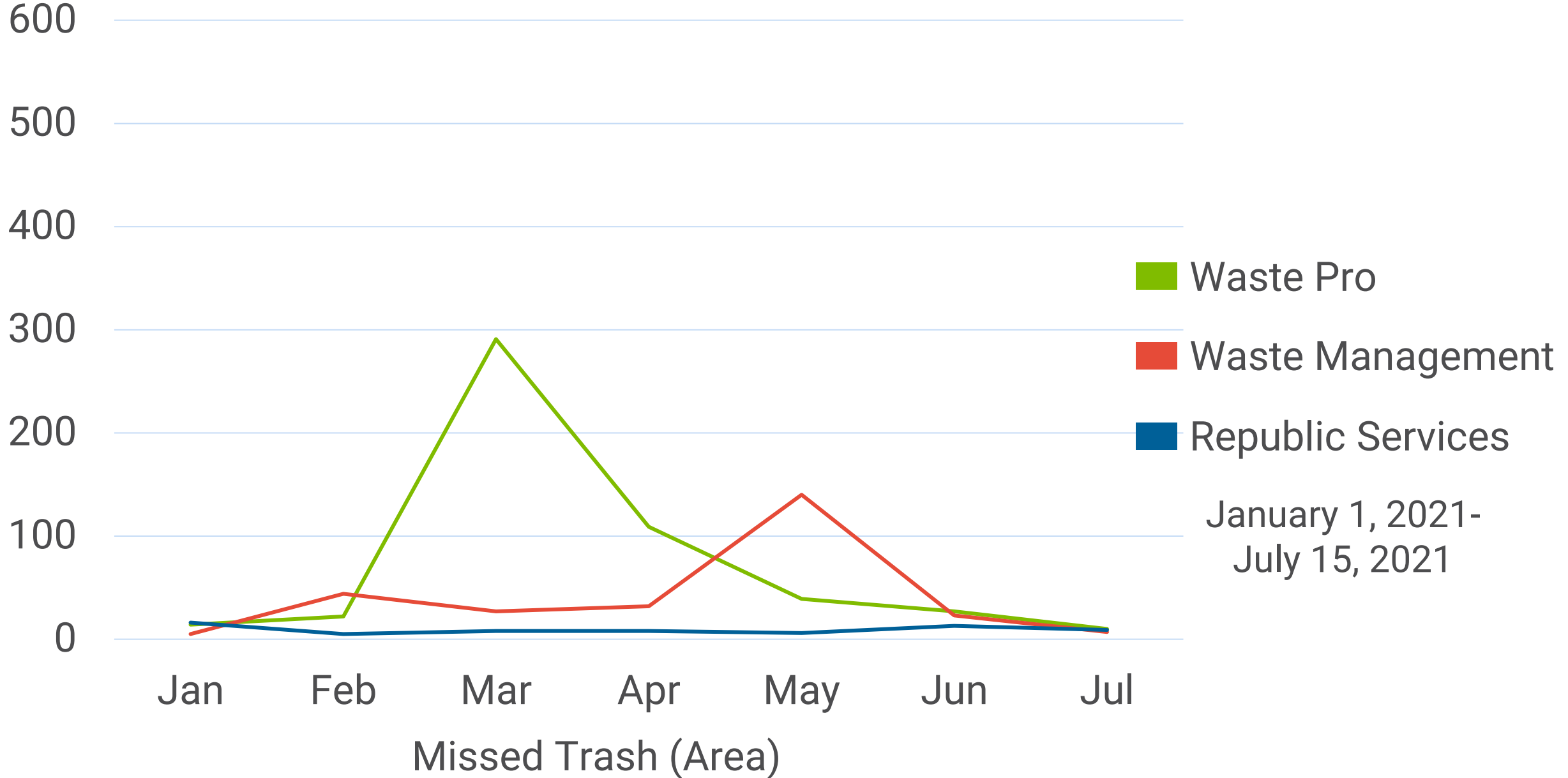
Performance Metrics

- Missed Collections
 - Recyclables, Recyclables (Area), Backdoor Recyclables
 - Trash, Trash (Area), Backdoor Trash
 - Bulky Waste/White
 - Yard Waste
- Missed Cart/Bin Delivery
- Escalated Issues

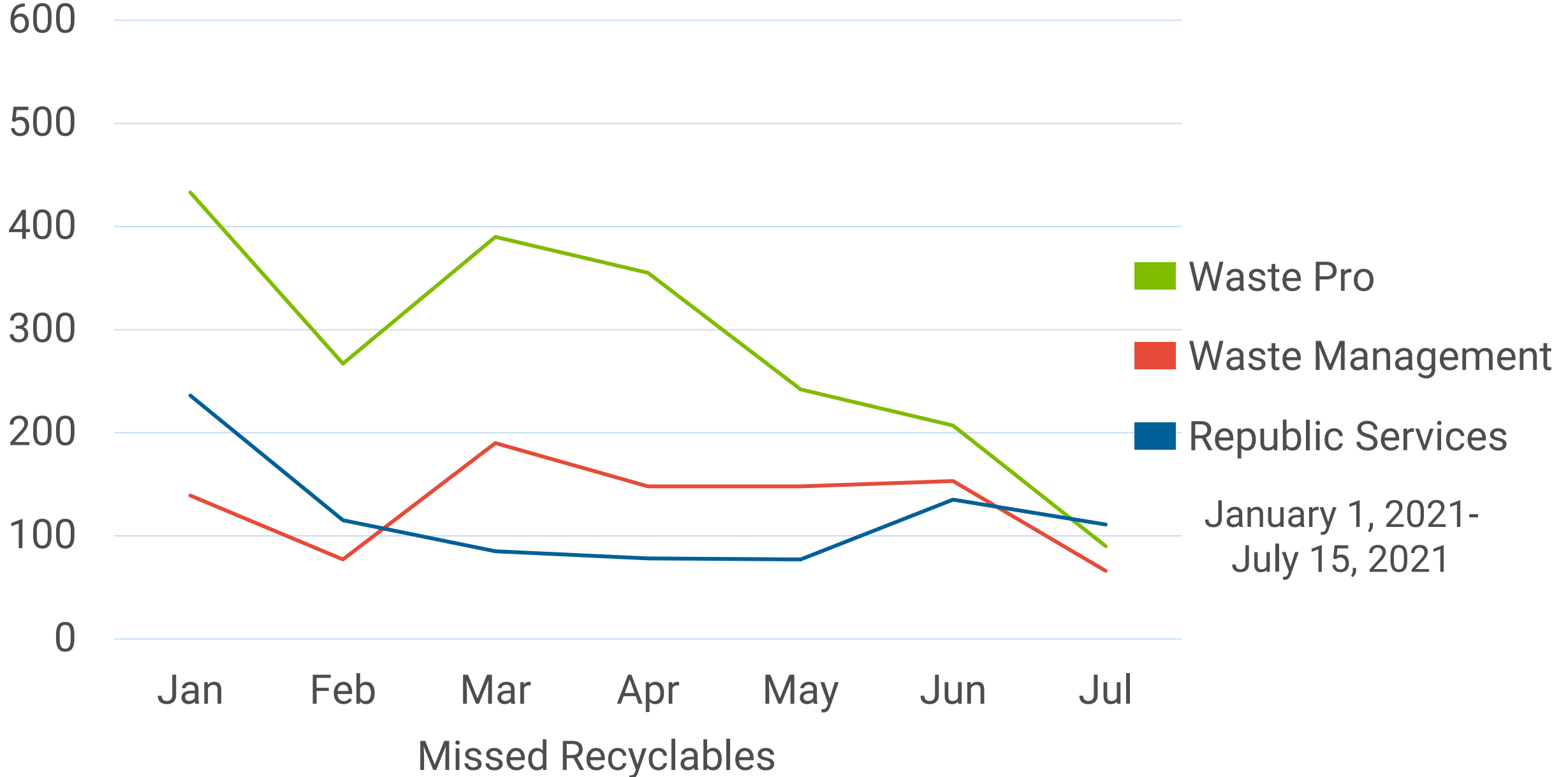
Service Requests per Hauler



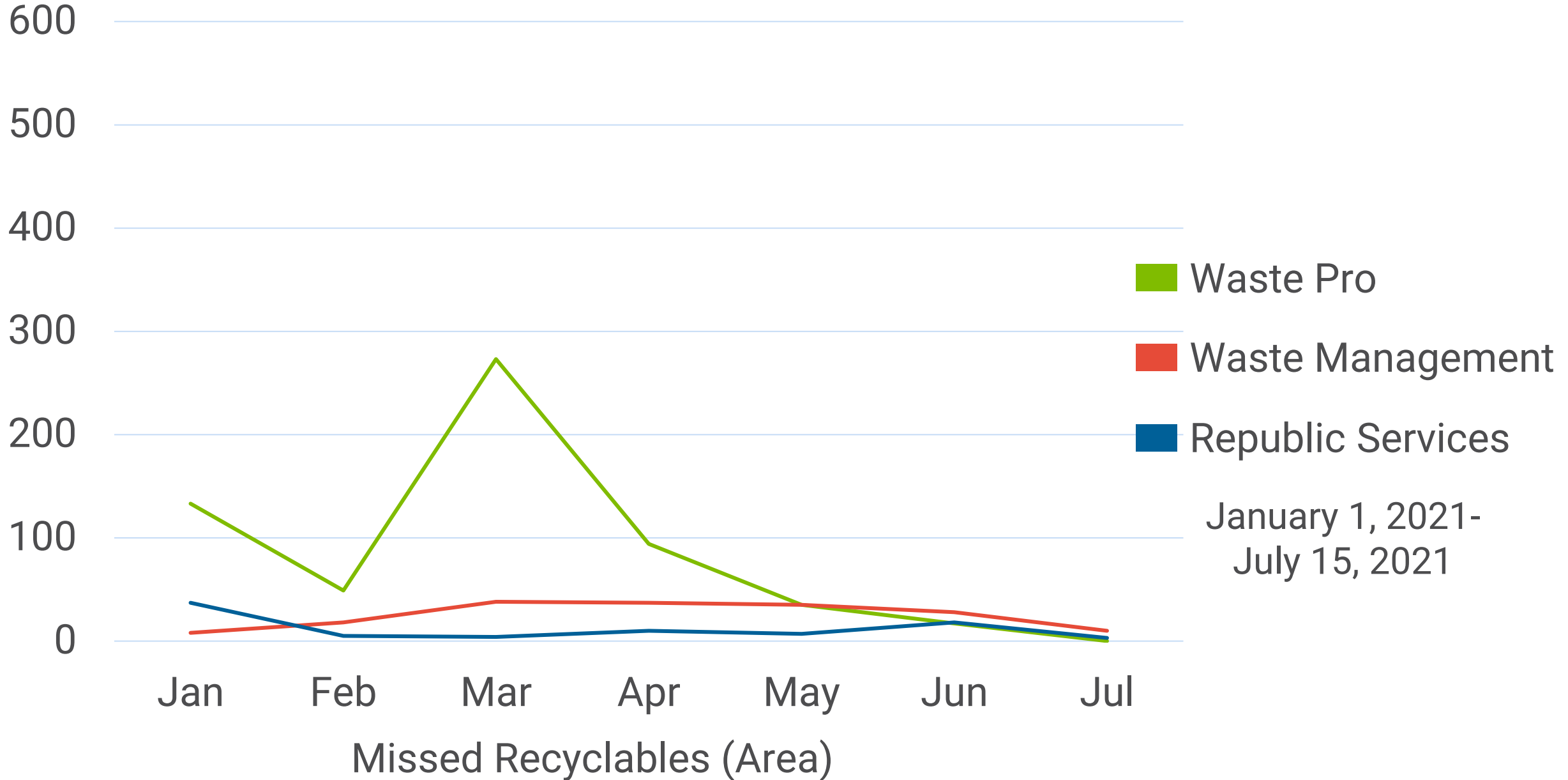
Service Requests per Hauler



Service Requests per Hauler



Service Requests per Hauler



Provisions for Imposition of Liquidated Damages

Failure to:

Clean up spilled trash or recycling

Collect material within 24 hours of report

Correct chronic problems (3 in 6 months)

Provide service to a group of accounts

Provisions for Imposition of Liquidated Damages

Failure to:

Submit complete, accurate reports/invoices

Clean up oils/spills from equipment leaks

Maintain staffed office

Comply with littering laws

Provisions for Imposition of Liquidated Damages

Failure of employees to wear uniforms/reflective clothing

Commingling trash and recycling

Providing service in another hauler's service area



County Solid Waste Team

Customer Call Center

- Add new customers
- Enter/respond to customer requests
- Contact haulers
- Take payments
- Release Solid Waste fee for Certificate of Occupancy



Manage Solid Waste Agreements

- Conduct site audits
- Track performance metrics
- Hold haulers accountable
- Assess liquidated damages





Community Outreach

- Sponsor recycling events with Clean & Beautiful
 - Earth Day
 - America Recycles Day
- Conduct educational activities
 - Schools
 - Summer camps

Questions?

