



May 16, 2022

**Addendum #2
BL062-22
RemedyForce Service Desk Subscription and Support on an Annual Contract**

Questions

- Q1. BMC stated Gwinnett has 280 Remedyforce Sandbox, not 200 as listed in the bid. Should the number of Sandbox licenses be revised to 200?
- A1. **No. The number of Sandbox license has to match the number of staff license Gwinnett has in production. 280 is the correct amount.**

Acknowledge receipt of this addendum on Page 4 of the bid document.

Sincerely,

A handwritten signature in blue ink, appearing to read "Dana Garland".

Dana Garland, CPPB, FOII, NIGP-CPP
Purchasing