

GWINNETT COUNTY BOARD OF COMMISSIONERS

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> Nicole L. Hendrickson, Chairwoman Kirkland Dion Carden, District 1 Ben Ku, District 2 Jasper Watkins III, District 3 Matthew Holtkamp, District 4

Unofficial

Informal Presentation Minutes

Tuesday, May 14, 2024 - 11:00 AM

Present: Nicole L. Hendrickson, Kirkland Carden, Ben Ku, Jasper Watkins III, Matthew Holtkamp

1. Community Services

Latin American Association

Latin American Association Chief Executive Officer Santiago Marquez and Chief Operating Officer Eli Velez provided the Board with an overview of strategic priorities, wrap-around services and future goals and needs. No official action taken.



Economic Mobility in our communities

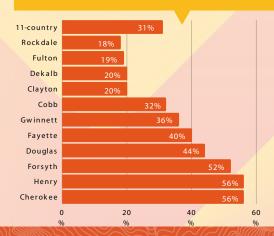


Latinos in Georgia

1,124,750 in 2020, a 32% increase from 2010, compared to 8.5% growth for non-Latinos (U.S. Census Bureau).



HISPANIC POPULATION GROWTH ACROSS METRO ATLANTA COUNTIES, 2010-2020





Who we are / What makes us unique



The largest organization dedicated to serving the needs of Georgia's Latino population.



Expanded from its original location on Buford Highway to Gwinnett County and northwest Georgia.



Has earned the trust and respect of the people we serve.



Has created a much-needed sense of community.



Established in 1972.



Offers a variety of services that empower Latinos to attain self-sufficiency.



Is connected to the community-at-large.



Serves nearly 40,000 individuals annually.



Our Strategic Priorities

EMPOWERING LATINOS ON THEIR JOURNEY OF ECONOMIC MOBILITY

HOUSEHOLD STABILITY & WELL-BEING

Women's Empowerment WORKFORCE
DEVELOPMENT &
JOB PLACEMENT

FINANCIAL STABILITY
& DEVELOPMENT

OPERATIONAL EXCELLENCE, SYSTEMS & DATA









Advance community wellbeing and resilience through supportive interventions

Build, grow, and strengthen community links to develop an ecosystem of education and support for women development and entrepreneurship

Increase workforce development opportunities for individuals throughout Georgia

Drive growth, financial sustainability, and development through a diverse fundin strategy Strengthen operational excellence and organizational sustainability leveraging processes, data, and technology



Coordinated Entry System Functions

Common Intake

 Utilization of common intake forms to reduce duplicative efforts and reduce retraumatization of clients

Standardized Assessment

 Standardized Assessment to measure
 Vulnerability to determine prioritization of referrals

Direct Referrals

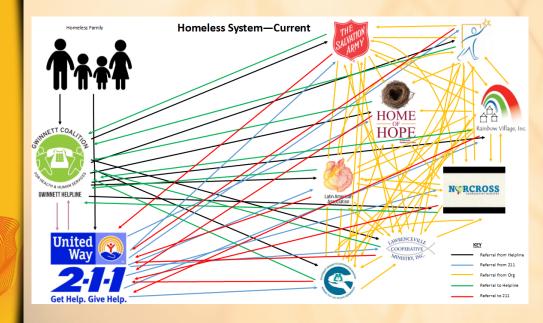
 Ability to utilize a live bed inventory to make warm referrals to partner agencies



Coordinated Entry System Functions

Operational Hours: Monday-Friday 8:00am – 5:00pm Physical Location: Norcross Assessment Center - 5320 Jimmy Carter Blvd, Norcross, GA 30093 Clients access system via online application, phone, or in-person walk-in at Assessment Center **Daily Activities** Client Intake Standardized Assessments Housing Referrals and Planning Partner Outreach **Direct Referrals** Wrap-around services











Operational Overview - Shelter

- Operational Hours: Monday-Sunday 6:00pm –
 7:00am
- Physical Location: 5320 Jimmy Carter Blvd, Norcross, GA 30093
- Residents are placed into shelter through CES Housing Navigators
- Daily Activities
- New Resident Intake
- Resident Case Management
- Meal Preparation and Service
- Shelter Cleaning and Laundry
- Wrap-around services

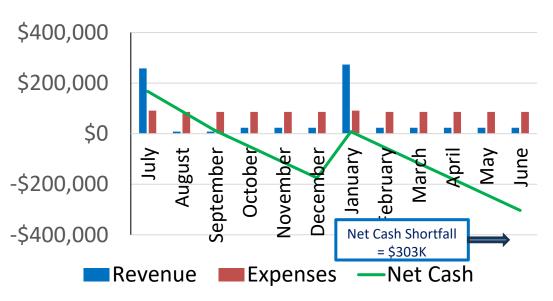


LAA-wrap-around services

- Public Benefits enrollment and advocacy
- Family Support Services- Food Pantry, Homeless prevention
- Economic Development Initiatives (workforce)
- Health Prevention Initiatives
- Victim of Violence- Case management and Immigration
- Family well-being referrals via Unite US system
- Aging and Disability information and referral
- Experience using coordinated entry and HMIS system
- Bilingual and Bicultural Team



Gwinnett Project Cash Flow Analysis



Thanks

Santiago Marquez-CEO

Eli Velez-COO





Latin American Association

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thelaa.org