



**GWINNETT COUNTY
BOARD OF COMMISSIONERS**

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Nicole L. Hendrickson, Chairwoman
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Ben Ku, District 2
Jasper Watkins III, District 3
Marlene M. Fosque, District 4

Official

Informal Presentation Minutes

Tuesday, December 7, 2021 – 11:00 AM

Present: Nicole L. Hendrickson, Kirkland D. Carden, Ben Ku, Jasper Watkins III, Marlene M. Fosque

1. Community Services

Warming Station Update

Community Services Deputy Division Director Regina Miller provided an overview of Gwinnett County's Warming Stations. No official action taken.

Warming Stations

Regina Miller
Deputy Department Director
Community Services
Tuesday, December 7

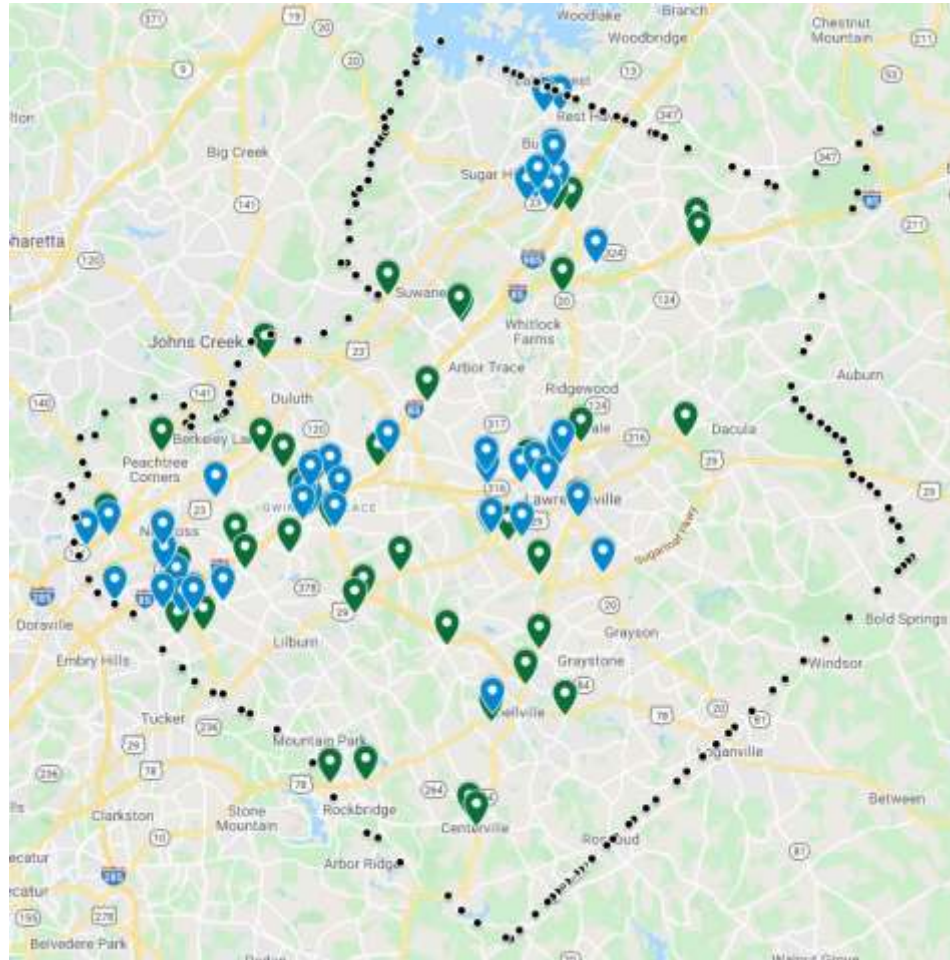


The Warm-Up

- What is a Warming Station?
 - Temporary, overnight relief from long-term exposure to cold weather
 - Opportunity to rest, warm-up, consume a meal, snack, and/or beverage



The Need For Warming Stations



HomeFirst Gwinnett identified encampments
and safe haven parking lots

Station Locations

Best Friend Park Gym

6224 Jimmy Carter Boulevard
Norcross



Route 35, Stop 407 & 906

Real-time bus tracking:
MyGCTransit.com or myStop Mobile app

Lawrenceville Senior Center

225 Benson Street
Lawrenceville



Route 40, Stop 836 & 337

Real-time bus tracking:
MyGCTransit.com or myStop Mobile app

Centerville Senior Center

3075 Bethany Church Road
Snellville

Buford Senior Center

2755 Sawnee Avenue
Buford



Route 101 I-985, Stop 19

Real-time bus tracking:
MyGCTransit.com or myStop Mobile app

Shorty Howell Park Activity Building

2750 Pleasant Hill Road
Duluth



Route 10B, Stop 542 & 108

Real-time bus tracking:
MyGCTransit.com or myStop Mobile app

Communicating the Warm-Up

- GwinnettOneStop.com
- 72-hour activation notification
- Social media
- Community partner distribution

Departments > Community Services > Health and Human Services Print

Health and Human Services

[OneStop 4 HELP](#)

[Register & Reserve](#)

[InGwinnett](#)

[Gwinnett Subscription](#)

WARMING STATIONS

6:00pm to 7:00am
When temperature is 35°F or below

[Click for the status of the warming stations and for more information.](#)

[Read More](#)

GWINNETT'S WARMING STATIONS

CURRENT STATUS: CLOSED

Gwinnett County will open warming stations for residents to receive temporary, overnight relief from long-term exposure to frigid temperatures of 35 degrees and below.

Available from 6:00pm until 7:00am, residents who visit the sites will be able to warm up, eat a meal, and get some rest.

[Click here for a printable map of all locations.](#)

6:00pm to 7:00am
When temperature is 35° or below

BUFORD
[Buford Senior Center](#)
2755 Sawnee Avenue
Bus route 707 (985, stop 79)

DULUTH
[Shorty Howell Park Activity Building](#)
2750 Pleasant Hill Road
Bus route 106, stop 542 and 106

NORCROSS
[Best Friend Park Gym](#)

- OneStop Buford & Senior Center
- OneStop Conleyville & Senior Center
- OneStop Norcross & Senior Center
- Lawrenceville Senior Center
- Snellville Satellite Congregate Site
- OneStop Services
- Senior Services
- Rental Vehicles
- Volunteer Opportunities

Awareness Impact

- Social media platforms
 - 22,245 Average reach
 - 1,476 Shares
 - 1,046 Highest clicks
- Media coverage
 - [Univision Atlanta](#)
 - 11 Alive, WSB-TV, CBS 46, Patch, AJC, Gwinnett Daily Post, Fox 5 Atlanta, Georgia Sun, and more



Operations

- 6:00pm to 7:00am
- Staff and volunteers
- Food service collaboration
- Facilities and fiscal efficiency



Nightly Schedule

- 6:00pm: Station opens
- 7:00pm: Hot meal and access to restrooms
- *8:00pm: Shower designated time to freshen up*
- 9:00pm: Rest
- 6:30am: Assessment for services
- 7:00am: Station closes

By the Numbers

Residents served

11/22
3

11/23
13

11/24
10

11/26
5

11/28
5

11/29
14

Demographics served

62% Female

36% Male

92% Adult
8% Children

Temp/days variance

Served 6/14 Days

Average Temperature
Low of 33 Degrees

Assessment and Community Support

- Wrap-around Services
 - Service delivery in a team-based, collaborative case management approach
- Initial pre-screening assessment
- Assessment conducted onsite and/or by phone

Next in the Warm-Up?

- Showers and hygiene kits
- Transportation
- Mobile opportunity
- Continuous evaluations



“My children and I were sleeping in our car overnight in the cold. The warming station allowed us to have a hot meal, be inside a warm facility, and sleep safely.”

- Female resident with two children
Shorty Howell Park Activity Building, 11/29

