



March 15, 2024

Addendum #1

BL032-24

Purchase of Desktops, Laptops, Ruggedized Devices, Tablets, Printers and Peripheral Equipment on an Annual Contract

Revisions

- R1. Revise Page 5 and Page 6, Ports and Connectors
From: ~~2~~ Thunderbolt™ 4 with USB Type-C® 40Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4); 1 stereo headphone/microphone combo jack
To: **1** Thunderbolt™ 4 with USB Type-C® 40Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4); 1 stereo headphone/microphone combo jack
- R2. Revise Pages 2-5 Operating systems Preinstalled
From: Windows 11 ~~Ent 64 bit~~
To: Windows 11 Pro **or Windows 11 Ent**
- R3. Revise Page 4, Accessories
From: 2D Barcode Reader, Near Field Communications, Integrated GPS, Back-lit Keyboard, ~~Dual~~ Battery, Stylus
To: 2D Barcode Reader, Near Field Communications, Integrated GPS, Back-lit Keyboard, **Single** Battery, Stylus

Questions

- Q1. Will both new and refurbished equipment be considered for any or all equipment listed?
A1. Only new equipment.
- Q2. Will multiple manufacturers be considered or is there a preference in having all equipment come from the same (i.e. Dell, HP, or Lenovo).
A2. The County currently utilizes HP and Microsoft primarily, Dell is used for the loaner pool. The County is open to bids from all manufacturers.
- Q3. Please provide additional information to make SKU recommendations, and there are some important notes to consider:
Notes
- The FZ-G2 and the CF-33 each have ONE USB-C Thunderbolt port. It is not possible to add a 2nd Thunderbolt port.
 - The CF-33 has one USB-C port, it is Thunderbolt 4 port plus Power Distribution (PD).
 - The FZ-G2 has one USB-C Thunderbolt 4 port. It has a second standard USB-C on the tablet C (non-Thunderbolt, non-PD). The optional keyboard base has a 3rd standard USB-C (non-Thunderbolt, non-PD).
 - The Windows 11 version provided is Pro, not Enterprise.
 - The FZ-G2 is a single-battery Toughbook
 - On the FZ-G2, Barcode and MicroSD are mutually exclusive. Can use one or the other, but only one at a time since the xPaks for each reside in the same expansion slot.
 - On the CF-33, Barcode and MicroSDXC are mutually-exclusive. However, the keyboard base has an SDXC port.
- Question: Is the County ok with above configurations? For the FZ-G2, does the County prefer 4G or 5G LTE?

- A3. See R1, R2 and R3. The County does accept the above configurations. The County does accept 4G LTE as well as 5G LTE as long as it is FirstNet compatible.**
- Q4. Please provide the shipping FOB destination for the items requested and advise if liftgate/inside delivery would be required?
- A4. 455 Grayson Highway Suite 200 rear loading dock. Inside delivery for smaller items.**
- Q5. Please advise if there is any preferable brand for this request?
- A5. HP is the specified brand for printers. The County is open to all brands for other items.**
- Q6. AT&T Firstnet WWAN is listed as a requirement for all laptops and mobile devices. Because Firstnet is a public Safety-specific offering from AT&T, does the County, in fact, require Firstnet on standard laptops, or only the devices (presumably rugged devices) being utilized for public safety users?
- A6. The County requires that all devices contain an AT&T first compatible WWAN modem.**
- Q7. VPro is listed as a requirement for all devices. While VPro can be a very beneficial feature, it does come at an additional cost. In the case an organization does not have VPro set up in the environment, it often results in unnecessary additional cost (\$100+ additional per device) as only specific processors are VPRO compatible. In the case that VPro is not a tool currently being utilized, would the County accept proposals that are not VPro compatible in the interest of savings?
- A7. VPro is currently being utilized. The County is looking to utilize Intel AMT for remote support and management of County devices.**
- Q8. Would the County be interested in any AMD processor offerings?
- A8. No**
- Q9. VALUE ADDED SERVICES: The bid does provide a brief description of the value-added services expected from the awarded vendor. In the description, there is mention of custom configuration.
- a. As it relates to value-added services and custom configuration, are any of the below services considered part of the county's definition and expectation?
- i. Imaging
 - ii. Asset tagging
 - iii. Custom Software Configuration
 - iv. Autopilot Enrollment with Intune Pre-Provisioning
 - v. Custom Laser Engraving
 - vi. Burn-in Services
 - vii. Custom Packaging/Kitting
- b. In the case these services are NOT expected as part of the County's definition of Value-Added and custom configuration services – would the County have interest in knowing more about these offerings and the cost associated?
- A9. The above-listed value-added services are not included in the scope of this bid and pricing is not requested at this time.**

Q10. Are suppliers able to bid on some line items but not all?

A10. The County intends to award per section but reserves the right to award in the County's best interest.

Q11. Does the County have a preferred brand for the hardware?

A11. The County is requesting bids for HP printers but the County did not specify brands for other items. See A5.

Q12. How does a supplier obtain information and possibly be added to the HP Big Deal program?

A12. Please contact Boz Bell at boz.bell@hp.com.

Q13. To ensure we are providing a compliant and responsive bid, would the County be willing to grant a two-week extension?

A13. A two-week extension is not possible at this time.

Q14. Is a bid bond required for this bid?

A14. No.

Q15. How many copies of our response do you need?

A15. One original and one copy.

Q16. Please explain the type of configuration support required for value added services.

A16. Valued added services such as BIOS "burn-in", asset tagging, autopilot registration are currently used by the County.

Q17. For the product suppliers are bidding on, some of the specs don't align exactly with the minimum specs shown on the bid document. Some laptop products max out at the RTX 4060, but the minimum specs say RTX 4070. Is that change acceptable?

A17. No.

Q18. Some laptop options do not have expansion slots but do include a Micro SD slot. Is that acceptable?

A18. No.

Q19. What type of warranty is requested for the client devices?

A19. Please refer to the specifications in the original bid document.

Q20. Will the County accept Windows 11 Pro as the minimum operating system for the computer devices?

A20. See R2.

Q21. Is VPro a requirement for all computers?

A21. Yes.

Q22. Rugged Devices: Are 2 Thunderbolts required, or will 1 Thunderbolt + 2 USB-Type A suffice?

A22. Yes.

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Q23. Rugged Devices: Does "warranty" need to be 4yr "Bumper to Bumper" (no fault) warranty?

A23. Yes.

Q24. Rugged Devices: Confirm "near field communications" is Low Freq RFID.

A24. No. Near field communication work with RFID but limited to a range of 3.5 inches.

Q25. Rugged Devices: Is SD card a requirement?

A25. The SD card slot is for the SIM.

Q26. Rugged Devices: Does the County require both barcode and RFID?

A26. No.

Attachments

- Revised Contractor Affidavit and Agreement
- Revised Code of Ethics Affidavit

Acknowledge receipt of this addendum on Page 10 of the bid document.

Sincerely,

A handwritten signature in blue ink, appearing to read "Dana Garland".

Dana Garland, CPPB, FOII, NIGP-CPP
Purchasing Division7